

NEWS BULLETIN



PMB 013, Kano Road,
Ningi Local Government
Bauchi State

WWW.noficningi.gov.ng

noficningi@gmail.com

@NoficNingi

+234 (0) 802 904 3746

National Obstetric Fistula Centre Ningi

MAIDEN EDITION

Information Unit NOFICN

9/29/22

ISSUE 1: VOL 1



Vi Si On



"We aspire to be
one of the
nation's leading
Urogynaecological
Centre.

Mission



To advance the
Health of
Women and
Family through
outstanding
education,
research and
ClinicalCare

Values



- Excellence
- Integrity
- Collaboration
- Diversity ,
Equity and
Inclusion
- Healthcare as
Human Right

NIGERIAN NATIONAL PRAYER

Oh God of creation, direct our noble cause
Guide our leader's right
Help our youth the truth to know
In love and honesty to grow
And living just and true
Great lofty heights attain
To build a nation where peace and justice shall reign.



NATIONAL OBSTETRIC FISTULA CENTRE

P.M.B. 013 Kano Road, Ningi LGA
Bauchi State



From the Editor in Chief
Kehinde Afolabi Esq.



It gives me great pleasure to present to you the maiden edition of our quarterly publication. The News Bulletin is a vehicle for cutting edge news on happenings in NOFIC, Ningi, the State and the Nation.

It will keep you updated on vital information for the health community.

The News Bulletin seeks to Forster team and collaborative engagement across the various units of the hospital. Please share the health information in this News Bulletin with your family, friends and colleagues.

Welcome

If you have suggestions for article topics or feedbacks on this News Bulletin, kindly send these to info@noficningi.gov.ng or noficningi@gmail.com

Printed copies will be made available at every unit of the hospital and other Health establishments within and outside the state and an electronic version can be accessed via our website: <http://www.noficningi.gov.ng/>.

We look forward to providing you with authentic and entertaining information. Enjoy reading our first issue of News Bulletin.

Kehinde Afolabi Esq.
Editor-in-Chief, News Bulletin

Members of the Editorial Board of News Bulletin

I. Kehinde Afolabi Esq- Editor in chief

II. Awwal Dahiru - ICT officer

III. Muazu Abba Abdulkadir - Information Officer

IV. Ishaq Ladan - Confidential secretary, MD office

V. Fabian Madu Abuchi - Information Officer

New Medical Director Confirmed as substantive MD

Muazu Abba Abdulkadir

After taking over from the pioneer MD as acting MD NOFIC, Dr Halima Mukaddas was confirmed as the substantive MD on 28th July 2018

Page 2

Rebranding of NOFIC New Logo for the Centre

Dr Halima Mukaddas

The center new logo demonstrates its primary mandate of service, training and research

Page 4

International Fistula Day Towards elimination of OF

Suleiman Abdullahi

Community Sensitization and Organized pool effort surgery to commemorate the international Fistula Day

Page 7

Pioneer MD NOFIC N Dr Umar Nasir

Kehinde Afolabi Esq

Profile And Notable Achievement of Pioneer Medical Director of National Obstetric Fistula Centre, Ningi, Bauchi State

Page 8/9

Prevention, Rehabilitation and Re-integration

Sani Hardawa

The critical role of the Medical social welfare unit in prevention, rehabilitation and re - integration of obstetric Fistula

Page 10

Servicom In NOFIC Ningi

Sameer Yeldu

You have the right to be served right
says Servicom unit NOFIC Ningi

Page 12

Muazu Abba Abdulkadir
The New Medical Director
Dr Halima Mukaddas confirmed as substantive MD



DR. HALIMA MUKADDAS
MBBS, FWACS, FICS, MPH, PhD (PH)
MEDICAL DIRECTOR NOFICN NINGI, BAUCHI STATE

The Ceremony for the presentation of confirmation letter to Dr Halima Mukaddas took place in the Office of the Honorable Minister of State for Health in Abuja on 18th August 2022. The new MD was accompanied by all members of the Top Management Committee NOFICN. While making the presentation the minister tasks the new MD to work with her staff as a team and to be innovative in seeking ways to fund the Centre. In her acceptance speech, Dr Halima highlighted the achievements of the Centre and some of its key challenges. She stated that despite the fact that the Centre was not provided any start off fund at its creation, the Centre has conducted over 2000 Obstetric Fistulae surgeries over the years and has successfully moved to its permanent site. However, the Center faces yearly threat from the flooding along the stream facing it and if nothing is done may lead to total collapse of the Centers' fencing and gate.



