



This Bill

1-888-211-4727 (*2 from your Sprint Phone) 1 of 5

Account Number: 254999371 Bill Period: Apr 03 - May 02, 2017

Previous Balance \$100.08 Payment on Apr 26 - Thank you! Balance Forward \$0.00

Plans & Equipment	\$311.82
Sprint Surcharges	\$3.26
Government Taxes & Fees	\$21.53
Total Charges this Bill	\$336.61

Total Amount Due

\$336.61

Let's talk about this bill

You made changes to your account this month that can impact your bill total. Here's what happened:

 The device purchase price option has been applied to your account in the amount \$175.00 as a result of not returning your Leased device. This does not include any taxes. If the device is returned in good working condition, a credit will be given per your lease agreement.

Thanks for paying by AutoPay.

\$336.61 will be charged to your credit card on May 26

Please see the News and Notices section on page 2 for important information and changes to Sprint's policies.

Last three months (new charges)
\$100.08
\$100.08

Mar Apr This month

This amount will be charged to your credit card on May 26.

PO Box 629023 El Dorado Hills, CA 95762

Sprint

Amount Due

\$336.61

DO NOT SEND PAYMENT.

Account Number 254999371

PO Box 54977 Los Angeles, CA 90054-0977 MICHELLE INGRAM 668 N ORANGE AVE ORLANDO, FL 32801-1379





SPRINT NEWS AND NOTICES

This section contains important updates about your Sprint Services, including Service or Rate Changes, Promotions and Offers.

Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit sprint.com/stolenphone.

Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to **sprint.com** any time to check your alerts or go to **sprint.com**/learn and follow the instructions for your phone. That's getting it done right now.

Hearing Aid Compatibility

Sprint offers a variety of handsets that have been rated for compatibility with several types of hearing aids. Please visit **sprint.com/accessibility** for more information.

IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

Billing information

This bill is due on the date shown. A late payment charge applies for unpaid wireless service balances (unless excluded by your plan) and is charged at the highest rate permissible by law. Sprint may impose a returned check charge of up to \$40. Service is subject to suspension or disconnection if payment is not received by the due date shown. Contact us first with billing disputes, which must be made within 60 days of the invoice date. Charges not properly disputed will be deemed accepted and due by the date shown. Due to 3rd party delays, roaming charges accrued during a billing period may appear on subsequent bills. For information regarding your bill visit: sprint.com/billhelp.

Contact Sprint

Sprint Customer Service, PO Box 629023, El Dorado Hills, CA 95762 (include your name and account number). Please do not include any correspondence in your bill.

Call detail

Full call detail information is available online.

E911

Enhanced 911 (E911) services, which provide public safety officials your location during a 911 call are not available everywhere and at all times. E911 availability is dependent on many factors, including the ability of particular local public safety agencies to receive and process location information, the capabilities of your equipment and other factors affecting the delivery of services.

Terms & conditions/service updates

The terms & conditions of Sprint service sometimes change. The current version is available online. Updates to your service are provided in the Sprint News and Notices section.

Your privacy

Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit **sprint.com/pin** to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/ password. To review Sprint's Privacy Policy, go to **sprint.com**.

ETF per line

If you have term commitment & cancel your Agreement early, an ETF of up to \$350 for Advanced Devices and up to \$200 for other devices applies per line. Prorated ETF calculated by months remaining in term times \$20 (max. \$350 & min. \$100) for Advanced Devices or months remaining times \$10 for other devices (max. \$200 & min. \$50). No ETF in accordance with Sprint's Return Policy. See sprint.com/etf.

Want to save paper?

EMAIL:

Check the boxes that apply:

- [] E-Bill receive your bill by email (you will no longer receive paper bills).
- [] Receive Sprint updates and special offers via email.

Protect your Voicemail

Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.



3 of 5

Account Number: 254999371 Bill Period: Apr 03 - May 02, 2017

Unlimited Talk/Text

Unlimited Talk and Text Plan includes Unlimited Anytime Minutes and Unlimited Text while on the Sprint Network. The Recurring Charge is not discountable.

