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Reorder Your Debit Card

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Any debit card can break. It's annoying, but George is here to help. So, If you want to reorder your card, you can do that easily via the George browser version or the George app. We also take care of your old card and lock it immediately. In this article we show you, what to do.

This text is covering the reorder/reissue of a debit card. For information on how to reorder a credit card, please [click here](#).

Please note

In case you **need to lock your card** (because it got lost or stolen), **George has got you covered**. Also, if your **debit card expires**, there is no need for you to order a new one. The **new card will be sent to you** in time, before the old one expires.

App

Reorder card

Access George.

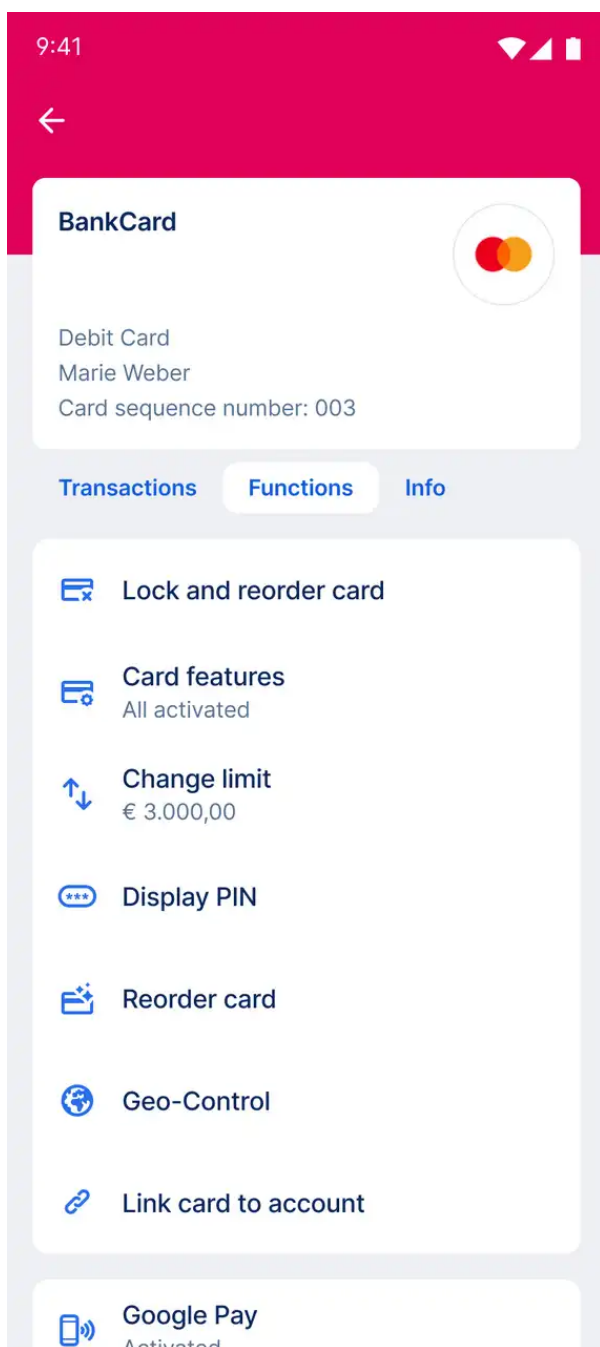
From your overview, choose your giro account.

Go to "Functions".

Go to "Cards" and choose the card you'd like to reorder.

Go to "Functions" again.

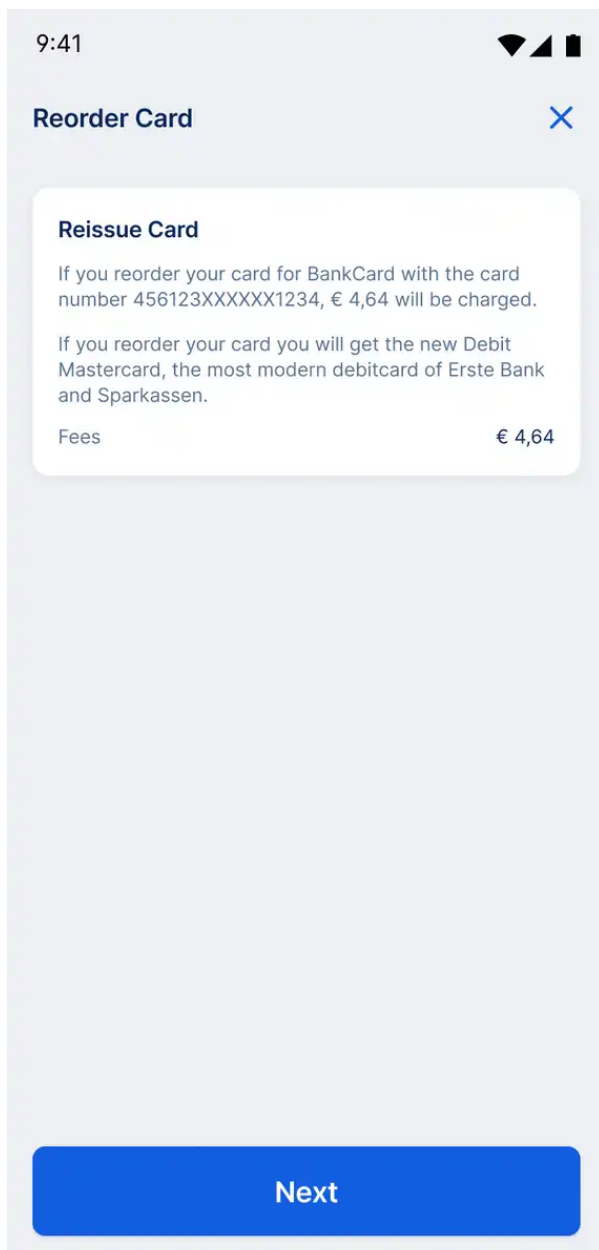
Choose "Reorder card".



If fees are charged, we will show them to you in this step.

Click "Next".

Follow the instructions on the screen and approve by using your chosen signing method.



Your new card is being reissued within 3 business days. When you reorder your card without blocking it, the PIN will remain the same. You can always **access the PIN** of your card via **"Functions" → "Show PIN"**.

To check your **card's status**, check out the **"Info"** section of your debit card, next to **"Functions"**. Here you find all of your card's details, like the card number or your limit. At the bottom, you find the **"Status"**. As soon as your card is ready to use, the status should say **"OK"**.

Web Browser

Reorder card

Access George.

Choose "Your Products" in the menu.

Go to "Cards".

Choose the debit card you'd like to reorder.

Alternatively, you can also access your debit card by choosing a giro account and then going to "Debit Card(s)".

Scroll down to "Services/Card status".

Choose "Reorder".

Follow the instructions on the screen and approve by using your chosen signing method.

Your new card is being reissued within 3 business days. When you reorder your card without blocking it, the PIN will remain the same. You can always **access the PIN** of your card via "**Card Features**" → "**Your code (PIN)**".

Your **card's status** is also displayed in "Services/Card status", right where you reordered it. When your new card is ready to use, the status should say "Activated".

Don't forget: If your address has changed, make sure to contact your advisor about it, in order for your bank to send your card to the right address.

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