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Geo Control

Last Article Update 18.07.2023

Have you ever heard of skimming? This is a form of fraud in which the data on your card is illegally spied out, for example at a manipulated ATM. The copied data is then copied onto a faked card in order to withdraw cash improperly in countries outside Europe. To prevent this from happening to your debit card, there is the free Geo Control function.

Please note

The **Geo Control** function is **automatically activated** on your debit card. So if you want to withdraw cash outside Europe, be sure to **deactivate Geo Control**. This is the only way you can use your card without restrictions - just like at home.

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Geo Control



Activated

Protection outside of Europe

The free of charge GeoControl feature protects your card even better against misuse outside of Europe. By hitting 'Suspend' you can disable GeoControl for a desired period of time and make your card unrestrictedly usable also outside of Europe. ⓘ

[Suspend](#)

Geo Control is automatically activated for your debit card and is therefore protected against this form of misuse. It is therefore not possible

to withdraw cash from ATMs outside Europe with your debit card. To still have enough cash on holiday, you can suspend the Geo Control function for a maximum of three months. You can suspend the function again at any time.

Why Geo Control?

Geo Control offers you more security by preventing withdrawals with counterfeit cards in high-risk countries. This saves you from potential inconveniences such as damage reports or reports to the police as well as blocking of cards.



Just in case

If a card is misused despite Geo Control, you are **protected** by the **card airbag** in the event of damage: You are not liable for misuse of your debit card, except in cases of gross negligence (for example, if you write down the PIN code on the card) and intent.

Deactivate Geo Control

If you want to withdraw cash with your debit card outside Europe, for example on holiday, this is possible without any problems if you deactivate Geo Control beforehand. You can pause Geo Control for a maximum of 3 months. If you are planning a longer stay abroad,

deactivate Geo Control again after the 3 months to continue using the card for cash withdrawals.

App

How it works

You can deactivate Geo Control both with the George app and with George on the computer. If you use the app, select the account, and in a further step you will find the debit card under the functions. Simply click on it, select the functions and you can suspend Geo Control.

Then in the next step, select the date until which you would like to withdraw cash with your debit card outside Europe. You can suspend the function for a maximum of 3 months. After that, a new deactivation is necessary.

Confirm the action with your chosen signing method, for example s Identity. The Geo Control function is now suspended and will be reactivated automatically after the period you have selected.

Web Browser

How it works

You can deactivate Geo Control both with the George app and with George on your computer. Enter George in the browser version and go to your debit card. You can find it on George Web by going to "Your products" and selecting the card directly there, or the corresponding account.

Then in the next step, select the date until which you would like to withdraw cash with your debit card outside Europe. You can suspend the function for a maximum of 3 months. After that, a new deactivation is necessary.

Confirm the action with your chosen signing method, for example s Identity. The Geo Control function is now suspended and will be reactivated automatically after the period you have selected.

For which countries is Geo Control activated?

This is a good question for political discussions. Let's restrict ourselves to the countries and overseas territories **where you can use your card** without restrictions WITHOUT having to suspend Geo Control - that goes all the way to the Pacific.

Everywhere here:

Albania, Azerbaijan, Armenia, Andorra, Belgium, Bosnia-Herzegovina, Bulgaria, Denmark, Germany, Estonia, Finland, France, French Guyana, Georgia, Gibraltar, Greece, Greenland, Great Britain, Guadeloupe, Ireland, Iceland, Israel, Italy, Kazakhstan, Kyrgyzstan, Kosovo, Croatia, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Macedonia, Moldova, Monaco, Montenegro, Netherlands, Northern Ireland, Norway, Austria, Poland, Portugal, Réunion, Romania, Russia, San Marino, Sweden, Switzerland, Serbia, Slovakia, Slovenia, Spain, St. Helena, Tajikistan. Helena, Tajikistan, Czech Republic, Turkey, Turkmenistan, Ukraine, Hungary, Uzbekistan, Vatican City, Belarus, Cyprus.

You have received a new debit card?

When you get a new debit card, you have to re-suspend Geo Control if you want to withdraw cash worldwide. This is because the card has a new card number and code.

This means that nothing will stand in the way of your next holiday trip outside Europe – at least

as far as withdrawing cash is concerned.

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