

[ODT-5] Password recovery email is not received by an existing user within 10 minutes after submitting a valid registered email address. Created: 25/лист./25 Updated: 26/лист./25

Status:	To Do		
Project:	OpenCart Demo Testing		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	EmilZeinalov	Assignee:	EmilZeinalov
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<ul style="list-style-type: none">Website: https://opencart.abstracta.us/index.php?route=common/homeDevice: Laptop HP ProBook 450Browser: Chrome 142.0.7444.163OS: Windows 11 Pro 24H2		

Description

Preconditions

The email store@gmail.com is already registered in the system.
User is on the homepage.

Steps to Reproduce

- Click **"My Account"** => **"Login"**.
- Click **"Forgotten Password"**.
- Enter the email address store@gmail.com.
- Click **"Continue"**

Expected Result

A password recovery email with a reset link is delivered to store@gmail.com within 10 minutes.

Actual Result

No password recovery email is received at store@gmail.com.