

Emil Jason DC. Datuin

10 June 1995

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<https://github.com/EmilJason>

<https://emiljasondatuin2024.vercel.app>

JOB OBJECTIVE:

To be able to use my skills, knowledge and experiences for the success of the company and gain more from the organization that helps my career grow and become a better person.

EDUCATION:

BS Information Technology (2013-2017)

Pangasinan State University

College Graduate

WORK EXPERIENCE:

Software Developer – GCM3 Inc.

April 2023 – April 2024

- Develop the new requirements for the system assigned to me and collaborate with the Team leader for the task.
- Help the team to maintain the clients' systems thru ticketing tool and resolve by fixing the bug in the certain part of their system.
- Collaborate with the team for planning the new requirements of clients and share ideas and technology that can possibly help for development.
- Develop a system with web technologies and use the programming language require for development.
- Learn a new programming languages and technology and can easily adapt to it for three days.
- Prepare a mock ups or prototype to illustrate the system should look like using tools like Figma.
- Collaborate with the clients' base on UK, US, Canada and Philippines for update about the tickets their raise and what is going on the development in the new requirements using Viber.
- Always test the requirements in every change during the development.
- Always collaborate to the team and supervisors about the tasks and updates during the daily standup meeting.

Technology: (HTML, CSS, Javascript, PHP, Vuejs, JSON, Jquery, Kohana/Koseven, SQL, SqlYog, Nodejs, Express, Axios, Jquery, Linux and Glia function for IVR)

IT Helpdesk Support – Nityo Infotech / IBM Philippines

June 2022 – December 2022

- Providing a first level resolution to the user base on their technical concern via calls, chat and email.
- Create a ticket regarding the user's concern either incident or service request.
- Analyze every ITSR ticket and assign it to the corresponding resolution team.
- Transfer tickets to the next level support if the isolations did not work.
- Coordinate to other team members about the tickets for the user's follow up via any medium.
- Coordinate and must be updated on any software outages and ask for a follow up.
- Analyzing the user's concern by software, hardware and network and provide the possible isolation to resolve.
- Prepare a shift endorsement report by the end of every shift for a total number of created tickets, calls, chats, and emails received.
- Prepare a presentation for every shift huddle
- Lay-out and prepare a design for every IT newsletter.
- Lay-out, design and update the job-aid portal website.

IT Support Staff/Computer Teacher – Calasiao Educational Center

August 2020 – May 2022

- Creating accounts for students and teachers in Google Suite.
- Onboarding and Offboarding of accounts in Google Suite.
- Creating a layout for presentation to be used for virtual events and meetings.
- Editing a video for presentation to be used in virtual events like graduation.
- Provide support to resolve a certain problem in student's and teacher's computer both software and hardware.
- Provide education from the very basic to advance computer concepts to enhance the student's technical skills.
- Provide knowledge to students in web development.
- To support the teachers' and students about their accounts in Google Suite

Graphic Artist - DABZ Printshoppe

September to November 2017

- Provide layout and design according to the clients wants.
- The Design should be given to the client according to the given time.
- Responsible for doing a report of an overall sales in a week.

ON THE JOB TRAINING:

Intern - Commission on Election

February 2017 to June 2017

- Assisting people especially for those who are illiterates, pregnant women and elders.
- Responsible for releasing of voter's ID.
- Encode the voters ID both claimed and unclaimed.
- Captures clients information for the registration.
- Troubleshoot every workstation in case of System Failure.

AWARDS:

Participation Award in Web Programming

Information Technology Week

Pangasinan State University San Carlos Campus

March 22, 2017

Skills

- Proficiently write code in Javascript and Python.
- Develop web-apps with Nodejs, React and Vue.
- Creating REST API with Nodejs and can request other API from the web.
- Has basic knowledge in Threejs.
- Has an experience to use Firebase in creating web-apps and website with the following Sdk (Authentication, Firestore and Storage)
- Can use animation library for website and web-apps such as GSAP and anime.js

**Contact reference will provide upon request*

I hereby certify that all of the information above are true and correct

Emil Jason DC. Datuin
Applicant