



ELSA ANTIKA

IT SUPPORT

ABOUT ME

A recent graduate with a degree in information systems and a 3.6 GPA is seeking a position as IT Support. understand and be able to master the Microsoft operating system
Able to work with fast and precise analysis when there are complaints from users about computers
Understanding of computer hardware components

SKILLS

Problem solving	● ● ● ● ● ●
Mastering the hardware network system	● ● ● ● ● ●
Understand about malware	● ● ● ● ● ●
Mastering Computer Programs	● ● ● ● ● ●
Mastering the MS Office	● ● ● ● ● ●
Operating System	● ● ● ● ● ●

CONTACT

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EDUCATION

Institut Digital Ekonomi LPKIA Bandung
2020 - 2024 | Sarjana Sistem Infomasi

SMK Telkom Bandung
2017 - 2019 | Teknik Komputer Jaringan

EXPERIENCE

- 2018 **PT Starcom Solusindo**
 - Assigned in the IT Support division, helping company computer installation.
 - Assist employees in handling computer troubleshooting

- **SMK Telkom Bandung**
 - Assigned to make android applications & create a website
- 2018