ELVIS KURTOVIC

FULL STACK DEVELOPER

CONTACT

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www.github.com/ElvisKurtovic

Boise, Idaho

SKILLS

- JavaScript
- Node.js
- Vue.js
- C#
- CSS
- Bootstrap

ABOUT ME

Accomplished creative professional with a passion for design and user experience. Innate problem solver that sees any situation as an opportunity. Recognized as a standout performer by peers, instructors and management. Provides a team-first attitude that strives for inclusion and group success.

EXPERIENCE

Full Stack Development Student
Boise CodeWorks, 2021

- Successfully completed over 500 hours of software development training and created numerous high functioning applications in a solo and team setting.
- Led team through application conception and final design requirements why utilizing Scrum methodologies as Product Owner.

Support Specialist/Customer Returns Lead
Bodybuilding.com, 2015-2020

- Led product return logging and analytics for all customer returns and implemented a return logging template which eased communication between the customer service team and finance team on return trends.
- Created and implemented product talking points for the customer service team which led to a 24% increase in website usage and subscription service signups.
- Led courier claims and optimized the loss prevention process by improving current analytics tools and introducing a "repeat offender" policy which led to a year end savings of $20,000+ in 2018.
- Top performer from Q1, 2015 to Q3, 2016