

ELYBANK PRIVACY POLICY



LAST UPDATE: MAY 18, 2024

WELCOME TO ELYBANK. THIS PRIVACY POLICY DESCRIBES HOW ELYBANK ("WE," "OUR," "US") COLLECTS, USES, DISCLOSES, AND PROTECTS YOUR INFORMATION WHEN YOU VISIT OUR WEBSITE [HTTPS://ELYBANK.COM](https://elybank.com) (ELYBANK) AND USE OUR SERVICES.

1. INFORMATION WE COLLECT

1.1 PERSONAL INFORMATION

WE MAY COLLECT PERSONAL INFORMATION THAT YOU PROVIDE DIRECTLY TO US, SUCH AS:

- NAME**
- EMAIL ADDRESS**
- PHONE NUMBER**
- ADDRESS**
- PAYMENT INFORMATION**
- IDENTIFICATION DOCUMENTS (FOR KYC PURPOSES)**

1.2 USAGE DATA

WE COLLECT CERTAIN INFORMATION AUTOMATICALLY WHEN YOU VISIT OUR SITE, INCLUDING:

- IP ADDRESS**
- BROWSER TYPE AND VERSION**
- PAGES VISITED**
- TIME AND DATE OF VISIT**
- TIME SPENT ON THOSE PAGES**
- OTHER DIAGNOSTIC DATA**

1.3 COOKIES AND TRACKING TECHNOLOGIES

WE USE COOKIES AND SIMILAR TRACKING TECHNOLOGIES TO MONITOR ACTIVITY ON OUR SITE AND STORE CERTAIN INFORMATION. COOKIES ARE FILES WITH A SMALL AMOUNT OF DATA WHICH MAY INCLUDE AN ANONYMOUS UNIQUE IDENTIFIER. YOU CAN INSTRUCT YOUR BROWSER TO REFUSE ALL COOKIES OR TO INDICATE WHEN A COOKIE IS BEING SENT.

2. HOW WE USE YOUR INFORMATION

WE USE THE INFORMATION WE COLLECT IN THE FOLLOWING WAYS:

- TO PROVIDE, OPERATE, AND MAINTAIN OUR SERVICES
- TO IMPROVE, PERSONALIZE, AND EXPAND OUR SERVICES
- TO UNDERSTAND AND ANALYZE HOW YOU USE OUR SERVICES
- TO DEVELOP NEW PRODUCTS, SERVICES, FEATURES, AND FUNCTIONALITY
- TO COMMUNICATE WITH YOU, EITHER DIRECTLY OR THROUGH ONE OF OUR PARTNERS, INCLUDING FOR CUSTOMER SERVICE, TO PROVIDE YOU WITH UPDATES AND OTHER INFORMATION RELATING TO THE SERVICES, AND FOR MARKETING AND PROMOTIONAL PURPOSES
- TO PROCESS YOUR TRANSACTIONS AND MANAGE YOUR ORDERS
- TO DETECT AND PREVENT FRAUD
- TO COMPLY WITH LEGAL OBLIGATIONS

3. HOW WE SHARE YOUR INFORMATION

WE DO NOT SELL, TRADE, OR OTHERWISE TRANSFER YOUR PERSONAL INFORMATION TO THIRD PARTIES, EXCEPT IN THE FOLLOWING CIRCUMSTANCES:

- **SERVICE PROVIDERS:** WE MAY SHARE YOUR INFORMATION WITH THIRD-PARTY SERVICE PROVIDERS, CONTRACTORS, OR AGENTS WHO PERFORM SERVICES ON OUR BEHALF AND NEED ACCESS TO SUCH INFORMATION TO CARRY OUT THEIR WORK.
- **COMPLIANCE WITH LAWS:** WE MAY DISCLOSE YOUR INFORMATION WHEN WE ARE LEGALLY REQUIRED TO DO SO IN ORDER TO COMPLY WITH APPLICABLE LAWS, REGULATIONS, LEGAL PROCESSES, OR GOVERNMENTAL REQUESTS.
- **BUSINESS TRANSFERS:** WE MAY SHARE OR TRANSFER YOUR INFORMATION IN CONNECTION WITH, OR DURING NEGOTIATIONS OF, ANY MERGER, SALE OF COMPANY ASSETS, FINANCING, OR ACQUISITION OF ALL OR A PORTION OF OUR BUSINESS BY ANOTHER COMPANY.
- **WITH YOUR CONSENT:** WE MAY SHARE YOUR INFORMATION WITH THIRD PARTIES WHEN WE HAVE YOUR CONSENT TO DO SO.

