

Sheryl D. Richardson



SDTRConsulting • Phone: (407)-221-2138 • Email: javay4395@gmail.com • Lake Mary Florida • www.sdttrconsulting.com

Key Skills

Proven Quality

Reliability

Effective Results

Software Configuration

Report Development

Professionalism

Data Analyst

Education:

DePaul University, Chicago
IL

**Masters of Computer
Science (Prereq)**

University of Central
Florida, Orlando Florida

**B. S - Information
Systems Technologies,**
April 30, 2004

Seminole State College
Sanford, Florida

**A.S Degree - Network
Engineering Technology,**
1999-2001

**A.A Degree -General
Education** 2001-2002

Certifications:

CNA

Certified

Novell Administrator

MCP

Microsoft

Certified Professional

ISTQB

Certified Tester Foundation
Level

CRYSTAL REPORTS DEVELOPER/COGNOS DEVELOPER/ SOFTWARE QUALITY ASSURANCE ANALYST

Proven Technical, Leadership & Organization Expertise

Meticulous professional experienced in computer technology and business structures, processes and practices. Comprehensive knowledge in business management; complimented by an extensive technical background. Strong leadership skills integrated with "hands-on" implementation techniques to promote business quality. Qualifications include degrees in Information Systems Technology and Networking Technology. Additional assets: Articulate, Self-Starter, Highly Enthusiastic, Responsible, Independent, Ethical, and Confident.

Skill Summary

Databases

Oracle, Informix, SQL Server, DB2, Access, MySQL, Sage
Masterbuilder, Sage Peachtree, Sage Business Vision, Sybase, MAS90

Web Servers

Apache, IIS

Programming

Java, C++, Visual Basic.Net, HTML, CSS, ASP.Net, PHP, JavaScript,
C#, Delphi 7 and 2007, Flash, XML

Software

HP Quality Center, Office (Word, Excel, Outlook, Access, PowerPoint),

Reporting Software

Crystal Reports, SQL Reporting Services (SSRS), Crystal Reports for
Peachtree, Cognos

Professional Experience

Benada Alluminum
Florida Client

Rouse Consulting
Massachusetts

Midtown Printing
Incorporated

Arizona College
Arizona Client

Pioneer Technology
Florida Client

Performance Validation
Indiana Client

Florence Filter LLC
California Client

Ken Pat LLC
Florida Client

Blue Green Tech LLC
Vermont Client

Allied Equipment Inc
Texas Client

OMEGABYTE Computer
Corporation Texas Client

Bruder Toys America Inc.
Los Angeles Client

Crystal Reports using SQL Epics Software
(9/2013 to present)

Crystal Reports using SQL
(8/2013 to present)

Crystal Report Developer using Excel
(7/2013 to 7/2013)

Crystal Reports Developer using CampusVue database
(9/2012 to 12/2012)

Report Developer using SQL and Benchmark Software
(6/2012 to present)

Crystal Reports Developer using XML Data
(9/2012 to 11/2012)

Crystal Reports 2008 using MAS90 Database
(4/2012 to 4/2012)

**Crystal Reports v.10 Developer Consultant using SQL Server and
Microsoft Dynamic SL (Solomon) (1-2012 to 7-2012)**

Crystal Reports v.10 Developer Consultant using SQL Server
(1-2012 to 1-2012)

Crystal Reports Developer Consultant using custom database
(12-2012 to 1-2012)

Crystal Reports Developer Consultant using SQL
(12-2012 to 12-2012)

**Crystal Reports Developer Consultant using SAP Business One
(Financial Module)**
(10-2011 to 12-2011)

Crystal Reports Developer Consultant using Access Database
(10-2011 to 11-2011)

**CJW Consulting &
Services, Inc. Chicago**

Sheryl D. Richardson



SDTR Consulting • Phone: (407)-221-2138 • Email: javay4395@gmail.com • Lake Mary Florida • www.sdttrconsulting.com

Client	Crystal Reports Developer Consultant (using Sybase Database)
Sales Achiever –LA Client	(8-2011 to 10-2011)
United Kingdom Client	Crystal Reports Developer Consultant(using SAGE BusinessVision)
Private Client(W Wong)	(8-2011 to 10-2011)
Canada	Crystal Reports Developer Consultant
Private	(7-2011 to 7-2011)
Client(C.Henderson)	Crystal Reports Developer Consultant (SQL 2008)
Canada	(4-2011 to 7-2011)
MetroCorp St. Paul	
Minnesota client	
AAvex Technology	Crystal Report Developer Consultant (using SAGE Master
Corporation Chicago,IL	Builder)
client	(2-2011-3-2011)
Little Fish Technologies	Crystal Reports Expert /Developer Consultant
Indonesia client	(2-2011 to 2-2011)
Pacific Aqua Farms	Crystal Reports for Peachtree Developer Consultant
LA client	(12-2010 – 12-2010)
Omnigon NY client	Crystal Reports Developer consultant
	(10-2010 to-11-2010)
Oxford Healthcare LA	Crystal Reports Developer consultant
Client	(5-2010 to10-2010)
DaVita Healthcare	Software Quality Assurance Analyst
	(6-2008 to 5-2010)
ASRC Aerospace ,	Programmer Analyst III / Cognos Developer /Crystal Reports
Kennedy Space Center, Fl	Developer
	(2/2005 to 6-2008)
Orange County Fire	Database Intern/ Crystal Reports Developer
Rescue, Winter Park	(4/2004 to 11/2004)
Florida	
Maryanne Morse Clerk of	Lead Computer Operator & Arraignment Clerk
Court, Sanford Florida	(12/4/1996 to 1/02/04)