(407) 369-3966

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Employee Discount Sprint 23% - Unlimited 3G/4G Data	-\$6.90
Unlimited Talk/Text	\$30.00
Unlimited 3G/4G Data	\$30.00
Total Equipment Protection Plus - In New York only, standalone insurance available for \$6.25	\$13.00
Lease Device Purch COS-L-21480884	\$175.00
Lease Cancel Charge COS-L-21480884	\$70.72

\$311.82 Plans & Equipment

Sprint Surcharges

Sprint surcharges are rates we choose to collect from you at our discretion to help defray certain costs, including but not limited to costs associated with government programs and network connections. Surcharges are not taxes or amounts we are required to collect from you by law. Surcharges may include, but are not limited to: Federal USF, Regulatory Charge, Administrative Charge, Gross Receipts Charges, and other charges. The amounts and components used to calculate surcharge amounts are subject to change.

Federal Univ Serv Assess Non-LD		
Administrative Charge	\$1.99	
Regulatory Charge	\$0.40	

Sprint Surcharges

Government Taxes & Fees

Taxes and fees imposed directly on customers, which Sprint collects on the government's behalf.

Orange County Sales Tax	\$1.30
Florida State Sales Tax	\$15.52
Florida State Comm Service Tax	\$2.48
Orlando City Comm Service Tax	\$1.83
Orange County 911 Tax	\$0.40

Government Taxes & Fees

\$21.53

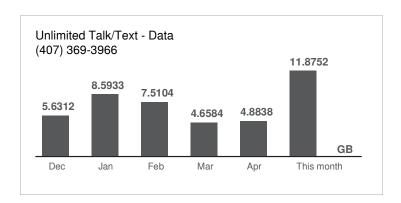


Usage -Unlimited Talk/Text

Unlimited Talk and Text Plan includes Unlimited Anytime Minutes and Unlimited Text while on the Sprint Network. The Recurring Charge is not discountable.

	Anytime Minutes (Unlimited)	Text (Unlimited)	MMS/ Picture Mail (Unlimited)	Data (Unlimited, GB)	Data Roaming (See Terms, MB)	International Data Roaming (Unlimited, GB)
(407) 369-3966	880	192	39	11.8752	0.0	-
(407) 369-3966 Apr 03 - Apr 08	-	-	-	-	-	0.0

Historical Usage





Equipment Payment Schedule

Apple iPhone 6s 16GB gold
COS-L-21480884
\$245.72
\$0.00
\$175.00
0

Sprint owns this device while you are leasing, cancelling services will result in being charged the remaining monthly lease payments plus the device purchase option price.

Because your lease was cancelled before the end of your lease term, you are being charged for the remaining monthly lease payments and for the purchase option price of the device, \$175.00. If the leased device is returned in good working condition, a credit for the purchase option price will be given per your lease agreement.



