

## 1. Functional Requirements (FRs)

### 1. User Account Management

- 2. Users must be able to sign up, log in, and log out.
- 3. Users can update their profile information.
- 4. Password reset functionality must be provided.

### 5. Ride Request Management

- 6. Users can request a ride by entering pickup and destination locations.
- 7. The system must validate input locations before creating a ride request.

### 8. Ride Matching Engine

- 9. The system must search for available drivers near the pickup location.
- 10. Nearest available driver should be assigned automatically to the ride.
- 11. If no drivers are available, the user must be notified.

### 12. Driver Management

- 13. Drivers can register, log in, and update their availability.
- 14. Drivers can accept or cancel rides.
- 15. If a driver cancels a ride, the system should re-match the ride with another driver.

### 16. ETA Calculation

- 17. The system should calculate and display the estimated time of arrival (ETA) for the assigned driver.

### 18. Notifications

- 19. Users must receive notifications for ride status updates: ride matched, driver assigned, driver cancels, ride completed.
- 20. Drivers receive notifications for new ride requests.

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## 2. Non-Functional Requirements (NFRs)

### 1. Performance

- 2. The system should assign a driver within 5 seconds after a ride request is created.
- 3. ETA calculations must be updated in real-time.

#### 4. Reliability & Availability

5. The system should handle multiple concurrent ride requests without failure.
6. The system should have uptime of at least 99%.

#### 7. Security

8. User credentials must be encrypted in the database.
9. Only authenticated users and drivers can access the system.

#### 10. Usability

11. The interface should be simple and intuitive for both users and drivers.
12. Notifications should be clear and actionable.

#### 13. Scalability

14. The system should support an increasing number of users and drivers without performance degradation.
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### 3. Business Rules (BRs)

1. A ride can only be requested if the user has a valid account.
  2. Drivers can only be assigned if they are marked as available in the system.
  3. Users can only request one ride at a time.
  4. A driver cannot be assigned to more than one active ride simultaneously.
  5. If no drivers are available within a certain radius (e.g., 5 km), the system must notify the user immediately.
  6. ETA calculation must consider current traffic conditions and driver location.
  7. Cancellation by a driver triggers automatic re-matching of the ride with another available driver.
  8. Ride requests are logged in the database for auditing and tracking purposes.
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### 4. Special Conditions (SCs)

1. **Peak Hours:** During high-demand periods, ride matching may take longer than usual; the system should handle queuing.
2. **Network Failure:** If the user or driver loses connection, the system must attempt reconnection and notify the other party.
3. **Location Errors:** If pickup or destination locations are invalid or unreachable, the ride request should be rejected with an appropriate message.
4. **Multiple Users Nearby:** If multiple users request rides in the same area, the system should optimize driver assignment to minimize ETA.
5. **Driver No-Show:** If a driver does not arrive within 10 minutes after being assigned, the system should reassign the ride automatically.

6. **Emergency Ride:** Certain users may have priority or emergency rides; the system should allow manual override for these cases.