Crystal Reports Developer onsite and offsite:

- Gather documents and requirements for report creation or modification.
- Created subreports, groups, complex formulas, running totals, parameters, summaries, crosstabs, graphs, arrays, strings,etc
- Created ODBC connections to various databases and applications - SQL Server (2000, 2005, and 2008), Btrieve, Pervasive, Excel, Outlook, etc.
- Created reports with multiple versions of Crystal Reports- 8,9,10,XI(2008)
- Publish reports using Crystal Enterprise and assistance with creation of custom interface using Visual Basic
- Analyze Cold Fusion code to create Crystal Reports
- Created reports with different software including SAGE Peachtree Accounting Master builder, Business Vision, MAS90
- Accessed diverse data including financial, managerial, inventory, healthcare, etc.
- Specialized in creating and modifying complex stored procedures, functions, commands

Remote connection : GotomyPc, VPN, Gotomeeting, Remote Desktop Connection

- Generate Crystal Reports using XML data
- Generate Crystal Reports via Campus View Database
- Generate Crystal Reports using courthouse data(civil and criminal divisions)

Sheryl D. Richardson



SDTR Consulting • Phone: (407)-221-2138 • Email: javay4395@gmail.com • Lake Mary Florida • www.sdttrconsulting.com

various counties (orders, summons, labels, judgments, etc)—over
500+ reports

- Integrated Crystal Reports into company custom software product(Benchmark)

Cognos Developer :

- Installation and Configured Cognos v 8.4 on windows 2003 Server
- Create Cognos Impromptu Reports through portal (data extraction/integration)
- Converted Crystal Reports to Cognos Reports

Other

- Spitfire Software – create Document Template using Microsoft Word and database for notifications; create SOV for multiple jobs under one project.
- Microsoft Dynamics SL – Modify interface with customization (adding fields)
- Create Word documents using Benchmark data (SQL Database (Word Merge))

Software Quality Assurance:

- Lead testing efforts including the development of test strategies, software test plans, test execution management.
- Tested many projects and independently created, validated and executed the appropriate test plans, test strategies, test cases/scripts Documented using HP Quality Center 9.2
- Utilized white box testing and black box testing.
- Analyzed Delphi 7 and 2007, C#, and SQL code to create test cases if requirements are not provided (for Data movement Development Team)
- Analyze processes and verify they are working correctly (event viewer, program control table, windows services, log files, etc.) and determine appropriate action to take to fix errors.
- Performed performance/stress testing/regression testing/acceptance testing. Strong understanding of SDLC-concepts and have a good understanding of all phases/types of software quality testing.
- Prioritize, and organize/balance workloads to complete multiple, simultaneous tasks both for self and others. Familiar with Agile Software Development Methodologies (work closely with development with iterative releases)
- Create SQL scripts to analyze data correctness (checksums and counts of schema (triggers, procedures, constraints, indexes, table rows, data, etc.))

Database Administration

- Install and maintain SQL Server 2008
- Utilized DML, DDL, and DCL
- Backup and restore databases
- Created stored procedures , functions

Lead Computer Operator

- Primary contact for contracts and service issues

Sheryl D. Richardson



SDTRConsulting • Phone: (407)-221-2138 • Email: javay4395@gmail.com • Lake Mary Florida • www.sdtrconsulting.com

- Maintain Server Systems, Network, Printers, and PC support
- Provide troubleshooting principles and administrator duties, which includes,
- Establishing, accounts and setting permissions, for more than 1500+ users
- Perform and monitor mandatory backups for all HP Servers
- Manage daily operations of Information Services
- Monitor and Resolve any conflicts on the servers
- Generated monthly and yearly reports using UNIX scripts
- Analyzed Data to prevent system crashes

Arraignment Clerk

- Gather court files/documents in preparation of court
- Prepare court files (missing documents/files/etc for upcoming week)
- Barcode court minutes during court proceeding
- Dispose of court files preceding court sessions
- Dispose of Traffic Citations & Attach document to file in preparation for the input department

Available for Hire • Flexible Schedule • Remote or onsite