Call Details - (407) 369-3966 - Voice

On	At	To / From	Destination	Rate	Mins	Cost
Apr 03	09:06 am	(754) 423-3839	HOLLYWOOD,FL	AU	14:00	-
	10:22 am	(407) 706-3498	OVIEDO,FL	AU	01:00	-
	10:23 am	(407) 706-3498	OVIEDO,FL	AU	01:00	-
	10:24 am	(407) 706-3498	OVIEDO,FL	AU	03:00	-
	04:24 pm	(800) 362-6033	Toll Free Call	AU	03:00	-
	05:33 pm	(954) 336-7792	Incoming	AU	10:00	-
	05:43 pm	(954) 336-7792	Incoming	AU	63:00	-
	09:19 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	-
	10:52 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	01:00	-
Apr 04	02:24 pm	(407) 369-3967	Incoming	AU	02:00	-
	08:25 pm	(407) 369-3967	Incoming	AU	01:00	-
	09:16 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	-
Apr 05	11:00 am	(407) 369-3967	ORLANDO,FL	AU	01:00	-
	11:31 am	(407) 369-3967	Incoming	AU	02:00	-
	05:59 pm	(407) 369-3967	ORLANDO,FL	AU	03:00	_
	06:01 pm	(754) 423-3839	HOLLYWOOD,FL	AU	23:00	-
	06:26 pm	(407) 369-3967	ORLANDO,FL	AU	03:00	-
	06:29 pm	(754) 423-3839	HOLLYWOOD,FL	AU	02:00	_
Apr 06	02:15 pm	(407) 369-3967	Incoming	AU	03:00	-
•	02:45 pm	(800) 525-3355	Toll Free Call	AU	05:00	_
	08:45 pm	(407) 369-3967	Incoming	AU	03:00	_
Apr 07	05:20 pm	(407) 907-3150	Incoming	AU	21:00	_
•	05:47 pm	(800) 869-3557	Toll Free Call	AU	10:00	
	06:21 pm	(407) 907-3150	Incoming	AU	03:00	_
	06:23 pm	(407) 369-3967	ORLANDO,FL	AU	02:00	
	06:26 pm	(754) 423-3839	HOLLYWOOD,FL	AU	04:00	
	06:39 pm	(407) 907-3150	Incoming	AU	02:00	-
Apr 08	12:21 am	(407) 369-3967	ORLANDO,FL	NW/AU	09:00	
•	02:07 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	
	05:59 pm	(407) 369-3967	Incoming	NW/AU	09:00	
	08:17 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	01:00	-
	08:27 pm	(407) 369-3967	Incoming	NW/AU	02:00	
	08:50 pm	(407) 369-3967	Incoming	NW/AU	02:00	
Apr 09	02:45 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	
	03:10 pm	(407) 369-3967	Incoming	NW/AU	02:00	
	09:19 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	11:00	
	09:29 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	
	09:51 pm	(407) 369-3967	ORLANDO,FL	NW/AU	17:00	
Apr 11	03:02 pm	(407) 369-3967	ORLANDO,FL	AU	02:00	
, .p	03:03 pm	VoiceMail	ORLANDO,FL	AU	01:00	
	07:51 pm	(754) 423-3839	HOLLYWOOD,FL	AU	02:00	
	07:53 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	
Apr 12	05:57 pm	(407) 369-3967	Incoming	AU	07:00	
Api 12	09:19 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	01:00	
	09:19 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	01:00	
	09:24 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	03:00	
Apr 13	03:09 pm	(407) 369-3967	ORLANDO,FL	AU	02:00	
, ipi 10	03:09 pm	(754) 423-3839	HOLLYWOOD,FL	AU	02:00	
Apr 14	03:19 pm	(754) 423-3839	HOLLYWOOD,FL	AU	02:00	-
71 14						-
	07:42 pm	(754) 423-3839	HOLLYWOOD,FL	AU NW/ALI	51:00	
	09:50 pm	(754) 423-3839	Incoming ORLANDO EL	NW/AU	02:00	
	10:18 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	
	10:23 pm	(407) 369-3967	Incoming	NW/AU	07:00	

