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# Reorder Your Credit Card

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Any credit card can break. It's annoying, but George is here to help. So, If you want to reorder your card, you can do that easily via the George browser version or the George App. We also take care of your old card and lock it immediately. In this article we show you, what to do.

*This text is covering the reorder/reissue of a credit card. For information on how to reorder a debit card, please [click here](#).*

## Please note

In case you **need to lock your card** (because it got lost or stolen), **George has got you covered**. Also, if your **credit card expires**, there is no need for you to order a new one. The **new card will be sent to you** in time, before the old one expires.

App

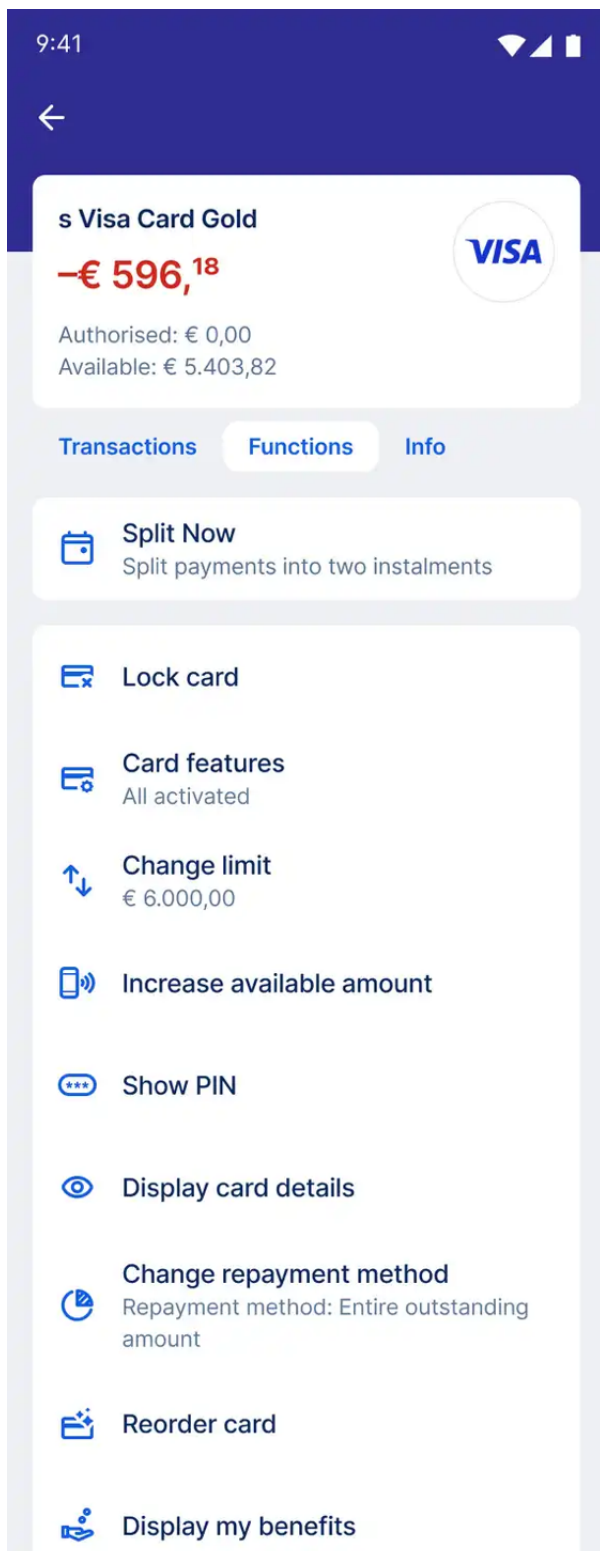
**Reorder card**

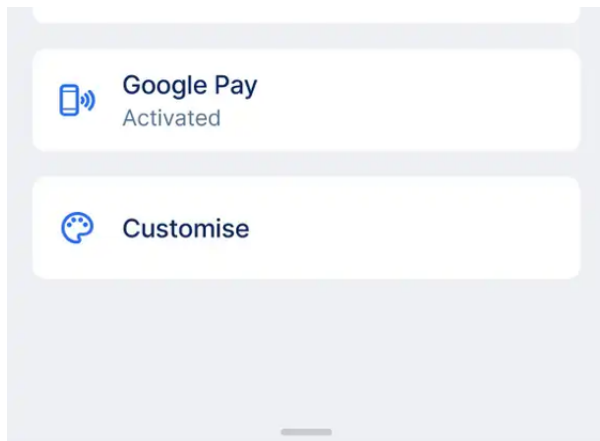
Access George.

