

Emad Adel Ali

Information Technology Specialist

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Objective

Motivated and detail-oriented Information Technology with hands-on experience in IT infrastructure, Windows Server administration, and network troubleshooting. Trained through NTI scholarships and eager to apply skills in a professional setting to support and improve organizational IT systems.

Training & Certifications

NTI (National Telecommunication Institute) – CCNA (Jan – Feb 2023)

- Introduction to Networking
- Switching, Routing, and Wireless Essentials
- Enterprise Networking, Security, and Automation

NTI (National Telecommunication Institute) – OSA (July – Aug 2023)

- Windows Server 2012 R2 Administration
- Red Hat Administration I

NTI (National Telecommunication Institute) – MCSA (Sep 2023)

- 20740: Installation, Storage and Compute with Windows Server 2016
- 20741: Networking with Windows Server 2016
- 20742: Identity with Windows Server 2016
- Microsoft Windows Server Administration 2022

Education

BSc in Electronics & Communication

Higher Institute of Engineering and Technology, Luxor, Egypt

2018 – 2023 | Grade: Very Good

Experience

IT Specialist – Sabbour Consulting (Sep 2024 – Present)

- Install and configure computer hardware, operating systems, and applications
- Maintain inventory of hardware and software assets
- Document IT systems, configurations, procedures, and troubleshooting steps
- Assist in implementing ERP, Odoo and other business management tools.

- Handle user access controls and permissions to maintain secure environments.

IT Specialist – Amarina Queen Marsa Alam Resort (Nov 2023 – Aug 2024)

- Assisted in installation and maintenance of servers, OS, and applications
- Monitored system performance and conducted routine maintenance (backups, updates, patches)
- Managed user accounts and network permissions
- Troubleshoot network and system issues; supported end-users
- Manage and maintain the company's IT systems, networks, and servers

Technical Skills

Routing (EIGRP, OSPF), Switching, Hyper-V, DNS, DHCP, TCP/IP, Active Directory, Group Policy, Microsoft Office (Word, Excel, PowerPoint), Printer Drivers, Fingerprint Devices, Autodesk, office 365

Soft Skills

Teamwork, Communication, Problem Solving, Time Management, Decision Making, Eagerness to Learn

Volunteering

- Youth Leading Youth (YLY) – Ministry of Youth and Sports
- Bank El Keir
- Life Makers

Languages

- Arabic: Native
- English: Good

Personal Information

- Date of Birth: 4 September 2000
- Military Status: Exempted