PRESENTATION OF LETTERS OF APPOINTMENT TO MEDICAL DIRECTORS BY
THE HON. MINISTER OF STATE FOR HEALTH
HON. JOSEPH NKAMA EKUMANKAMA
ON 18th August 2022

Dr Halima Mukaddas took over as the NOFICN Chief executive in an acting capacity from the pioneer MD after completion of his 2 successive tenures on 24th March 2022. On 28th July 2022, she was confirmed as the substantive Medical Director. Upon assumption of office the New MD hit the ground running as she met with the extended Top management Committee towards expanding clinical services to other non-fistula services in the Hospital. She promised to run an inclusive system of Leadership and welcome all to make meaningful contributions towards the running of the Centre.

The New MD had an interactive session with all staff to better understand their needs and listen to suggestions on what is needed to make the Centre the foremost Urogynaecology Centre in the Northeast subregion.



SIGNING OF APPOINTMENT LETTER AS MD NOFICN NINGI, BAUCHI STATE BY DR HALIMA MUKADDAS
ON 18th August 2022



**The New MD and the
Top Management Team NOFICN**

The Medical Director and the management team paid a curtesy visit to the Emir of Ningi; His Royal Highness Dr Yunusa Mohammadu Dan Yaya OON to formally inform him of her recent appointment by the President of the Federal Republic of Nigeria, President Muhammadu Buhari (GCFR) as the substantive Medical Director of the Centre and of the various development in the Center. She additionally seeks his support towards the start-off of General Outpatient Department in the Centre. Dr Halima Promised to work with the Emirate in addressing the needs of women who present to the Centre with obstetric Fistula and finding solutions towards the prevention of Obstetric Fistula. In his response, The Emir Congratulated the Medical Director and promised to assist the Centre in any way possible.



**The Medical Director showing HRH Yunusa
Mohammadu DanYaya her Appointment Letter**

NEWS BULLETIN

September 2022

Issue 1 Vol 1



Mohammed Kadiri Information Unit

New Staff Coaster Bus
For Staff transportation

A new Staff coaster Bus has been procured by the new administration of the National Obstetric Fistula Centre Ningi, Bauchi State.

It is expected to be stationed to transport staff from Bauchi to NOFIC and Back every workday Mondays to Fridays. The Bus is expected to convey 32 staff at a subsided rate.

Tickets for trips can be obtained by staff from the revenue office. One ticket is valid for a single trip only.

New staff Coaster Bus

Muazu Abba Abdulkadir

UNFPA Representative Visit to NOFICN

Promised to Continue Support for Fistula Patients

Dr Polycarpe Takou, the Head of Office and Programme Coordinator, of UNFPA, Kaduna Sub-office in charge of Programme implementation in Bauchi state visits NOFICN. UNFPA has supported the National Obstetric Fistula (OF) Centre for 6 years with provision of Surgical equipment and Theater Consumables specially to cater for the surgical treatment of women with obstetric Fistula. Other support include sponsorship for training of various cadre of staff.

At the visit the Programme Coordinator who was escorted by Ms. Deborah Tabara, Gender/Reproductive Health Analyst, assured the MD of the UNFPA continual support of the Fistula Program. He reiterated the need to intensify prevention of OF alongside the treatment for those already affected.



In her response, the MD, Dr Halima Mukaddas thanked the UNFPA team for their visit and assured them of NOFICN collaboration towards elimination of OF. She stated that the Centre forms a lifetime commitment to women with Obstetric Fistula.

Women who had repair of OF and become pregnant are provided antenatal care and caesarean section free in the Centre for all their subsequent pregnancies to prevent future re- occurrence of Obstetric Fistula

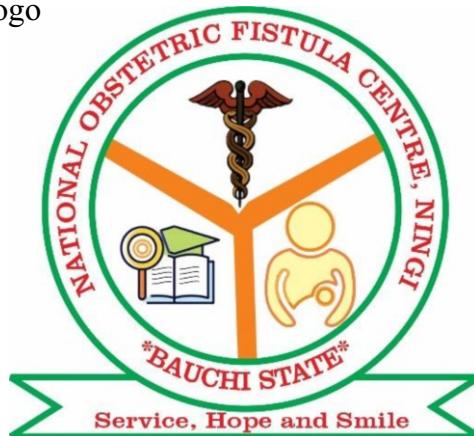


UNFPA representatives with the Medical Director
National Obstetric Fistula Centre Ningi, Bauchi State

Dr Halima Mukaddas

Rebranding NOFIC Bauchi State

NOFIC Bauchi Gets New Logo



Newly approved logo of the National Obstetric Fistula Centre Ningi, Bauchi State

The National Obstetric Fistula Centre Bauchi State was established in 2014 by the Federal Government of Nigeria when it took over the VVF unit of the General Hospital Ningi, Bauchi State from the State government. Clinical operations of the Centre, however, did not start till 2015.