From your overview, choose the card you'd like to reorder.

Go to "Functions".

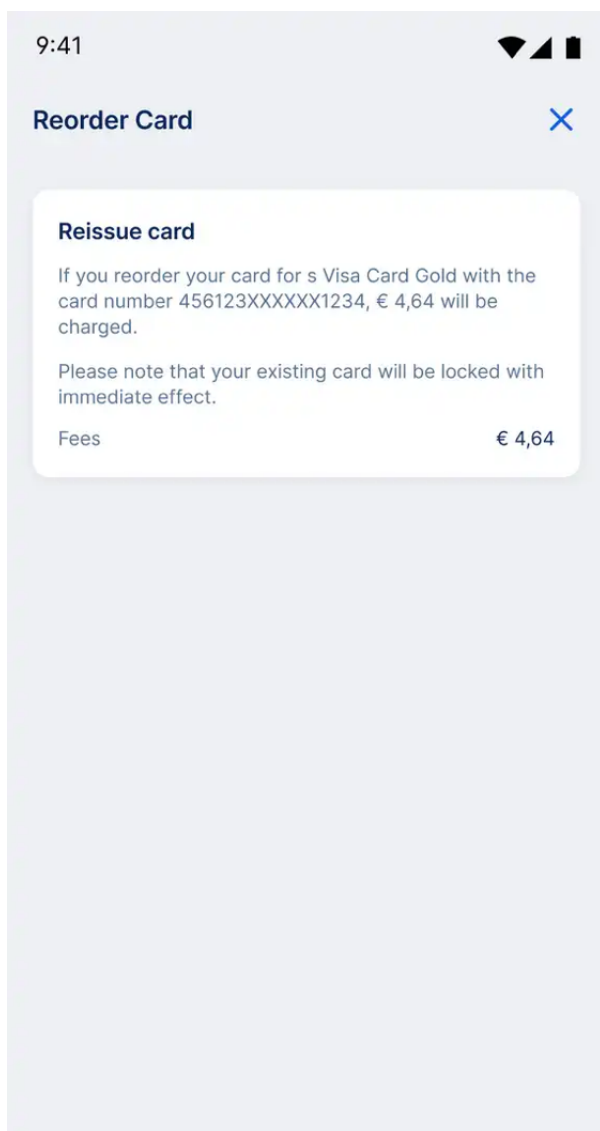
Choose "Reorder card".





Click "Next".

Follow the instructions on the screen and approve by using your chosen signing method.





Next

Your new card is being reissued within 3 business days. When you reorder your card without blocking it, the PIN will remain the same. You can always **access the PIN** of your card via **"Functions" → "Show PIN"**.

To check your **card's status**, check out the **"Info"** section of your credit card, next to **"Functions"**. Here you find all of your card's details, like the card number or your limit. At the bottom, you find the **"Status"**. As soon as your card is ready to use, the status should say **"OK"**.

## Web Browser

### Reorder card

Access George.

Choose "Your Products" in the menu.

Go to "Cards".

Choose the card you'd like to reorder.

Alternatively, you can also choose the card from your overview.

Go to "Card features".

Scroll down to "Services/Card status".

Click "Reorder".

Follow the instructions on the screen and approve by using your chosen signing method.

Your new card is being reissued within 3 business days. When you reorder your card without blocking it, the PIN will remain the same. You can always **access the PIN** of your card via "**Card Features**" → "**Your code (PIN)**".

Your **card's status** is also displayed in "Services/Card status", right where you reordered it. When your new card is ready to use, the status should say "**Activated**".

And don't forget: If your adress has changed, make sure to contact your advisor about it, in order for your bank to send your card to the right adress.

*Author: Stephanie Schüller*

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