

# MARK JOSEPH AMBION

IT Administrator | Software Developer | Project Coordinator | Computer Support Specialist

#### PROFESSIONAL SUMMARY

Versatile IT Administrator with a comprehensive background in the tech industry, encompassing roles in project coordination, software engineering, web development, IT support, and logistics administration. Brings a unique blend of technical acumen and organizational skills, honed through a career spanning various facets of IT. Proven track record in managing servers, maintaining websites, and providing robust IT solutions. Skilled in coordinating projects, developing software, and delivering effective web solutions, both as a dedicated employee and in part-time capacities. Exceptional at troubleshooting hardware and software issues, offering top-tier support, and streamlining administrative processes. Known for a dynamic approach, adaptability, and a commitment to delivering excellence in every role.

### **CONTACT DETAILS:**

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Email:

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#### EMPLOYMENT HISTORY

2023 
Solaire Resorts & Casino

IT ADMINISTRATOR, OCTOBER 2023 TO PRESENT

Experienced IT Administrator adept at server management, website maintenance, and resolving network and laptop issues. Known for efficient problem-solving, ensuring optimal system performance and security. Skilled in hardware and software troubleshooting, with a strong focus on enhancing system functionality and user experience. Adaptable to evolving technology trends.

The Adventus Consultant
PROJECT COORDINATOR, FEB 2023 - SEPTEMBER 2023

Experience in efficiently handling several simultaneous projects, ensuring completion within due timeframes, compliance with budgets, and maintenance of quality standards; able to coordinate activities among team members, distribute tasks, and communicate effectively, anticipating and avoiding possible failures for successful implementation. Keeping clients regularly informed about developments, providing updated progress reports and offering some backend programming support for minor problems.

2023 Acacia-soft

2022 SOFTWARE ENGINEER, JULY 2022-JAN 2023

Utilized sophisticated coding skills in developing effective algorithms and programs coupled with exceptional debugging competencies that served to detect and correct any software problems. Well-versed in complete and defect-free software testing to ensure that all applications are flawless, plus highly creative in handling difficult technical issues through unique problem-solving strategies. Skilled in leveraging version control tools for proper change administration of software tasks keeping the process well organized.

2017 KXF Corporation Inc. ADMIN / IT SUPPORT 2016-2017

With good knowledge about resolving of technical issues and conducting routine network maintenance for optimal performance. Proficiency in installing and setting up different kinds of softwares, as needed, running the office well, and supporting the team administratively. Skilled in carrying out procedures for backing up data in order to protect valuable information.

2016 BTC-Manila / PSulit Money Changer ADMIN TL LOGISTICS, 2015-2016

I was managing a logistical aspect of financial transactions for efficient and safe fund transfers in forex and cryptocurrency exchanges, implementing controls on financial instrument records to optimize their inventories, maintaining accurate financial documents and ensuring that these were in line with regulatory requirements within forex and crypt

#### **EDUCATIONAL BACKGROUND**

Cavite State University - Silang Campus

## BACHELOR OF SCIENCE IN COMPUTER SCIENCE, 2017 - 2022

- Treasurer in CSharp organization
- Also part of the school Comelec
- Thesis titled "Indoor Plant Shelf with Automatic Irrigation System and Notification System" using Raspberry Pi.

#### Imus Computer College - Silang Branch

#### COMPUTER TECHNICIAN . 2012-2014

- Compete in Software and Hardware Troubleshooting
- NC II Certified 2014-2019 Computer System Servicing

# Talon Nation High School 2008-2012

- Vice President in Classroom
- Science Fair Group Leader

#### **HOBBIES & INTERESTS**

- Playing Online Games
- Watching Movies/Anime
- Keyboard Modding/Repairing
- Building Gaming Rigs/Repairing
- · Laptop Repair
- Reading Books

#### PART TIME JOB HISTORY

### IT TECHNICIAN / COMPUTER REPAIR SPECIALIST, SINCE 2014 TO PRESENT

- Specialized in diagnosing and repairing software and hardware issues in computers and gadgets.
- Provided consultation and maintenance advice to clients, managing repair parts inventory.

#### FREELANCE WORDPRESS DEVELOPER, MAY 2021 - AUGUST 2023

- Developed and designed webpages, focusing on user experience and performance optimization.
- Managed content, and backend tasks, and ensured SEO best practices.

### FREELANCE WEBSITE DEVELOPER (HTML, JAVASCRIPT & PHP), JUNE 2021 - AUGUST 2023

- Built websites from scratch, focusing on responsive design and user-friendly interfaces.
- Conducted testing and debugging for high-quality website performance.

## ASSISTANT MANAGER, JULY 2021 - APRIL 2022 Family Business (Online)

- Managed operations, financials, and employee coordination for an online venture.
- Facilitated online meetings for a team of over 40 during the pandemic.

#### SKILLS

- Software and hardware troubleshooting and Problem-Solving
- Basic Photoshop
- Microsoft Office Literate
- Laravel
- PHP
- Python
- JavaScript

- Linux (Ubuntu & Centos)
- Basic Node Js
- *HTML*
- CSS
- VisualBasic.net
- Sonarcube
- Cypress
- C++

#### **WEBINARS**

**Erovoutika** | 2020 Python Programming

#### TrendMicro | 2020

- Introduction to Web Security Threats

### Department of Computer Science, St. George's Arts and Science College $\mid 2020$

- Ground Breaking Data Science Technologies with a Plethora of Resources in the Intelligent Scenario

#### Sathyabama Institute of Science and Technology | 2020

- DATA ANALYSIS in R using STATCRAFT

### Department of Computer Science, Dr.M.G.R. Education and Research Institute | 2020

- Blockchain Technology-Concepts, Security & Real-Time Applications

#### Department of Computer Science, Field Marshal K M Cariappa College, Madikeri | 2020

- Enterprise Artificial Intelligence Data Analytics, Data Science, and Machine Learning