4. SECURITY OF YOUR INFORMATION

WE USE ADMINISTRATIVE, TECHNICAL, AND PHYSICAL SECURITY MEASURES TO HELP PROTECT YOUR PERSONAL INFORMATION. WHILE WE HAVE TAKEN REASONABLE STEPS TO SECURE THE PERSONAL INFORMATION YOU PROVIDE TO US, PLEASE BE AWARE THAT DESPITE OUR EFFORTS, NO SECURITY MEASURES ARE PERFECT OR IMPENETRABLE AND NO METHOD OF DATA TRANSMISSION CAN BE GUARANTEED AGAINST ANY INTERCEPTION OR OTHER TYPE OF MISUSE.

5. YOUR DATA PROTECTION RIGHTS

DEPENDING ON YOUR LOCATION, YOU MAY HAVE THE FOLLOWING RIGHTS REGARDING YOUR PERSONAL INFORMATION:

- **ACCESS:** YOU HAVE THE RIGHT TO REQUEST A COPY OF THE PERSONAL INFORMATION WE HOLD ABOUT YOU.
- **CORRECTION:** YOU HAVE THE RIGHT TO REQUEST THAT WE CORRECT ANY INFORMATION YOU BELIEVE IS INACCURATE OR COMPLETE INFORMATION YOU BELIEVE IS INCOMPLETE.
- **DELETION:** YOU HAVE THE RIGHT TO REQUEST THAT WE DELETE YOUR PERSONAL INFORMATION, UNDER CERTAIN CONDITIONS.
- **RESTRICTION OF PROCESSING:** YOU HAVE THE RIGHT TO REQUEST THAT WE RESTRICT THE PROCESSING OF YOUR PERSONAL INFORMATION, UNDER CERTAIN CONDITIONS.
- **OBJECT TO PROCESSING:** YOU HAVE THE RIGHT TO OBJECT TO OUR PROCESSING OF YOUR PERSONAL INFORMATION, UNDER CERTAIN CONDITIONS.
- **DATA PORTABILITY:** YOU HAVE THE RIGHT TO REQUEST THAT WE TRANSFER THE DATA WE HAVE COLLECTED TO ANOTHER ORGANIZATION, OR DIRECTLY TO YOU, UNDER CERTAIN CONDITIONS.

TO EXERCISE THESE RIGHTS, PLEASE CONTACT US AT: privacy@elybank.com

6. INTERNATIONAL DATA TRANSFERS

YOUR INFORMATION, INCLUDING PERSONAL DATA, MAY BE TRANSFERRED TO AND MAINTAINED ON COMPUTERS LOCATED OUTSIDE OF YOUR STATE, PROVINCE, COUNTRY, OR OTHER GOVERNMENTAL JURISDICTION WHERE DATA PROTECTION LAWS MAY DIFFER FROM THOSE OF YOUR JURISDICTION. WE WILL TAKE ALL STEPS REASONABLY NECESSARY TO ENSURE THAT YOUR DATA IS TREATED SECURELY AND IN ACCORDANCE WITH THIS PRIVACY POLICY.

7. CHANGES TO THIS PRIVACY POLICY

WE MAY UPDATE OUR PRIVACY POLICY FROM TIME TO TIME. WE WILL NOTIFY YOU OF ANY CHANGES BY POSTING THE NEW PRIVACY POLICY ON THIS PAGE. YOU ARE ADVISED TO REVIEW THIS PRIVACY POLICY PERIODICALLY FOR ANY CHANGES. CHANGES TO THIS PRIVACY POLICY ARE EFFECTIVE WHEN THEY ARE POSTED ON THIS PAGE.

8. CONTACT US

IF YOU HAVE ANY QUESTIONS ABOUT THIS PRIVACY POLICY, PLEASE CONTACT US:

- By email: privacy@elybank.com
- By visiting this page on our website: <https://www.elybank.com/contact/>

THANK YOU FOR CHOOSING ELYBANK. WE ARE COMMITTED TO PROTECTING YOUR PRIVACY AND PROVIDING A SECURE AND RELIABLE PLATFORM FOR ALL YOUR FINANCIAL NEEDS.