The Centre is mandated to prevent, treat, rehabilitate, train and conduct research on Fistula and related ailment in the Northeast subregion.

To define the mandate a logo that depicted 2 faces of Fulani women from the North of Nigeria was created as the official logo of the Centre.

In March 2022, the Management came up with a vision and mission for the Centre and thus saw a need for rebranding with the new logo to accommodate the new vision.

Amongst all the submission made for a new logo, the one designed by a staff of NOFIC Bauchi, Heli Bata was chosen, and approval was obtained from the Federal Ministry of Health for its use.

The new logo consists of all the colours of the Centre which are Cream, Green, Orange.

The staff of Hippocrates the Greek god of Medicine with the snake around it is the ancient sign of medicine, a woman with her baby to show our main beneficiaries, the open book and graduation cap to indicate our mandate for training and research. NOFIC motto is displayed below the logo as service, Hope and Smile.



Staff who Designed NOFICN Logo, Mr. Heli Bata

Ishaq Ladan**Inauguration of MHW Union NOFICN Bauchi**

The Medical Health Workers union was inaugurated on 28th June 2022.

The Medical Director who was represented by the Head of Administration Dahiru Bello, welcomed the State Chapter Exco and interim Executive of the Medical and Health Workers Union NOFICN. He asked them to abide by hospital policies and the public services rules.

Earlier on at the inauguration ceremony, the President of the State Chapter Comrade

Dauda M Shuaibu urged the interim Exco to work together with the Management of the National Obstetric Fistula Centre Ningi to achieve the goal of the Centre. He also reiterated that unionism is not merely an opportunity in which the Excos will challenge every policy of the Centre, rather the union has its constitution in which every guiding principle is enshrined. The interim President MHWU NOFICN Abdullahi Umar Abdulkadir promised to work and abide by the rules and regulation governing the Medical and Health Workers Union.



The MD with the interim Exco MHWU NOFICN



The State Officials with the interim Exco MHWU NOFICN



It's not all work in the National Obstetric Fistula Centre Ningi, Bauchi State as staff takes the day off to play football and other sporting event to keep fit

Dr Yakubu Adamu Isah

Sporting activity in NOFIC Ningi | It's not all work at NOFIC

The human body needs physical exercise to improve strength, cardiovascular functions, boost immune status, maintenance of normal healthy weight and above all improves overall health.

It is in recognition of the advantages of physical exercise that the National Obstetric Fistula Centre Ningi Bauchi State established the sport committee which was saddled with the responsibility of organizing all sporting activities to foster unity and comradeship amongst staff and family members.

Sporting activities in NOFICN include football, volleyball, Table tennis, Basketball and Badminton. For those who wants to engage on track or long walks, the abundant land is available for any distance that they wish to cover.

Competitive and friendly matches have been played in football, volleyball and badminton involving both male and female staffs with other organizations within and outside Ningi LGA NOFICN has a football

team, badminton, and a table tennis team ready to represent the Centre in any competitions.

From the next quarter we will be having “NOFICN SPORTS DAY”, a day in each month dedicated to sporting activities in the Centre and every staff actively participating in the chosen sport of choice.



NOFIC Staff Playing Table Tennis



Picture Gallery of the End Obstetric Fistula Sensitization Campaign in Ningi with various groups and Management of the NOFICNingiBauchi

International Day to end Obstetric Fistula NOFIC Ningi campaign to end Obstetric Fistula



Suleiman Abdullahi
AD Admin

Nigeria as other UN Member States adopted a [resolution](#) to end fistula by 2030. To that end, the theme of this year's observance is “End Fistula Now: Invest in Quality Health care, Empower Communities!”

