

Emily Nguyen

Profile

An enthusiastic learner. I am having both **Hospitality Industry and Retail Store** experiences. I never give up on my aspirations and dedicated to continuous self-improvement.

Employment History

Barista, STARBUCKS, San Marcos, California, the Unites States

SEPTEMBER 2022 – DECEMBER 2022

Working at a Starbucks store located on a university campus - California State University San Marcos can provide me with valuable experiences and skills that go beyond just making coffee. Some of the experiences that I have gained in this role: Customer Service, Quality Beverage Preparation, Communication Skills, Time Management, Teamwork, Cleanliness and Maintenance, Multitasking and Conflict Resolution.

Sales Assistant Stockroom, ZARA, Bath, Somerset, the United Kingdom

OCTOBER 2023 – JANUARY 2024

Working in the Kidswear department of ZARA store involves several important responsibilities that contribute to the overall success of the store. Some key aspects of my role: Visual Merchandising, Cleanliness Standards, Stock Management, Customer Service, Product Knowledge and Teamwork.

Food and Beverage Attendant, The Gainsborough Bath Spa, Bath, Somerset, the United Kingdom

JANUARY 2024 – SEPTEMBER 2024

I have immense pride in delivering an exceptional service to customers in a small luxury 5-star hotel.

Education

High School Diploma and Associate Degree, Spokane Falls Community College, Spokane, Washington, the United States

SEPTEMBER 2019 – JUNE 2021

Graduating with an Associate Degree in Information Technology and achieving a Cumulative GPA of 3.81 out of 4.00.

Non-degree, California States University San Marcos, San Marcos, California, the United States

JANUARY 2022 – DECEMBER 2022

Transferring from a community college to a university. Major in Computer Science.

Bachelor Degree, Bath Spa University, Bath, Somerset, the United Kingdom

SEPTEMBER 2023 – JUNE 2026

Studying in Computing course. On process.

Details

Bath, Somerset

United Kingdom

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Skills

Customer Service &
Communication

Teamwork

Coding Languages

Time Management

Multitasking & Conflict
Resolution

Languages

English

Vietnamese