Rate Type

AU Anytime/Plan UsageNW Night and Weekends



Call Details - (407) 369-3966 - Voice ...continued

On	At	To / From	Destination	Rate	Mins	Cost
	11:21 pm	(407) 369-3967	Incoming	NW/AU	01:00	-
	11:44 pm	(407) 369-3967	ORLANDO,FL	NW/AU	02:00	-
	11:51 pm	(407) 369-3967	ORLANDO,FL	NW/AU	03:00	-
Apr 15	09:06 am	(754) 423-3839	Incoming	NW/AU	02:00	-
	09:08 am	(754) 423-3839	Incoming	NW/AU	01:00	-
	09:14 am	(754) 423-3839	HOLLYWOOD,FL	NW/AU	03:00	-
	09:30 am	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	-
	11:29 am	(407) 369-3967	ORLANDO,FL	NW/AU	02:00	-
	11:34 am	(407) 369-3967	ORLANDO,FL	NW/AU	03:00	-
	12:54 pm	(407) 369-3967	ORLANDO,FL	NW/AU	02:00	-
Apr 16	09:18 am	(407) 277-4314	ORLANDO,FL	NW/AU	01:00	-
Apr 17	02:12 am	(407) 369-3967	Incoming	NW/AU	02:00	-
	02:34 am	(407) 369-3967	Incoming	NW/AU	01:00	-
	02:39 am	(407) 369-3967	Incoming	NW/AU	05:00	-
	02:51 am	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	-
	02:52 am	(407) 369-3967	Incoming	NW/AU	04:00	-
	06:33 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	-
	06:34 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	-
	10:33 pm	(407) 369-3967	Incoming	NW/AU	02:00	-
Apr 18	12:07 am	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	-
	11:07 am	(754) 423-3839	HOLLYWOOD,FL	AU	23:00	-
	02:54 pm	(954) 325-0615	Incoming	AU	11:00	-
	06:46 pm	(754) 423-3839	Incoming	AU	04:00	-
	07:01 pm	(407) 369-3967	Incoming	AU	01:00	-
Apr 19	02:30 pm	(407) 369-3967	Incoming	AU	03:00	-
	03:52 pm	(407) 369-3967	Incoming	AU	03:00	-
	11:08 pm	(407) 369-3967	Incoming	NW/AU	05:00	-
Apr 20	10:41 am	(754) 423-3839	HOLLYWOOD,FL	AU	03:00	-
	10:49 am	(407) 369-3967	ORLANDO,FL	AU	01:00	-
	11:49 am	(800) 525-3355	Toll Free Call	AU	54:00	-
	12:43 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	-
	01:11 pm	(407) 369-3967	Incoming	AU	10:00	-
	06:28 pm	(754) 423-3839	HOLLYWOOD,FL	AU	01:00	-
	06:56 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	-
Apr 21	12:00 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	-
•	12:56 pm	(407) 369-3967	ORLANDO,FL	AU	04:00	-
	01:17 pm	(754) 423-3839	Incoming	AU	02:00	-
	04:03 pm	(407) 439-2406	Incoming	AU	01:00	-
Apr 22	02:29 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	-
•	04:27 pm	(407) 369-3967	Incoming	NW/AU	02:00	-
	04:29 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	-
	06:07 pm	(407) 907-3150	WINTERPARK,FL	NW/AU	01:00	-
	08:21 pm	(407) 907-3150	WINTERPARK,FL	NW/AU	01:00	-
	08:34 pm	(973) 896-9090	FRANKLINBO,NJ	NW/AU	31:00	-
	09:04 pm	(954) 336-7792	FTLAUDERDL,FL	NW/AU	07:00	-
	09:10 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	02:00	-
Apr 23	12:18 pm	(407) 369-3967	ORLANDO,FL	NW/AU	50:00	-
	01:12 pm	(407) 369-3967	Incoming	NW/AU	17:00	-
	09:28 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	16:00	-
	09:46 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	09:00	-
Apr 24	06:17 am	(407) 369-3967	ORLANDO,FL	NW/AU	05:00	-
·	11:46 am	(407) 369-3967	ORLANDO,FL	AU	01:00	
	11:48 am	(407) 369-3967	ORLANDO,FL	AU	01:00	
	11:58 am	(978) 862-9500	Incoming	AU	03:00	

