# EMILIO VALLADARES

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### **GOALS**

I plan to use this opportunity to expand my knowledge about business and operations. I am pursuing an Associate of Computer Science degree to enhance my educational and professional skills and apply them in a dynamic workplace. I want to build a long-term career where there are many opportunities for career growth.

### **AREAS OF EXCELLENCE**

- Problem solving
- Risk assessment
- Data driven decision making
- Outlook proficient
- Excel proficient

- Operations management
- Customer service
- Power tools
- Small tools
- PIT driving

- Inventory control
- Quality assurance
- Engine maintenance
- Bias for action
- Demolition

### PROFESSIONAL EXPERIENCE

Amazon April 2016 - Present

Onboarded as a Fulfillment Associate where I processed outgoing orders and quickly promoted to Seasonal Inventory Control Quality Assurance (ICQA) Process Assistant before promoted to permanent ICQA Process Assistant.

Highlights within Amazon:

- Developed a benchmarking document for special handling facilities network wide.
- Reduced cost by implementing tools across departments and mapping a training guide.
- Lead day-to-day operations through labor decisions with a headcount of 40-60.
- Resolved customer facing issues through a ticketing process and supplier contacts.

### The Old Spaghetti Factory

July 2015 – April 2016

I was hired as a Server to entertain guests on an efficient cadence depending on guest needs. In addition, to supporting my fellow coworkers in maintaining overall hospitality by developing rapport with guests and maintaining facility cleanliness.

#### **EDUCATION**

Student, Pierce Community College, Goal: Associate Science degree in Computer Science

September 2017 – 2020

### **COMMUNITY**

### Internship, No Limits Construction

General contracting tasks using chop saw, sander, hammer and other power and small tools.

September 2018

## Internship, Capstone Concrete

Heavy lifting and power tool usage for creating forms or rebar supports for pouring concrete.

July 2018

### Volunteer, Lake's Body Shop

Cleaned shop and shadowed mechanics.

July 2013

### **Personal Experience:**

DIY engine dismantle and reassemble for thermostat, radiator, water pump, head gaskets, brakes, rotors, headlights on a 2001 BMW 330i. DIY coilover suspension installation on my 2019 Jetta S.

References available upon request.