

Domain Code	Factor's domain	Code	Factor's category	Factor's type	Factor's Code
INO	INNOVATION CHARACTERISTICS	1	Intrinsinc	a Technical aspects	INO-1-a
				b Economical aspects	INO-1-b
				c Availability	INO-1-c
				d Observability	INO-1-d
		2	Company-relative characteristics	a Compatibility	INO-2-a
				b Relative advantage or disadvantage	INO-2-b
				c Perceived Ease of Use (complexity)	INO-2-c
				d Perceived Usefulness	INO-2-d
EXT	EXTERNAL CONTEXT CHARACTERISTICS	1	External context (strong)	a Normative pressure	EXT-1-a
				b Coercive isomorphism	EXT-1-b
		2	External context (weak)	c Mimetic processes	EXT-2-a
INT	INTERNAL CONTEXT CHARACTERISTICS	1	Culture	a Identity, demographic and strategy	INT-1-a
				b Projects	INT-1-b
				c Innovativeness	INT-1-c
				d Effectiveness	INT-1-d
		2	Interactions	a Collaboration	INT-2-a
				b Distribution of power hierarchy	INT-2-b
				c Partners	INT-2-c
		3	Systems	a Processes	INT-3-a
				b Software	INT-3-b
				c Hardware	INT-3-c
		4	People	a Top management	INT-4-a
				b employees	INT-4-b
CHG	CHANGE CHARACTERISTICS	1	Dimension	a Extent	CHG-1-a
				b Depth	CHG-1-b
				c Rythm	CHG-1-c
		2	Interest and involvement	a Base	CHG-2-a
				b Motives	CHG-2-b
				c Attitude towards change	CHG-2-c
		3	Practical implementation	a Change agent & management	CHG-3-a
				b Pilot Project	CHG-3-b
				c Training	CHG-3-c
				d Method and strategy	CHG-3-d
				e Communication	CHG-3-e
				f KPI / metric measurement	CHG-3-f
				g Risk management	CHG-3-g