Obstetric fistula is a hole in the birth canal caused by protracted, obstructed labour in the absence of timely medical care, leaving women to leak urine and faeces. Left untreated, it can lead to infection, disease and infertility. Sentenced to a life of misery, stigma and isolation – husbands and families abandon them, communities ostracize them, employment opportunities vanish – they can suffer from mental health issues and deepening poverty

Obstetric fistula is preventable; it can largely be avoided by delaying the age of first pregnancy; the cessation of harmful traditional practices; and timely access to obstetric care.

The International Day to End Obstetric Fistula (IDEOF) is a day set by the United Nations To Recognize The Struggles Of Women Living With Fistula. This is celebrated annually on 23rd May and It's a continuous count-down towards the goal of ending the problem by the year 2030.

The aim of the annual celebration is to raises awareness of this medical issue and it's attending physical, psychological, and socio-economic consequences on the lives of women and their families as well as the community.

To mobilizes worldwide support for the child-bearing women.

To increase access to education and family planning services for women and men

Postponing pregnancy for young girls until they are physically matured and ending child marriage.

Improving girls' nutrition to minimize the risk of complication during childbirth and lastly Repairing physical and emotional damages through specialized interventions of social services

“Obstetric Fistula is Preventable” **Suleiman Abdullahi**

In National Obstetric Fistula Centre Ningi Bauchi State, for this year 2022 IDEOF, series of activities were conducted which includes.

- Organized town hall meeting with relevant community stakeholders (traditional rulers, religious leaders, community base associations, and women groups)
- Community sensitization rallies
- Media engagements
- Advocacy visits to relevant ministries (of health, women and child, social welfare)
- Free Pooled effort surgical repair of Fistulae for 30 women with Obstetric Fistula

NOFIC Ningi will continue to be at the fore front of actualizing the goal towards elimination of Obstetric Fistula in Nigeria

Kehinde Afolabi Esq

The Pioneer Medical Director NOFICN | Dr Umar Nasiru



Dr Umar Nasiru represented NOFICN in UK

Profile And Notable Achievement of Pioneer Medical Director Of National Obstetric Fistula Centre, Ningi, Dr Umar Nasiru, FWACS, FICS

Some men are born great, some have greatness thrust upon them, while some achieved greatness through dint of hard work William Shakespeare

The statement of the playwright found expression in the case of Dr Umar Nasiru Ibrahim, born on 25th October 1968 at Nabordo, Toro LGA, Bauchi state. He commenced his primary school education at Nabordo Primary school in 1975 and obtained his primary school leaving certificate in 1981. His secondary school education started at Government Science Secondary School, Toro, Bauchi State where he obtained a General Certificate of Education O'Level in 1986.

He proceeded to the School of Studies, Ahmadu Bello University (SBS/ABU) for his interim joint Matriculation Board (IJMB) A'Level in 1987 and obtained his Bachelor of Medicine and Surgery in record time in 1992 in same university. He began his medical career as House Officer at Specialist Hospital Bauchi between 1992 and 1993. He forged ahead to observe his one-year compulsory Youth Service between 1993 and 1994 at General Hospital, Kaima, Kwara State. In furtherance of his career, he moved to Jos University Teaching Hospital in 1997 to commence his residency training in Obstetrics and Gynaecology. He was qualified as a Fellow of West African College of Surgeons (FWACS) in 2004.

He served sundry positions in both government hospitals and non-governmental organizations notable are; Visiting Consultant, Specialist Hospital Bauchi, Abubakar Tafa-Balewa University Teaching Hospital, Registrar/ Consultant, Aminu Kano Teaching Hospital, Ag. Medical Director/ CMAC/ Head of Clinical Services and training/ Consultant/HOD Obstetrics and Gynaecology, Federal Medical Centre Azare,

Consultant, Canada International Development Agency/ United Nations Population Fund (UNFPA) programme on Safe Motherhood, Bauchi State and Coordinator, institute of Human Virology Nigeria/ FMC Azare on HIV/AIDS Project.

In his unquenchable quest for excellence and professionalism in his field, he was awarded the Fellowship of International College of Surgeons (FICS) in 2010. He is happily married and blessed with Children.

