

# EMILIO VALLADARES

M: (253) 455-9192 · E: emi.valla@outlook.com

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## GOALS

I plan to use this opportunity to expand my knowledge about business and operations. I am pursuing an Associate of Computer Science degree to enhance my educational and professional skills and apply them in a dynamic workplace. I want to build a long-term career where there are many opportunities for career growth.

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## AREAS OF EXCELLENCE

- Problem solving
  - Risk assessment
  - Data driven decision making
  - Outlook proficient
  - Operations management
  - Customer service
  - Trouble Ticketing
  - Excel proficient
  - Inventory control
  - Quality assurance
  - Sox Compliance
  - Bias for action
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## PROFESSIONAL EXPERIENCE

### **Amazon**

April 2016 - Present

I was onboarded as a Fulfillment Associate where I processed outgoing orders and was quickly promoted to Seasonal Inventory Control Quality Assurance (ICQA) Process Assistant before being hired as the permanent ICQA Process Assistant.

Highlights within Amazon:

- Developed a benchmarking document for special handling facilities network wide.
- Reduced cost by implementing tools across departments and mapping a training guide.
- Lead day-to-day operations through labor decisions with a headcount of 40-60.
- Resolved customer facing issues through a ticketing process and supplier contacts for the FBA team.
- Executed tasks under minimal supervision and achieved a defect free IRDR five weeks consecutively.
- Inventory adjustment tracking to identify defect injectors within facility.
- Found missing FBA product and compiled a report for Loss Prevention team.

### **The Old Spaghetti Factory**

July 2015 – April 2016

I was hired as a Server to entertain guests on an efficient cadence depending on guest needs. In addition, to supporting my fellow coworkers in maintaining overall hospitality by developing rapport with guests and maintaining facility cleanliness.

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## EDUCATION

**Student**, Pierce Community College, Goal: Associate Science degree in Computer Science

September 2017 – 2020

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## COMMUNITY

### **Internship**, No Limits Construction

General contracting and learning about small business development.

September 2018

### **Internship**, Capstone Concrete

Heavy lifting and power tool usage for creating forms or rebar supports for pouring concrete.

July 2018

### **Volunteer**, Lake's Body Shop

Cleaned shop and shadowed mechanics.

July 2013

References available upon request.