

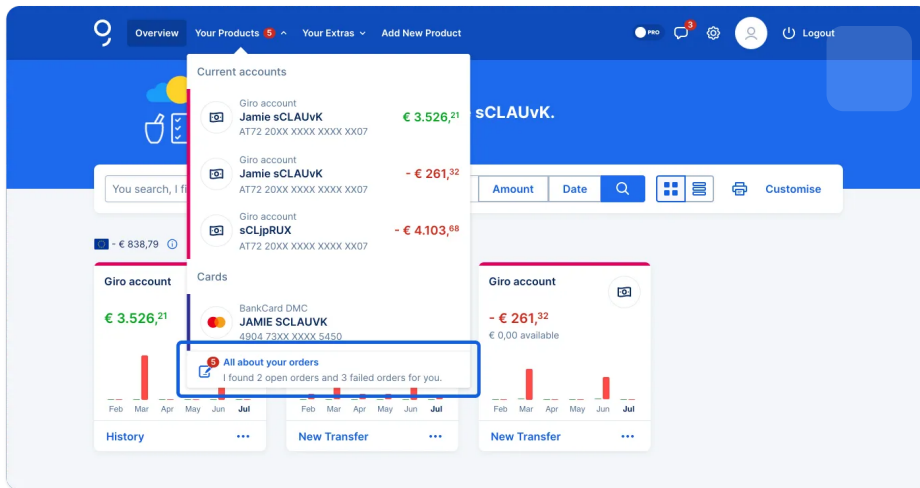
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Open Orders

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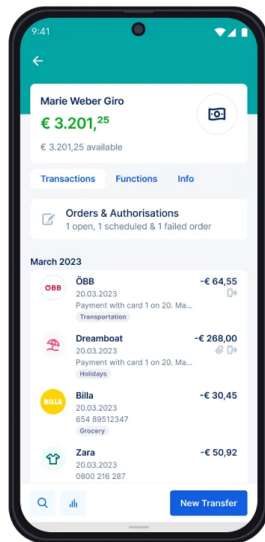
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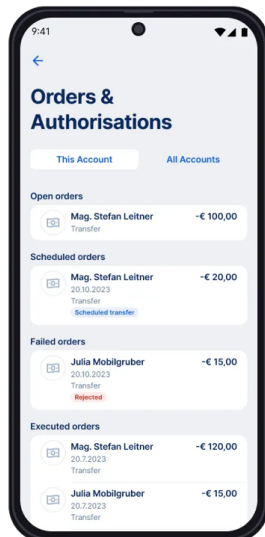
With George, you can easily create and manage your orders. If you create an order without signing it, George lists it in your "Upcoming orders" as "Open order". Please read further to find out everything about your open orders.

If you created an order - no matter if it's a standard **SEPA transfer**, a **foreign transfer**, an **own transfer**, a **tax authority payment**, a **direct debit** or any other type of order - without **signing** it, George will display these as **open orders**.

App



You can see your open orders by opening George App and tapping on the respective account. Then, tap on **"Orders & Authorisations"**. On top of the list, you will see the section **"Open orders"**.



You have now three options on what to do with an open order:

1. Edit it: By navigating to your open orders and tapping on one of them, you will see three options: **edit**, **delete**, and **sign**. By tapping on editing, you can edit all the fields in the form such as recipient, amount, text, execution date, and other fields.

2. Delete it: If you want to delete the whole order, just tap on the respective order and tap on "**delete**". George will ask you if you really want to delete the order. If so, click on "**Yes, delete**" and the open order will be deleted.

3. Sign it: If you want to sign your order, tap on the respective open order and tap on "Sign". George will then forward you to the respective signing screen and give you further instructions on what to do next. It will eventually be listed in your order list as "**Executed order**".

Web Browser

You can see your open orders in the section "**All about your orders**". You will find them by clicking on "**Your Products**" in the top navigation and then by selecting "All about your orders" at the bottom of your products.

You have now three options on what to do with an open order:

1. Edit it: By navigating to your open orders and hovering over one of them, you will see three options: **edit**, **delete**, and **sign**. By clicking on editing, you can edit all the fields in the form such as recipient, amount, text, execution date, and other fields. You can also **create a template** with this order.

2. Delete it: If you want to delete the whole order, just hover over the respective order and click on "**delete**". George will ask you if you really want to delete the order. If so, click on "**Confirm**" and the open order will be deleted.

3. Sign it: If you want to sign your order, hover over the respective open order and click on "Sign". George will then forward you to the respective signing screen and give you further instructions on what to do next. It will eventually be listed in your order list as "**Executed order**".

If your order does not appear under your open orders, you might have already signed it. Either way, you will always find your orders either as upcoming orders, executed orders, failed orders

or open orders in your Order list. **Only if you delete an order, it will completely disappear.**

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