

Emmanuel Massey

A results-driven aspiring software engineer with a passion for problem-solving and team building. I am seeking employment as a Software Engineer which will allow me to demonstrate my programming and interpersonal skills with a strong focus on developing software solutions for customer relation purposes

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EXPERIENCE

Road to Hire, Fort Mill, SC — *Apprentice*

November 2021 - PRESENT

- Selected from a competitive group of applicants to join a rigorous coding apprenticeship program.
- Created user-friendly websites using HTML, CSS, JS, React, MySQL
- Enhanced public speaking skills through 4 prepared speeches to audiences of 20+ people.

Crossroad Logistics, Charlotte, NC — *Delivery Driver*

March 2021 - November 2021

- Specialized in time management skills to accurately deliver packages on or before requested times.
- Demonstrated strong attention to detail to deliver packages to specific locations requested by the customer
- Entrusted to train new staff on job duties, company policies, and safety procedures for rapid onboarding.

Cheesecake Factory, Charlotte, NC — *Togo Server*

July 2020 - April 2021

- Cultivated warm relationships with regular customers
- Maintaining thorough menu knowledge to sufficiently answer questions regarding menu item sourcing, ingredients, and cooking methods.
- Tracked billing, payment processing, and cash management with 100% accuracy.

Captain Steve's, Harrisburg, NC — *Server*

December 2019 - March 2020

- Arranged and prepared tables for parties of 20+ people to offer memorable experiences and foster repeat business.
- Achieved monthly sales goals by using successful strategies to promote specials and desserts.

United Parcel Services(UPS), Charlotte, NC — *Package Handler*

May 2018 - July 2019

- Led warehouse improvement initiatives to advance operational efficiencies.
- Participated in continuous improvements by generating suggestions, engaging in problem-solving activities to support teamwork.

SKILLS

Back-end development,

API,

Database engineering,

Responsive Design,

Problem-Solving,

Communication,

User Experience (UX),

User Interface (UI),

Creative,

Git/Github,

Team Collaboration,

Agile Development,

Strategic Planning,

Self-motivated,

Flexible,

Adaptable,

Multi-tasking abilities,

Conflict Resolution,

Front-end development

Coding Languages

HTML

CSS

JavaScript

MySQL

React.js

Node.js

Mcdonalds, Charlotte, NC —Crew Member

July 2017- March 2019

- Collaborated with management to improve customer satisfaction and productivity in back of house operations.
- Facilitated training employees on front of house and back of house policies and procedures.

EDUCATION**Vance High School, Charlotte, NC — High School Diploma**

August 2013 - June 2017

Volunteer**HELPS Tutoring, Charlotte, NC —Tutor**

December 2021 - present

- Tutored children from grades 2 to 3 on reading fundamentals.
- Helping children reach reading goals at or above their reading level.

Special Olympics, Charlotte, NC —Coach

August 2019 - present

- Coached a team of 20-30 people on how to play soccer and develop positive attitudes in the workplace.
- Raised over \$10,000 in fundraising to go towards Special Olympics.

Road to Hire, Charlotte, NC —Mentor

March 2022 - present

- Helped gateway students and high school pathways students with HTML and CSS to complete their first websites.
- Gave insight on the Road to Hire program to gateway students.