The MD & Leadership

Notable achievements

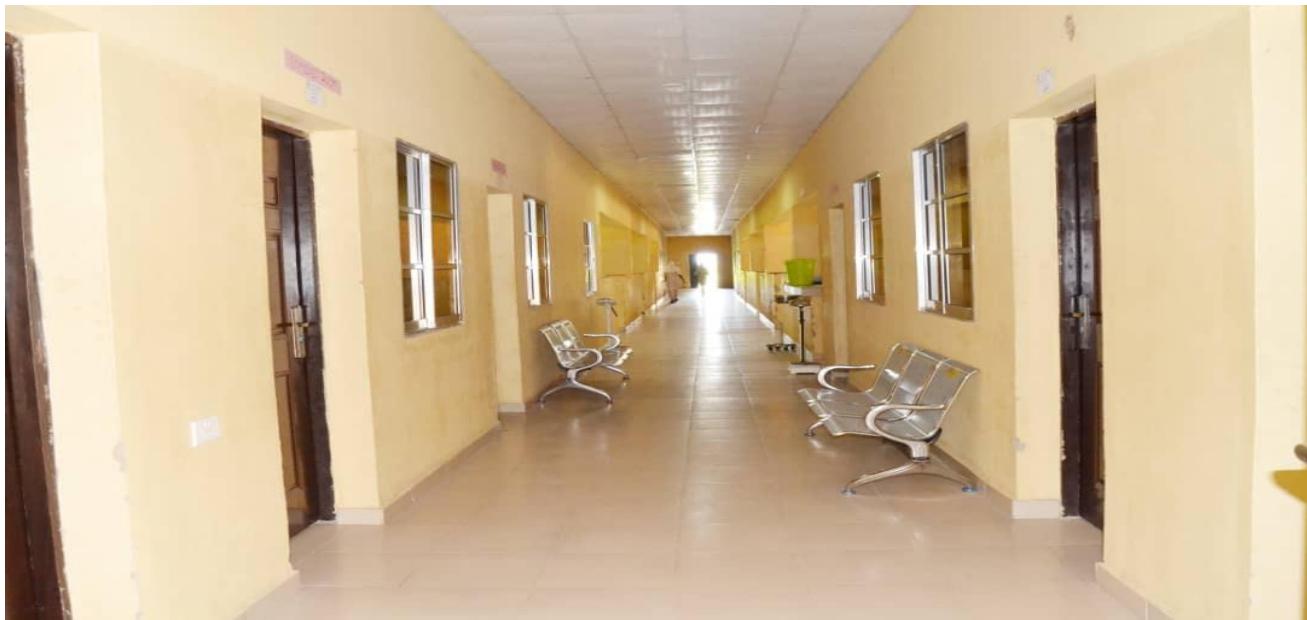
Dr Umar Nasiru Ibrahim is an empathetic doctor and an exemplary leader whose unique personality trait have imbibed him with qualities in medical professionalism that makes him distinctive. NOFIC Bauchi started with the appointment of Dr Umar Nasiru Ibrahim as the pioneer Medical Director of the National Obstetric Fistula Centre, Ningi on 25th March, 2014. Under his leadership, notwithstanding the enormous challenge of limited funding, he laid a foundation for the Centre with a vision to provide affordable, accessible, quality and comprehensive health care service delivery for patients with Fistula.

Infrastructure

His tenure saw to the renovation of 3 building; Administrative, pharmacy and laboratory buildings, procured 80 KVA, 250KVA Generating sets, solar lighting system (Clinical Department), utility Vehicles, Medical equipment and constructed of 38 Bed Capacity Pre & post-Operative Wards, Patients' relative shed, Gate House and Perimeter Fence (Phase I), Operating theatre with 3 operating suites, Central Sterilization and Molecular Laboratory and acquired additional 10 hectares of land for expansion of the Centre.



Official Vehicles Procured for TMC Members



Preoperative and Post operative wards constructed during the pioneers MD tenure

Healthcare Services

During his tenure, a total of 6,456 fistula surgical interventions were conducted with 83% success rate and Caesarean section conducted for 14 patients who conceived after successful treatment (repair). The Centre established NHIS clinic and introduced family planning services. The Centre upgraded the Laboratory and Pharmacy Unit to enhance service delivery.

Advocacy, Partnership and Community Relation

Under Dr Nasiru leadership, the Centre embarked on active and targeted advocacy visit to State governments, traditional rulers, religious leaders and other key stakeholders in the North-East region canvassing for support to achieve its mandate. These made the Centre to receive supports from Ningi Emirate Council, Ningi and Warji LGAs, the wife of the former Speaker of House of Representatives, Mrs Gimbiya Dogara, the wife of the former Executive Governor of Bauchi State, HE Hajiya Nafisatu Isah Yuguda , the wife of the former Executive Governor of Bauchi State, HE Hajiya Hadiza Muhammad Abubakar, Engender Health, USAID and FPA (Canadian Government, National Assembly, Nigeria Institute of Social Works , Fistula Care and Bauchi State Media organizations.

