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# Message Your Advisor

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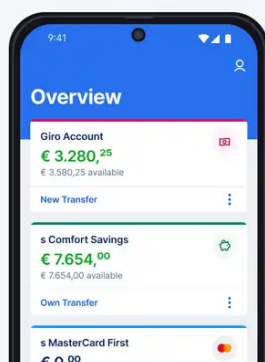
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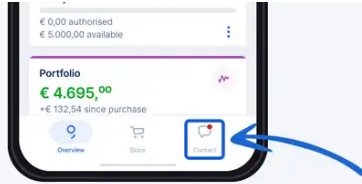
George makes banking easy, smooth and convenient for you. But even then, sometimes you might need a little advice on something or help with a problem you have facing your finances. In that case, you don't necessarily have to visit a branch. Just message your advisor via George. They will get back to you as soon as possible and help you with your question(s).

App

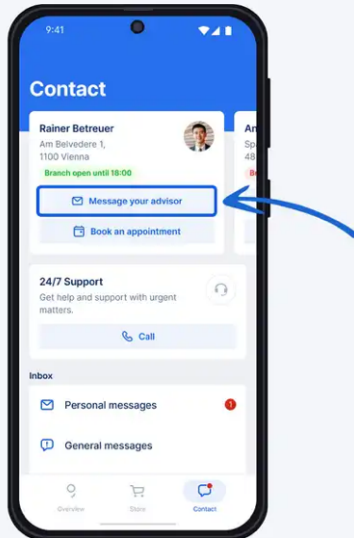
## How it works

Click on the "Contact" icon in the bottom right corner.



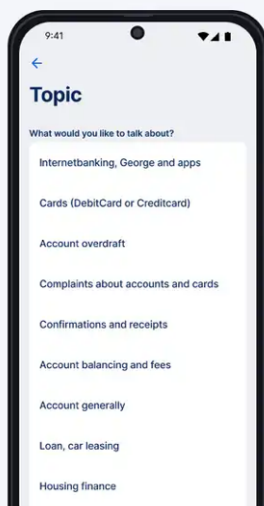


Go to "Message your advisor."



Choose a topic from the provided list.

If none fits your specific concern, just choose "General topic".



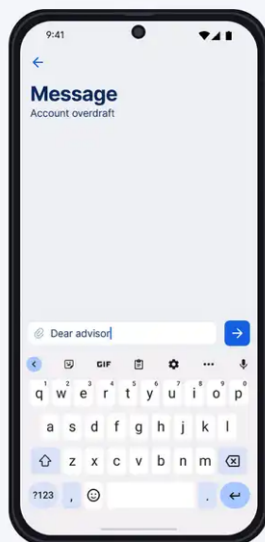
Investments and securities

Then type in your message, address your problem and be as specific as possible so that your advisor can help you.

You can also upload files by clicking on the paper-clip icon, if that helps to explain the issue even better.

Send the message.

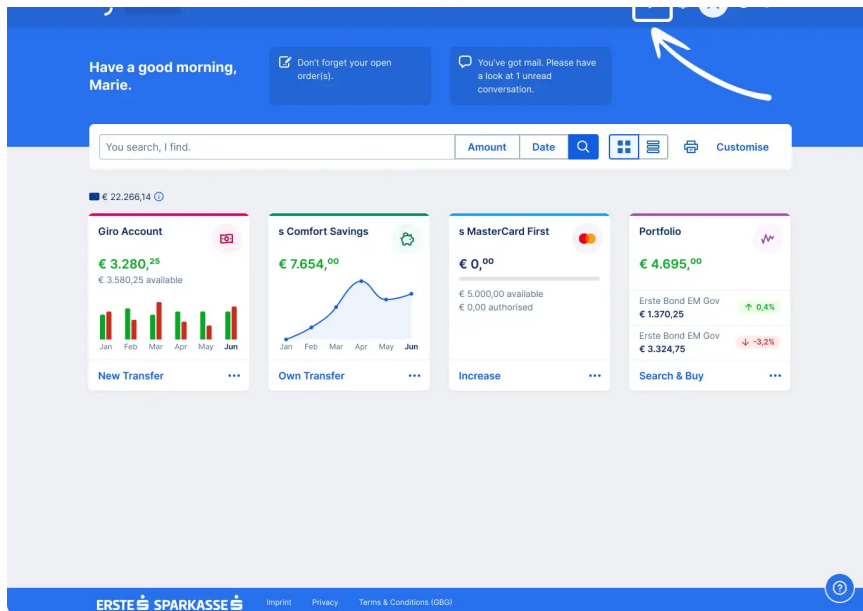
Your advisor will get back to you as soon as possible.



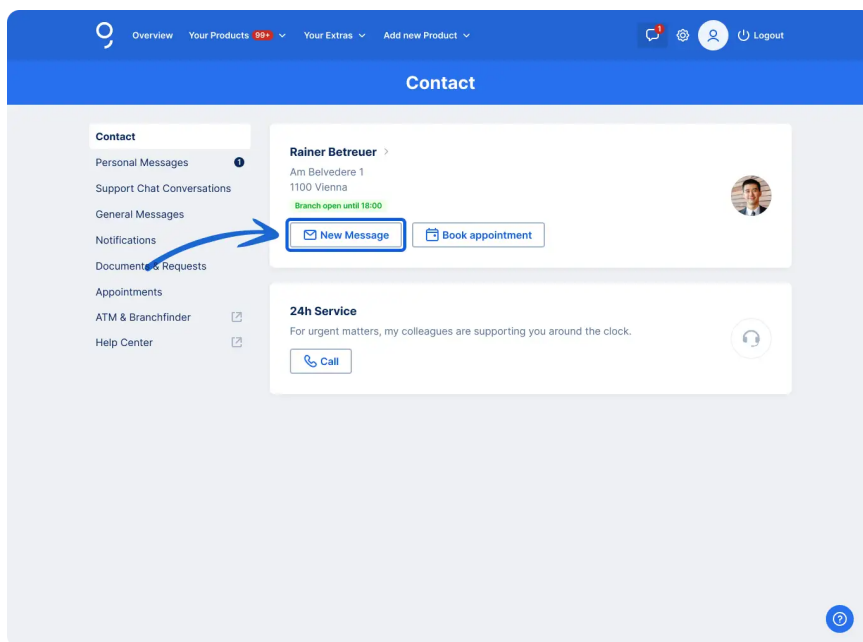
## Web Browser

### How it works

Click on the message icon on the top right of the website.



Your contact area opens up.  
Click on "New message".



Choose a topic in the dropdown menu.  
If none fits your specific concern, just  
choose "General topic".  
Then type in a message, address your  
problem and be as specific as possible so  
that your advisor can help you.

You can also upload files, if that helps you to explain the issue even better.

Press "Send".

Your advisor will get back to you as soon as possible.

George and your advisor will happily assist you digitally anytime. But some topics need to be discussed in person or via phone call. If this is the case, you can easily **book an appointment** and talk things through in more detail.

*Author: Stephanie Schüller*

## Related Topics

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George

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