

本文档包含中文翻译，可在第 4 页找到。请您向下滚动阅读翻译文本。

Terms and Conditions

Introduction

Welcome to LONG LIAN INDUSTRY & TRADE LIMITED. By accessing our website and placing orders, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully before using our services.

Agreement to Terms and Conditions

By accessing, using, or purchasing from LONG LIAN (herein "Terms" or these "Terms and Conditions"), you confirm that you have read, understood, and agreed to be bound by these Terms and Conditions. You also confirm that you are of legal age to enter into a contract in your jurisdiction. If you do not agree with these Terms and Conditions, you must not use our website or purchase our products and/or services.

Definitions/Terminology

The following terminology applies to these Terms and Conditions, Privacy Statement, and Disclaimer Notice, and any or all agreements: "Client," "You," and "Your" refers to you, the person accessing this website and accepting the company's terms and conditions. "The Company," "Ourselves," "We," and "Us" refers to our Company. "Party," "Parties," or "Us" refers to both the Client and ourselves, or either the Client or ourselves.

Orders and Quotes

Customers can initiate orders or make inquiries through our website. Please note that product prices are not listed on the website.

Upon placing an order, our Sales Representative will contact you via email, SMS, or phone to discuss your order, provide a quote, and finalize the details.

The Sales Representative will work with you to determine the preferred payment method. You can also arrange to visit our office at 61 George Bush Hwy GA-157-8719, adjacent to Sunu Assurance, to discuss your order in person or view additional products.

All orders and quotes are subject to review and approval by our Sales Manager.

Payment Terms

The website does not process payments directly. After discussing the details with our Sales Representative, you will be provided with the necessary account details to make a payment.

Payments must be made in accordance with the terms agreed upon during the discussion to ensure the timely processing of your order.

Payment methods may vary and will be discussed during the order confirmation process. Accepted payment methods will be tailored to customer convenience, which may include bank transfers, mobile money, or other secure methods.

Delivery

Customers within Accra are eligible for delivery services provided by the company. Delivery arrangements and timelines will be communicated after the order is confirmed. Customers outside Accra are responsible for arranging their own delivery. The company will not charge any shipping fees or provide delivery services to locations outside Accra. It is the customer's responsibility to ensure that the delivery address provided is accurate and accessible.

Cancellations and Refunds

Orders can be canceled before they are processed. Cancellation requests should be communicated promptly via email or phone. If a refund is applicable, it will be processed according to the agreed terms, which will be clearly outlined by the Sales Representative during the order confirmation process.

User Responsibilities

Customers must provide accurate and up-to-date contact information to facilitate communication and order processing. The company reserves the right to terminate access to the website or its services for any misuse or violation of these Terms and Conditions.

Intellectual Property Rights

Unless otherwise stated, we or our licensors own the intellectual property rights in the Website and the material on the Website. Subject to the license below, all these intellectual property rights are reserved.

Limitation of Liability

Long Lian is not liable for any damages resulting from the use or inability to use the website or its services. This includes but is not limited to, issues related to order processing, delivery, or payment. The company's liability for any claim related to an order or quote is limited to the amount paid by the customer.

Warranty Information

Our generators come with an 18-month warranty covering parts and labor, ensuring peace of mind for your investment.

The warranty does not cover maintenance services, except for oil changes, which are the customer's responsibility.

Changes to Terms

Long Lian reserves the right to modify these Terms and Conditions at any time. Any changes will be posted on this page, and continued use of the website after changes constitute acceptance of the revised Terms and Conditions.

This document includes an English translation, which can be found on page

1. We invite you to scroll up to read the translated text.

条款和条件

简介

欢迎访问龙联工贸有限公司。通过访问我们的网站并下单，同意遵守以下条款和条件。在使用我们的服务之前，请仔细阅读以下条款。

同意条款和条件

通过访问、使用或购买龙联的产品或服务（以下简称“条款”或“这些条款和条件”），请确认您已阅读、理解并同意受这些条款和条件的约束。您还需确认已达到您所在司法辖区的法定年龄，可以签订合同。如果您不同意这些条款和条件，则不得使用我们的网站或购买我们的产品和/或服务。

定义/术语

"以下术语适用于这些条款与条件、隐私声明和免责声明通知，以及所有协议："客户"、"您"和"您的"指的是访问本网站并接受公司条款和条件的您本人。"公司"、"我们自己"、"我们"和"我方"指的是我们公司。"一方"、"双方"或"我们"指的是客户与我们双方，或指客户或我们其中一方。"

订单和报价

客户可以通过我们的网站发起订单或查询。请注意，网站上未列出所有产品的价格。成功下单后，我们的销售代表将通过电子邮件、短信或电话与您联系，讨论您的订单、提供报价并确定最终细节。

销售代表将与您一起确定首选的付款方式。您也可以安排访问我们位于 61 George Bush Hwy GA-157-8719 的办公室（地址毗邻 Sunu Assurance），亲自讨论您的订单或查看其他产品。

所有订单和报价均需经过我们的销售经理的审查和批准。

付款条件

本网站不直接处理付款。与我们的销售代表讨论详情后，您将获得所需的账户信息进行付款。付款必须按照讨论中商定的条款进行，以确保您的订单能够及时处理。付款方式可能会有所不同，并将在订单确认过程中讨论。接受的付款方式将根据客户的便利性进行定制，可能包括银行转账、移动支付或其他安全的方式。

交货

阿克拉市内的客户可享受本公司提供的送货上门服务，送货安排和时间表将在订单确认后告知。阿克拉市外的客户需自行安排送货。本公司不会收取任何运费，阿克拉市外地区将不提供送货服务。客户须确保提供准确可达的送货地址。

取消和退款

在订单处理前,可以取消订单，取消请求应及时通过电子邮件或电话告知。如果适用退款,将根据销售代表在订单确认过程中明确说明的条款进行处理。

用户责任

客户必须提供准确且最新的联系信息,以便沟通和订单处理。本公司保留因违反这些条款和条件而终止访问网站或其服务的权利。

知识产权

除非另有说明，公司或我们的许可方拥有网站及其内容的知识产权。在下述许可范围内，公司拥有最终解释权。

责任限制

龙联对因使用/无法使用网站或其服务而造成的任何损害不承担责任。这包括但不限于与订单处理、送货或付款相关的问题。对于与订单或报价相关的任何索赔，公司的责任仅限于客户支付的金额。

质保信息

我们的发电机配有18个月的零件和人工质保,确保您的投资无忧。
除了更换机油，质保不包括维护服务。客户应自行负责发电机维护。

条款变更

龙联保留随时修改这些条款和条件的权利。任何更改将在本页面上公布，在更改后继续使用网站即表示接受经修订的条款和条件。