Human Resources

The pioneer MD tenure witness significant recruitment of required HR. The Centre recruited and trained clinical and non-clinical staff, conducted promotion and confirmation exercise for eligible staff and staff were captured in the Integrated payroll and Personnel Information System (IPPIS). The Centre supported the establishment of sport club, Trade Union, and registration of cooperative society for members of staff.

His tenure will be remembered for infrastructural development of the Centre, commitment to staff welfare and patient care

The Medical Director, Dr Mukaddas Halima, her management team and the entire staff wishes the pioneer Medical Director all the best in his future endeavors.



Women with obstetric Fistula are cared for in spacious and clean pre and postoperative wards, they have safe environment and peer support.

Prevention, Rehabilitation & Re-integration Medical Social Welfare Unit



Sani Hardawa

Unit Head MSW

The medical social welfare (MSW) unit occupies a unique position in NOFICN because of its interface with patients and the Hospital management on one side and the community at the other end. It closely collaborates with both to ensure excellent services are provided and patient quality of life is restored within their communities. The services we offer in the MSW unit include.

- i. Social support services
- ii. Stigma reduction services
- iii. Health promotion services
- iv. Community based peer support services
- v. Social and behavioral change for rehabilitation and reintegration services
- vi. Follow up services

For our Social Support Services

We link clients/patients with family and community social support system that are close to them. We have reactivated the league of friends of NOFICN to include, community development associations, faith-based organizations, philanthropists, traditional rulers, financial institutions, NGOs to provide the needed support when it arises. We reached out to women groups (Muslim women in da'awa, FOMWAN, Christian women fellowship)

to support our clients. In Stigma reduction services, we have identified the possible areas that bring about the stigmatization to include;

- Constant smell or discharge of odour of urine and/or faeces.
- Constant and involuntary wetting of cloth and bed.
- Constant and involuntary leakage of urine and/or faeces.

Thus, we increase the women awareness on personal and environmental hygiene through continuous counseling and health education. We increase public knowledge about fistula through community sensitization and Community engagement.

'When we begin to look at Obstetric Fistula as a social problem, only then are we ready to eliminate it'

Dr Halima Mukaddas, MD NOFICN

Health promotion services

To increase their knowledge on their condition and how to adapt, we introduce a focus group counseling section known as DANDALIN HIRA a periodic counseling segment that engages patients and their care givers together with relevant health care providers who provide adequate information about obstetric fistula and receive feedbacks from the patients and their relatives on their understanding of fistula, its management, and their expectations.



The Executive Governor of Bauchi State; Bala Abdulkadir Mohammed Kauran Bauchi

News In and Around Bauchi State

Bauchi Records 13 Human Rabies Infections in One Year



Rabies is a vaccine-preventable, zoonotic, viral disease. Once clinical symptoms appear, rabies is virtually 100% fatal. In up to 99% of cases, domestic dogs are responsible for rabies virus transmission to humans.

Muazu Abba Abdulkadir The Nigeria Veterinary Medical Association (NVMA) has said that no fewer than 13 human rabies infections have been recorded in Bauchi State in the past year.

The Chairman of the Association in the state, Dr Abubakar Tilde disclosed this during a sensitization exercise as part of activities to mark the 2022 World Rabies Day (WRD) on Wednesday in Bauchi.

"Protecting animals against diseases means safeguarding those who can potentially experience pain yet cannot speak. "Rabies is highly fatal, yet vaccine-preventable zoonotic disease that is endemic in Nigeria and largely most African countries," he said

Gender Based Violence on the Increase

A total of 326 persons were arrested for sex and gender-based violence in Bauchi State, Northeast Nigeria, where a total of 202 cases have been reported.

Ahmed Wakil, police Public Relations Officer in the state, said the police arrested a total of 326

suspected SGBV offenders in connection with the recorded crimes within the period under review. According to him, the command had set up an SGBV desk in all the Divisional Police headquarters as well as the four area commands in the state.

The Bauchi state first lady, Hajiya Aisha Bala Mohammed, has stated that the state government has recently established a committee on sexual and Gender Based Violence (GBV) to address rapes and violence against women in the state.