Account Number: 254999371 Bill Period: Apr 03 - May 02, 2017

Rate Type

AU Anytime/Plan UsageNW Night and Weekends



Call Details - (407) 369-3966 - Voice ...continued

On	At	To / From	Destination	Rate	Mins	Cost
	12:02 pm	(407) 200-2759	WINTERPARK,FL	AU	03:00	-
	12:05 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	
	12:16 pm	(407) 369-3967	Incoming	AU	03:00	_
	01:48 pm	(407) 369-3967	Incoming	AU	01:00	
	03:52 pm	(407) 200-2759	WINTERPARK,FL	AU	03:00	-
Apr 25	01:46 pm	(407) 200-2759	WINTERPARK,FL	AU	05:00	-
	01:51 pm	(407) 200-2759	WINTERPARK,FL	AU	02:00	-
	02:10 pm	(407) 200-2759	WINTERPARK,FL	AU	02:00	-
	02:17 pm	(407) 907-3150	WINTERPARK,FL	AU	01:00	-
	02:52 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	-
	03:04 pm	(407) 369-3967	Incoming	AU	03:00	-
	03:54 pm	(754) 423-3839	Incoming	AU	02:00	-
	04:08 pm	(978) 862-9500	AYER,MA	AU	01:00	-
	07:16 pm	(407) 369-3967	Incoming	AU	01:00	-
	07:48 pm	(407) 369-3967	ORLANDO,FL	AU	03:00	-
	07:51 pm	(754) 423-3839	HOLLYWOOD,FL	AU	01:00	-
Apr 26	10:47 am	(407) 200-2759	WINTERPARK,FL	AU	01:00	-
	10:48 am	(407) 200-2759	WINTERPARK,FL	AU	04:00	
	11:14 am	(561) 881-3999	W PALM BCH,FL	AU	08:00	
	03:15 pm	(754) 423-3839	Incoming	AU	01:00	
	03:35 pm	(407) 907-3150	WINTERPARK,FL	AU	01:00	-
	03:36 pm	(407) 907-3150	Incoming	AU	02:00	-
Apr 27	10:40 pm	(754) 423-3839	Incoming	NW/AU	04:00	
Apr 28	10:23 am	(407) 369-3967	ORLANDO,FL	AU	01:00	
	10:43 pm	(321) 320-9664	Incoming	NW/AU	01:00	
Apr 29	05:28 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	
	09:17 pm	(754) 423-3839	Incoming	NW/AU	15:00	
	11:14 pm	(407) 369-3967	ORLANDO,FL	NW/AU	12:00	
Apr 30	11:50 am	(407) 369-3967	Incoming	NW/AU	01:00	
	12:04 pm	(407) 369-3967	Incoming	NW/AU	01:00	
	07:11 pm	(754) 423-3839	HOLLYWOOD,FL	NW/AU	01:00	
	07:16 pm	(754) 423-3839	Incoming	NW/AU	04:00	
	07:35 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	
	07:36 pm	(407) 369-3967	ORLANDO,FL	NW/AU	01:00	
May 01	02:32 pm	(978) 862-9500	AYER,MA	AU	06:00	
-	02:38 pm	(407) 369-3967	ORLANDO,FL	AU	04:00	
	05:41 pm	(407) 369-3967	Incoming	AU	05:00	
	06:09 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	
May 02	09:56 am	(407) 369-3967	Incoming	AU	01:00	
-	10:02 am	(407) 369-3967	Incoming	AU	03:00	
	10:07 am	(407) 369-3967	ORLANDO,FL	AU	03:00	
	10:09 am	(754) 423-3839	HOLLYWOOD,FL	AU	01:00	
	11:24 am	(754) 423-3839	Incoming	AU	04:00	
	11:31 am	(754) 423-3839	Incoming	AU	72:00	
	12:49 pm	(407) 369-3967	ORLANDO,FL	AU	01:00	
	05:02 pm	(786) 369-3710	MIAMI,FL	AU	01:00	
	06:07 pm	(800) 297-2977	Toll Free Call	AU	01:00	
	06:08 pm	(800) 525-3355	Toll Free Call	AU	01:00	
	06:12 pm	(800) 525-3355	Toll Free Call	AU	22:00	
	06:34 pm	(754) 423-3839	HOLLYWOOD,FL	AU	01:00	
	06:44 pm	(754) 423-3839	Incoming	AU	04:00	
			Incoming	AU	08:00	
	08:44 pm	(954) 336-7792				

Account Number: 254999371 Bill Period: Apr 03 - May 02, 2017

Rate Type

AU Anytime/Plan Usage **NW** Night and Weekends



Managing your Sprint account is easier than ever — right from your device.

- · View your bill, add a line, make a payment or activate a new device.
- Check usage minutes, data and text.
- Take advantage of the latest deals and offers.

Access your account via the Sprint Zone app or at sprint.com/mysprint. Sign up or sign in today!

1000JFA1



I'm on your team now.

Everyone is talking about how great their network is, but did you know that every network is great? Sprint's network reliability is now within 1% of Verizon*.

It's also faster and more reliable with better coverage than ever before.

Follow Paul on Twitter: @ThatWirelessGuy

sprint.com/network



*Based on recent data from Nielsen, the world's foremost authority on independent network measurement.

3000DEA3