George

Transfers & Orders

All about your Orders

What's the Difference between Your Order List and Your Transaction History?

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Your Transactions History and your Order List are both the place to go when you are looking for any information about your transfers.

Despite both providing an overview as well as specific information, the order list and the transactions history contain different information.

The order list takes into account transfers of all your accounts, cards, and other financial products. George categorises your orders according to their status, i.e., **open, executed,** or **failed.** Open orders remain in the list until you sign them. Executed and failed orders are stored in the order list for 180 days.

The transactions history is specific for the respective account, card, or financial product.

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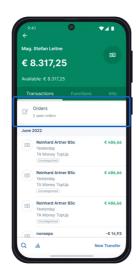
The transactions history contains **open**, and **failed** orders, and all the transactions of the respective account, card, or financial product.

George App

3

Order List

Access the order list by tapping on one account, card, or other financial product in the overview. George then shows you a summary of your orders and authorisations.

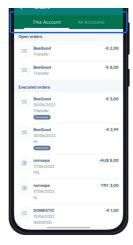


Tap on the summary to access the order list.

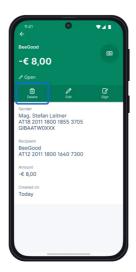
You can switch between taking into account only the respective, or all of your accounts, cards, and financial products.



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To go to the details, tap on the respective transfer. In the details, you can delete any transfer, you don't need any longer in the order list.



Transactions History

- Open your transactions history by tapping on an account, card, or financial product in the overview.
- In the transactions history, you can start a search, open your cashflow, start a new transfer, or access the details of

the transaction.

George Web Browser

Order list

1

You can access your order list directly from the overview via the to-do-list.

2

If you expand the list of all your products, you will find a summary of your order list on the bottom of it. Click on the summary to go to the order list.

Directly in the order list, you can edit, sign, or delete open and failed orders or delete executed orders. You can also select and sign multiple open orders.

Click on a transaction to open it's details. In the details you can sign, edit, redo, delete or print open orders.

Transaction History

1

Access your transaction history by clicking on an account, card or other financial product in the overview or in the list of your products.

2

If you click on one transaction, George shows you the respective details. In the details, you can print, download, or reply to the transaction.

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