



# EMMANUEL CHAVES

Engineering Informatics

## EXPERIENCE

### About Me

I am proactive and solve problems with initiative, aiming to contribute effectively to business objectives. I aim to apply my academic and professional knowledge, growing personally and professionally in a collaborative environment.



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<https://emmachanu.github.io/>

### LANGUAGE

- Spanish (Native)
- English (Advanced)

### HARD SKILLS

- Data manipulation
- Data analysis and data gathering
- ETL Concepts
- Power BI, Tableau
- SQL, R, C#, JAVA, Python
- Automation projects.
- Industrial Internet of Things (IIoT)

### SOFT SKILLS

- Willingness to learn
- Teamwork
- Effective communication
- Problem solving
- Critical thinking

## EXPERIENCE

### Data Analyst | Ready Pizza

Sept 2024 - Present

- Development of daily and executive sales and operations reports using Power BI, Excel, and SQL.
- Process automation and improvement through analysis, Python app development, and executive dashboards.
- Creation of standardization proposals and technological solutions to enhance business efficiency.
- Lead process improvement initiatives and integration projects to strengthen operational performance.

### Selling Partner Support Associate | Amazon

May 2023 - Sept 2024

- Provide timely and accurate support to 3rd party Sellers on the Amazon platform.
- Address system issues and develop internal documentation.
- Take part in deep dives and investigations to help the team identify improvement opportunities.

### Manufacturing technician(Digitization Department) | Smith-Nephew

Feb 2022 - Jan 2023

- Development and maintenance of a Digital System Kanban for production flow.
- Development of a digital system for document management.
- Design of real-time data visualization dashboards.
- Maintenance of projects that improved material flow efficiency and optimized decision-making based on extracted data.

## EDUCATION

### Engineering Informatics

Universidad Estatal a Distancia

Jan 2024 - Nov 2025

### Business Analytics

Universidad Cenfotec

Jan 2024 - Present

### Computer Technologies Engineering

Universidad Tecnica Nacional de Costa Rica

Jan 2018 - Nov 2020

### English

Universidad Tecnica Nacional de Costa Rica

Jan 2018 - Nov 2020