November 15th 2020

John Menard iMBA University of Illinois applicant

To whom it may concern:

I am writing a letter of recommendation for John Menard for his application to the University of Illinois iMBA program. I have known John for 5 years as his colleague while working at Enterprise Holdings. I've known John to be a great team player, an excellent leader and always found him to go above and beyond to help a customer and his fellow employees. I can recall one instance where there was a mother and her child stranded without a car after their flight was delayed for several hours and he offered to drive them in his personal car to the nearest hotel. This is one of the many examples of Johns' generosity and kind spirit.

I recommend John to yoru iMBA program because I truly believe he would be a great asset to the school as he's shown time and time again to have a great grasp of the operations side, as well as the customer service side of business.

If you require any additional information please feel free to contact me at 407-279-8803.

Yours truly,

Michael McLaughlin