

ONUOHA, EBERE JUDE

9 POWERLINE STREET, BOGIJE, IBEJU-LEKKI, LAGOS STATE

Jude.e.onuoha@gmail.com | +234 8108299577

PROFILE SUMMARY

A very technical IT Support Technician, has terrific troubleshooting and good interpersonal skills to assist customers with computer issues. Possesses a thorough knowledge of computer hardware and software applications. A strong team player motivated by the need to meet key objectives. Passionate about people, impact and sustainable growth.

WORK EXPERIENCE

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| April 2021 – Feb 2022
Ibeju, Lagos | IT SUPPORT ASSISTANT (NYSC) | PAN ATLANTIC UNIVERSITY, |
| | <ul style="list-style-type: none">• keep computer systems running smoothly and ensure users get the maximum benefit from them• install and configure computer hardware operating systems and applications• monitor and maintain computer systems and networks• talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues | |
| June 2018 – Nov 2018 | STUDENT IT SUPPORT ASSISTANT (INTERN) | PAN ATLANTIC UNIVERSITY, Ibeju, Lagos |
| | <ul style="list-style-type: none">• troubleshoot system and network problems, diagnosing and solving hardware or software faults• replace parts as required• provide support, including procedural documentation and relevant reports• follow diagrams and written instructions to repair a fault or set up a system | |

SKILLS

- Efficient knowledge of the use of Cisco networking devices and application.
- Proficient with the use of wordpress for web design.
- Proficient with graphic design and video editing applications.
- Keeps abreast of changes in technology.
- A stellar reputation for integrity and good judgment.
- A curious mind with fast learning and adaptive capabilities.
- Great verbal and written communications skills.
- Analytical, with good attention to details.
- Resilient in the pursuit of a goal.

EDUCATION

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| 2014 – 2019 | Bachelors Of Technology in Information Management Technology (<i>second class lower division</i>)
Federal University of Technology, Owerri, Imo State |
| 2010 – 2013 | Secondary School Leaving Certificate
St Gregory's College, Ikoyi, Lagos |

Personal Development and Certifications

Introduction to Cybersecurity by cisco certification

Designed a word-press website for Excellence drycleaners

Volunteer Activities

President, ICT Community Development Service Group, NYSC

Achievement: Reinstating the computer lab of Ibeju High School, Ibeju, Lagos(CDS Group Project)

Reference

Mr Kelvin Obini

Manager of ICT Department at Pan-Atlantic University (PAU)

Phone: 08037407072 | Email: Kobini@pau.edu.ng