She stated this during the commissioning of the state office of the National Council of Women Society (NCWS) in Bauchi.

She said the committee was set up in view of government's concern on the plights of women and its determination to address their problem

Obituary



Dr. Usman Yahaya

NOFICN wishes to condole the Management and Entire staff of the General Hospital Ningi over the dead of Dr. Usman Yahaya, PMO in charge GH Ningi, after he was involved in an accident on his way from Ningi to Bauchi on Thursday 29th September 2022. We pray that Allah give his family & friends the fortitude to bear his loss and grant him eternal rest in Jannatul Firdaus.

Sameer Yeldu

Establishing Servicom Unit NOFICN



SERVICOM: The Service Compact with all Nigerians came into being in June, 2003 following the observation of the then president Obasanjo that Nigerians were being short-changed

considering the quality of public services provided to them.

The Servicom core provision says

'We dedicate ourselves to providing the basic services to which each citizen is entitled in a timely, fair, honest, effective and transparent manner'.

Servicom in NOFICN was established in April 2022 directly under the office of the Medical Director and given the responsibility to see that clients are served right hence "You have the right to be served right".

The Unit comprises of 6 members.

Servicom in NOFICN is committed to see services are rendered correctly, efficiently and to the client satisfaction at bearable minimum waiting time.

Servicom serve as a guide to both our staff and patient on service delivery and complaints redress mechanism

Servicom charter in NOFICN is to serve as a cursor guiding the patients/clients and serve as a reference material on what services are being rendered in the center and how to access such services.

Our function in Servicom include:

Striving for Excellence

Reduce Waiting Time:

To attain maximum waiting time of not more than 30 minutes at GOPD with the help of triage and appointments. To register all new patients and retrieve folders for old patients within 15 minutes. Doctors should spend quality time on patient assessment.

Qualities of services rendered:

- The center provides different clinical and non-clinical services to its clients and patient. Staff should render qualitative services to our clients.

Respect to customers and clients:

- Patient must give informed consent for any treatment procedure or investigation to be carried out. Consent of guardian/next of kin in case of minor or emergencies is required.
- Every patient/visitor to the Centre shall receive prompt and courteous attention from the staff at the various service points
- Only trained qualified and licensed professional/staff shall render services to our clients in all service points.

Exhibition of good conduct to our clients/customers

- Staff shall be polite, courteous and friendly when dealing with clients/patients.
- Staff must comply with agreed protocols, professional ethics and standard best practice while at work.
- All patients must be promptly attended to and unnecessary delay should be avoided.
- Complains and enquiries should be attended to and resolved immediately.
- Any service disruption/failure shall be promptly explained to the patients with apology.

Checking of Payments and Bills

- All Payments by clients/patients must be receipted. Staff should make sure to collect receipts of payments for every service.

Complaints channel

Our esteemed clients are free to lodge their grievances when dissatisfied or notice a service failure through any of the following channels

Seek redress from the Head of that particular service window.

Call the attention of any servicom staff on duty
Drop a complaint in the suggestion boxes marked SERVICOM.

All complains made whether verbal or written are promptly attended to and feedback given to the person instantly or within the next 24hours. only critical cases that may warrant investigative committee are responded to within one week.



SERVICOM
You have the right to be served right



Dr Adamu Yakubu Isah

Urogynaecology | A Subspeciality of Gynaecology



Urogynecology is a subspecialty in gynaecology that is involved with the diagnosis and management or evaluation of women with genitourinary and pelvic floor dysfunctions. It is an emerging field with a lot of advancement.

What is difference between urologist and urogynecologist?

Urologists may treat UTIs, incontinence, cancer, and male infertility problems, among other conditions. Urogynecologists see women and focus on symptoms related to urinary incontinence, prolapse, and pelvic floor disorders (like vesico-vaginal fistula & recto vaginal fistula, urinary incontinence, recurrent urinary tract infections, bladder pain, vaginal prolapse, pelvic floor injuries) Causes of these pelvic floor problems comprises of childbirth

and its complications especially obstructed labour, aging, obesity, pelvic surgeries, pelvic irradiations from cancer treatments, harmful traditional practices on women. Symptoms of urogynecological importance includes urinary incontinence, leaking urine when coughing, sneezing or exercising, pelvic pressure, pelvic fulness, constant feeling of relieving the bladder, vaginal fullness or pulling sensation, sexual abnormalities and lots more.

