**Observations and Comments**

**Subject #1**

Prototype 1:

* *Prompt necessary before filtering options were investigated*
* *Prompt necessary to manage questions/answers*
* *Did not investigate “Settings” button*
* *Confused by the flag button*
* *Didn’t sign out*

*Needed a lot of guidance to get through!*

Prototype 2:

* *Some confusion about functionality of certain buttons in the forum section*
* *“Students” on the top left corner of the screen was perceived as a button although it is not one.*
* *Didn’t sign out*

*Had an easier time navigating and exploring features on the “course” tab, but a very difficult time on the “forum” tab.*

**Subject #2**

Prototype 1:

* *Password on different page confused the user*
* *Ignored sorting and filter settings*
* *Never accessed the “Settings” tab*
* *Didn’t sign out*

*Assumed what the “Settings” button does and didn’t feel the need to explore it.*

Prototype 2:

* *Doesn’t think that the “Top Questions” button is a button*
* *Didn’t sign out*

**Subject #3**

Prototype 1:

* *Did not bother checking the “Sort by” and “Search/Filter” tabs*
* *Assumed that the notifications bell meant he had received questions and didn’t bother to check it*
* *Did not care about the “Settings” button as its operations were assumed to be known.*
* *Didn’t sign out*

*User showed a strong interest in the .ppt uploading/streaming service and the LIVE polling/quizzing features.*

Prototype 2:

* *The tester is biased from the first prototype and assumes the functionality of the “Forum” tab; only notices the “Forum” tab after being prompted.*
* *The tester doesn’t realize that “Top Questions” is a button*
* *The tester seems unsatisfied with the quantitative nature of the “I don’t understand” feature for topics*
* *Didn’t sign out*

*Tester put a strong emphasis on audio/video streaming and question polling and is not fond of the lack of these features in this design.*