[ODT-5] Password recovery email is not received by an existing user within 10 minutes after submitting a valid registered email address.

Created: 25/лист./25 Updated: 25/лист./25

Status:	To Do
Project:	OpenCart Demo Testing
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	High
Reporter:	EmilZeinalov	**Assignee:**	EmilZeinalov
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	• Website: https://opencart.abstracta.us/index.php?route=common/home • Device: *Laptop HP ProBook 450* • Browser: *Chrome* 142.0.7444.163 • OS: Windows 11 Pro 24H2		

Attachments:	image-20251125-053931.png image-20251125-053446.png

Description

Preconditions

The email **store@gmail.com** is already registered in the system.
User is on the homepage.

Steps to Reproduce

1. Click **"My Account" => "Login"**.
2. Click **"Forgotten Password"**.
3. Enter the email address **store@gmail.com**.
4. Click **"Continue"**

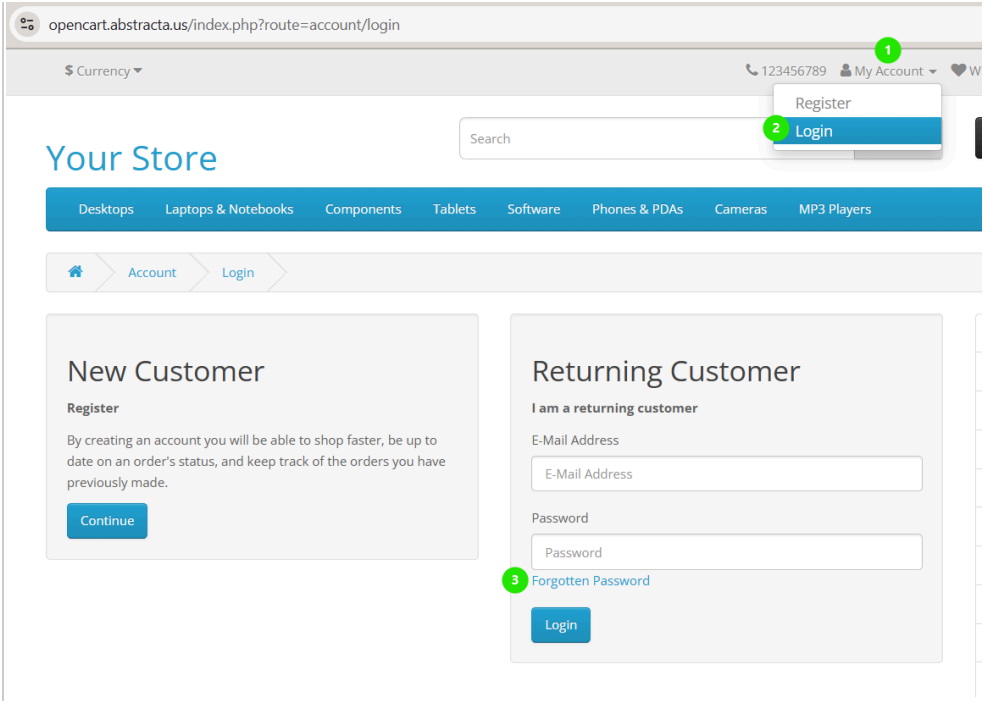
Expected Result

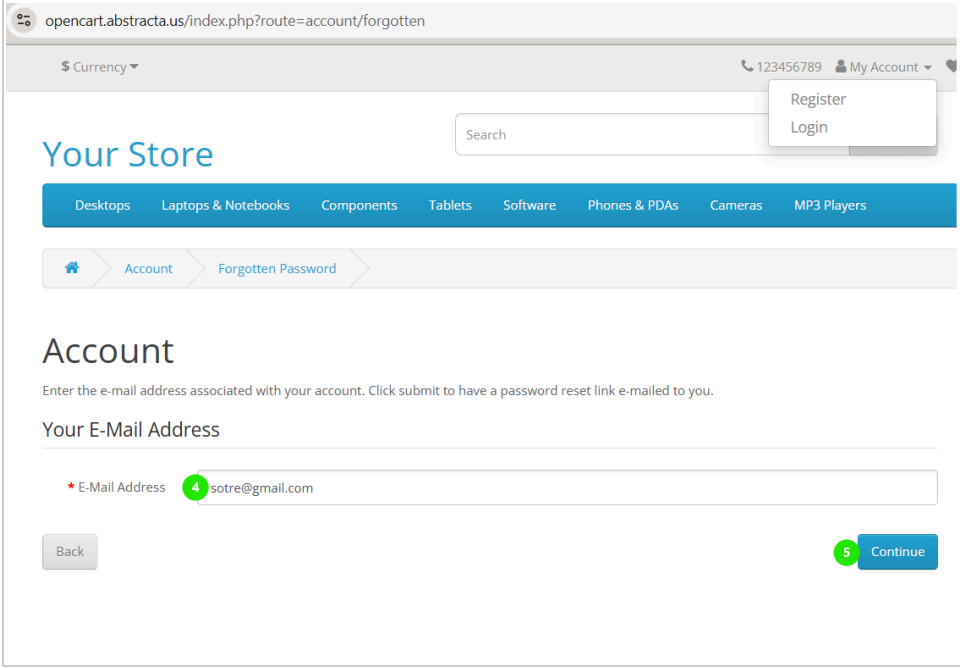
A password recovery email with a reset link is delivered to **store@gmail.com** within 10 minutes.

Actual Result

No password recovery email is received at **store@gmail.com**.

Attachments





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