Urogynecological interventions could be conservative or surgical. Conservative approach such as pelvic floor exercise modalities, pharmacotherapy with drugs have been helpful. Most treatments however are surgical. In National Obstetric Fistula Ningi Bauchi State, we can attend to all your urogynaecological problems.

Suleiman Abdullahi NOFIC Ningi and the Host Community

When the Federal Government of Nigeria pledged to take over the functions of the Former VVF section of the General Hospital Ningi the Bauchi state Government magnanimously donated the Former State Hotel Ningi to serve as permanent site of the young institution. Even before the Federal Government started funding Capital projects for the smooth take-off of the Centre, the immediate host community - Ningi emirate which comprises the Ningi and Warji L. G. A.'s mobilized and renovated three blocks of flats at the permanent site for administrative functions. That was not all, the Emir in his capacity as a father donated a fairly used Ambulance to ease our services and continued to support our patients by donating food items. In addition, he paid periodic visitations to the patients.

Dr Halima Mukaddas

Sign of Civilization

Our Wisdom Corner



Dr Halima Mukaddas

"Years ago, anthropologist Margaret Mead was asked by a student what she considered to be the first sign of civilization in a culture. The student expected Mead to talk about fishhooks or clay pots or grinding stones.

But no. Mead said that the first sign of civilization in an ancient culture was a femur (thighbone) that had been broken and then healed. Mead explained that in the animal kingdom, if you break your leg, you die. You cannot run from danger, get to the river for a drink or hunt for food. You are meat for prowling beasts. No animal survives a broken leg long enough for the bone to heal.

A broken femur that has healed is evidence that someone has taken time to stay with the one who fell, has bound up the wound, has carried

Another prominent Son of Ningi is Senator Abdul Ahmed Ningi, who donated an 18-Seater Toyota Bus that still serve as a staff Bus to the Centre. We commend their patriotism and sense of Nationalism towards the success of the Centre.



**18 Sitter Bus Donated By:
Senator Abdul Ningi**

the person to safety and has tended the person through recovery. Helping someone else through difficulty is where civilization starts, Mead said."

We are at our best when we serve others. Be civilized!



Anthropologist Margaret Mead



Information Unit

The Latest Happenings and Announcements

The Head of Finance Bags an Award



Mr Abubakar A Lamido Head of Finance was presented the Leadership award by the West African Youth Union on 7th March 2022. Congratulations on behalf of the Management NOFICN

Dr Ogbara Olanrewaju is new Head of Clinicals



Dr Ogbara Olanrewaju
Ag. Head of Clinicals NOFICN

Dr Edward Ogbara Olanrewaju has been appointed to oversee the office of the Head of Clinicals. This appointment was made on 28th July 2022. Dr Ogbara has been with NOFICN from 2015 to date as a Fistula Surgeon. He has

contributed to NOFICN achievements especially in surgical treatment of women with Fistula and capacity building for staff. He is a graduate of MBBS from Ibadan and in 2013-2015 he was HOD Surgery and 2010-2013, HOD A&E, RRSH Ibadan.

Promotion Exams Conducted for Staff

The Management of NOFICN conducted the 2021/2022 promotion examination for her staff, 127 senior staff and 51 Junior staff wrote the examination on 14th to 15th June 2022 at the Bill College of Health Technology Ningi, Bauchi. External resource persons were invited to support

the examination which has been credited to be fair and objective.

RIP

The death of the Head of store Alhaji Lawan Ahmad occurred on 30th August 2022, following a brief illness. He is known for his generosity and dedication for duty. He has the habit of providing free table water to staffs as Sadaqatul Jariya. He has since been Buried according to Islamic Rite. May Almighty Allah Forgive his shortcomings and reward him with Jannah Fidduasi.

Other announcements

The Birth of a girl has occurred to the Family of Head of Works Arc Elisha Mazadu on 30th April 2022.

Sahara I Adamu Clinical Services Department, is blessed with the birth of a male child on 29th August 2022.

Hassana Abubakar Clinical service Department gave birth to a baby boy on Friday 5th August 2022.

The Birth has occurred of a Baby Boy to the Family of the Head of Audit Loyi Suleiman on 22nd September 2022

Mothers and Children are in excellent condition.

Transfers

Mrs Hauwa Mohammed Usman of Social Welfare Unit has been transferred to FMC Kebbi