

[ODT-5] Password recovery email is not received by an existing user within 10 minutes after submitting a valid registered email address.

Created: 25/лист./25 Updated: 26/лист./25

Status:	To Do
Project:	OpenCart Demo Testing
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	EmilZeinalov	Assignee:	EmilZeinalov
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<ul style="list-style-type: none"> Website: https://opencart.abstracta.us/index.php?route=common/home Device: Laptop HP ProBook 450 Browser: Chrome 142.0.7444.163 OS: Windows 11 Pro 24H2 		

Description

Preconditions

The email store@gmail.com is already registered in the system.

User is on the homepage.

Steps to Reproduce

1. Click "My Account" => "Login".
2. Click "Forgotten Password".
3. Enter the email address store@gmail.com.
4. Click "Continue"

Expected Result

A password recovery email with a reset link is delivered to store@gmail.com within 10 minutes.

Actual Result

No password recovery email is received at store@gmail.com.

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