

Career Services Assignment 4 – Soft Skill Interview Prep

Points possible: 50

| Category | Criteria | % of Grade |
|--------------|---|------------|
| Completeness | All requirements of the assignment are complete. | 50 |
| Quality | Answers show thought, proper grammar, and would be acceptable in most interview situations. | 50 |

Instructions: Find a job post online for a role and company you would like to apply for. Answer the following questions as if you were being interviewed for the job. Research the STAR method of answering behavioral interview questions and where applicable, utilize the STAR method in answering the below questions.

How did you hear about this position? (Make sure you remember where you heard about the role so it doesn't look like you are just applying randomly to every position possible.)

The company that I would like to apply for is Verint under the Software Engineer role. I learned about this position from a LinkedIn posting and feels that it closely aligns with my skills.

What do you know about the company? (Research the company, website, products/services, and reviews. Talk about good reviews that make you want to join.)

The company provides cloud and on-premise customer base with post- implementation of technical support services. The company also has reviews show how it is an overall, good company to work for with diversity.

Why do you want this job? (Be very specific. Talk about what appeals to you about the role but focus more on the value you'll add to the team and company rather than what the company will do for you.) What appeals to me most about this position is how I can take what I already know working as an engineer such as understanding of telephony, CTI technologies and networking knowledge with the addition of what I have learned in the bootcamp to work on relational databases using SQL. The position is also remote which is something that I am looking to transition to.

Why should we hire you? (Be very specific. Talk about your skills, passion, and willingness to continuously learn to be an asset.) You should hire me because of how I have been able to

exceed expectations and job requirements in all companies that I have worked for. I am a disciplined, hard-working individual who also has networking certifications,

What is your greatest professional achievement? (STAR)

My greatest professional accomplishments have been working as a master fiber optic technician and restoring network connectivity to over 150,000 people during a massive outage caused by a blackout in the summer of 2017. As a result, many city municipalities, including the NYPD and hospitals were unable to receive 911 calls, or query electronic medical record keeping applications to query and patient studies. The remediation id was responsible for saving hundreds, if not thousands of lives.

Describe a difficult work situation and how you overcame it. (STAR. Never speak negatively about anyone else or any companies. Perhaps talk about change you experiences, as change is always difficult to overcome.)

One difficult work situation that I overcame was while I worked on a nuclear gamma cam modality which is used to process x ray studies of a patient's heart. The studies are sent from the modality to an acquisition station and the acquisition station has a local connection that goes to a SymbiaNet workstation, which is used to communicate with DICOM, our picture archiving server which associates patient studies accession with the patient medical record number. The problem is that I could not establish a local connection between the SymbiaNet and acquisition station. After troubleshooting on the network and testing the cables, I found out that the port assignment also had to be configured through a word file within settings. Once this was completed, the issue was remediated.

What are your goals for the future? (Make sure you answer in a time bound manner and talk about how you are looking to learn as much as possible in your field.) My goal is to grow within your organization and be given more responsibility. I would want to be in a position where the company views me as an integral asset

Why are you leaving your last job? (Don't say anything negative. Mention growth, changing industries, etc.) I am leaving because I want to pursue my passion in software development everything in my career has finally led me to here and this is what I want to do for the rest of my life.

What is your salary expectation?

\$100,000

