

Eloisa Docton Designer eloisadocton.com

#### Introduction

I'm a data-driven creative with 5+ years of e-commerce experience who helps companies understand user's behavior & translate findings to optimize product performance.

Throughout my career, I've had the opportunity to explore different business functions within marketing, product development, customer advocacy & even front-end development, these practical experiences help me bring unique insights into the user-centering process for product positioning & development while considering the big picture and all it's moving parts.

While I'm a self-starter who works well independently, I highly value team collaboration, I find that having a place to question and grow ideas nurtures creativity, problem-solving & learning from users.

I'm looking to join an energetic team that shares my passion for performance & feels as strongly for delivering the best products possible as I am.

# **Education & Qualifications**

2016-2017 - UI Design & Development, The Iron Yard 1996-1999 - Tourism, Instituto Rodolfo Loero Arismendi 1995-1996 - Fashion Design, Atelier de Artes Alezard

## Skill Set

E-commerce experience managing inventory & content.

Expert experience with Adobe CS: Illustrator, Photoshop, InDesign, After Effects, Dreamweaver, XD & Spark.

Advanced web design experience with native HTML, CSS, Jquery, JavaScript, WordPress, Squarespace, Zeplin & Google Sites.

Advanced experience using Atom, Terminal, ITerm & GitHub.

Advanced project management software & methodology experience with Basecamp, ZenHub & Agile.

Highly skilled in prototyping with Sketch, Adobe XD, Invision & Marvel App.

Highly skilled in email design using Salesforce Marketing Cloud & Mail Chimp.

Highly skilled in end-to-end processes with experience in UX and UI, in product design & improvement.

# **Memberships & Organizations**

Girl Develop It - Since 2013 Women Who Code - Since 2013 Dribbble - since 2017 Triangle UXPA - since 2016

# **Career Snapshot**

2008	2013	2014	2015	2016	2017	2018
	-	<del></del>		<del></del>	<del></del>	<del></del>
Graphic Designer Independent	Operations Spoonflower	Customer Advocate Spoonflower	Buyer Spoonflower	UI Design Course The Iron Yard	Design Manager Divi Resorts	Web Content Manager WeaveUp



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## WeaveUp, Web Design & Content Manager

03/2018 - Present

Craft web content that resonates with users & improves the quality of their web experience.

Design landing pages, marketing collateral, video, wireframes & mockups in-house while collaborating with a remote development team & worldwide clients.

Design emails in MailChimp & surveys in SurveyMonkey. Work closely with the CEO & MCO to carve & produce new products, brand elements & UI functions.

www,weaveup.com | www.weaveup.materialised.com | www.signaturedesignink.com

## Divi Resorts, Design Manager

03/2017 - 03/2018

Led the design team through all marketing projects for seven resorts, six restaurants, one golf course, one casino & a dive shop.

Managed all seven company websites, hosted with WordPress & Vizergy Designed emails within Salesforce Marketing Cloud.

Improved UI functions, increased successful online bookings & relieved call center volumes.

Worked closely with clients & vendors in the Caribbean to ensure the hundreds of aesthetic elements created worked well with the projects.

www.diviresorts.com | www.pureoceanrestaurant.com | www.dividive.com | www.windowsonaruba.com | www.purebeachrestaurant.com | www.divilinks.com | www.divivacationclub.com

#### Spoonflower, Buyer

10/2013 - 08/2016

Started as an Operations Team Member for six months, was promoted to Customer Advocate for one year, lastly promoted as a Buyer for 2 years. Gained experience in UX/UI research, case studies & product development while managing comprehensive data to lead just-in-time inventory for two international factories.

Worked closely with international teams to create content & improve User Experience.

Collaborated within marketing in photo shoots, blog posts & graphics. www.spoonflower.com | www.sproutpatterns.com | www.roostery.com

## **Contract Creative Work**

07/2008 - Present

#### Right Comply, UI Designer

Compliance product for enterprises, my role was to perform user experience studies, and develop UI & Web design based on findings plus rebranded and created style guides.

## Fuguay Varina Band Boosters, UI Designer

A non-profit organization that raises money for underfunded Fuquay Varina High School Band program. Web & UI design.

## Bike MD, UI & Product Designer

A web app that connects motorcycle technicians and users to troubleshoot issues. Product, Web, UI Design & Front End Development.

## Jelly the Pug, Designer

A children's fashion company based in the US. Textile design.

#### Timeless Treasures, Designer

One of the largest guilt fabric companies in the US. Textile design.

#### Cinnamon Joe Studios, Designer

Successful art representation international house based in the UK. Surface & pattern design.

# Spoonflower, Freelance Designer

Marketing collateral, content, design courses & textile designs.