

# *Encore Tickets*

Emillio Anthony Cecena, Nanci Cardenas Martinez, Matthew Washington

## **System Description:**

EncoreTickets is a ticketing system that is meant to help users purchase tickets online. Users will be able to search for specific movies and movie theaters using our search bar; when the user finds a movie they'd like to see, they can click on it and it will come up with showtimes at theaters near them. With this, the user will be able to select the showtime they want at which theater they want, then it will take them to a page where they can select which seat they'd like. From this page the user will be able to select their seat, and any food they want so it will be ready for pickup beforehand. Then for the user to be able to finalize their purchase they will need to either sign up or login to their current account. This is because the user's details are kept safe behind multiple security measures. Now as the user logs in they will need to verify it is them by using a two-step verification process. Then they be able to purchase whatever they need. Some features of this application are that it is supported on all platforms, it will have over 30+ languages translated, and will have two ways to help users. One will be a call line where a user can talk to an operator who can help them with more complex questions, or they can use our AI help chat that will be able to answer more basic questions but will be faster at responding.