

McAvoy, John Turner

Objective	To obtain Business Intelligence related position that will utilize my organization and technical skills.
Skills	<ul style="list-style-type: none">• Microsoft Office – Word, Access, Excel, PowerPoint, and Outlook; Business Objects XI• Microsoft Windows 9X-10• Visual Basic for Applications, C#, Java, Microsoft Visual Studio 2005, HTML , Microsoft SQL Server 2000 – 2016: SSIS, SSAS
Certifications	<ul style="list-style-type: none">• MCSA: SQL Server 2012, License # F349-9731• MCPS: Microsoft Certified Professional, License # F342-8367• MCSE: Business Intelligence, License # F769-0020
Education	<p>American Intercontinental University Master of Information Technology - 11/2004 to 09/2005</p> <ul style="list-style-type: none">• Internet Security Concentration• 4.0 GPA <p>University of Central Florida Bachelor of Science in Business Administration - 08/2000 to 08/2002</p> <ul style="list-style-type: none">• Management Information Systems Concentration• FedEx Ground Internship <p>Indian River Community College Associates of Arts in Computer and Information Systems - 08/1998 to 06/2000</p>
Experience	<p>Systems Specialist – Analysis and Programming Verizon – Corporate Finance - 09/2014– Present</p> <ul style="list-style-type: none">• At Verizon, I am empowered to do more than just the minimum requirements for a job. Currently, I am challenged to maintain several servers with multiple databases that support our Data Warehouse and SSRS Reporting as well as Master Data Services (MDS). I work on a data team responsible for ensuring our users have the metrics and reporting they need to make daily decisions that make a real impact. Most responsibilities include Extract, Transform, and Load (ETL) Projects. <p>Manager of Forms/Reports Pioneer Technology Group - 04/2011– 09/2014</p> <ul style="list-style-type: none">• Helped streamline many manual Excel Processes by building macros.• Worked on the Production Data Team to process data and analyze data trends and hand off to post production for reporting to insurance customers. <p>Medical Data Analyst LexisNexis – MedAI - 02/2010– 04/2011</p> <ul style="list-style-type: none">• Helped streamline many manual Excel Processes by building macros.• Worked on the Production Data Team to process data and analyze data trends and hand off to post production for reporting to insurance customers. <p>Business Analyst BB&T Bank - 11/2008 to 02/2010</p> <ul style="list-style-type: none">• Built and maintained Crystal Reports.• Provided analysis on mortgage loan data for upper management.• Worked with team to convert Crystal Reports to SSRS 2008.

Claims Data Administrator

Brown & Brown/PGCS Claim Services- 06/2007 to 10/2008

- Worked on the Production Data Team to process data and analyze data trends and hand off to post production for reporting to insurance customers.
- Working as a liaison between IT and management to enable necessary processes to run more efficiently.

Project Analyst

Alorica - 04/2006 to 05/2007

- Produced written procedures and documentation for existing databases.
- Automated current business processes by implementing macros within Microsoft Access database to run manual append, update, and delete queries.
- Assisted users via help desk ticket requests which included reassigning records, changing status of records, and answering questions about functionality in house application.
- Created SQL 2000 tables and stored procedures to aid in data sends from Alorica's main client, American Express.
- Normalized American Express client data to meet PRC data standards and was responsible for ensuring accuracy of data received and loaded into SQL Server 2000 tables.
- Attended weekly conference calls with client American Express to gather necessary requirements and needs.

Business Systems Analyst

Liberty Medical Supply- 08/2003 to 02/2006

- Gathered user requirements and created and maintained Microsoft Access databases for Compliance and Regulatory Affairs.
- Produced written procedures and documentation for existing databases.
- Enhanced current business processes by streamlining many manual tasks.
- Automated current business processes implementing macros to run append, insert, and delete queries to gather historical data for users via data warehouses.
- Provided more user friendly applications by designing forms which allowed users to access and data in useful ways.
- Migrated many of the existing Access 97 databases to SQL Server 2000 and converted those databases to Access 2003.