

TO MATURITY AND BEYOND: THE HISTORY AND PRACTICE OF COMPUTER SECURITY INCIDENT RESPONSE TEAMS



AUTHOR & LICENSOR:
EMMA WOODWARD

LITERATURE
(RELATING TO IR
& EFFECTIVENESS)

STANDARDS,
LEGISLATION
REGULATION
FRAMEWORKS

TOOLS
TECH
TECHNIQUES

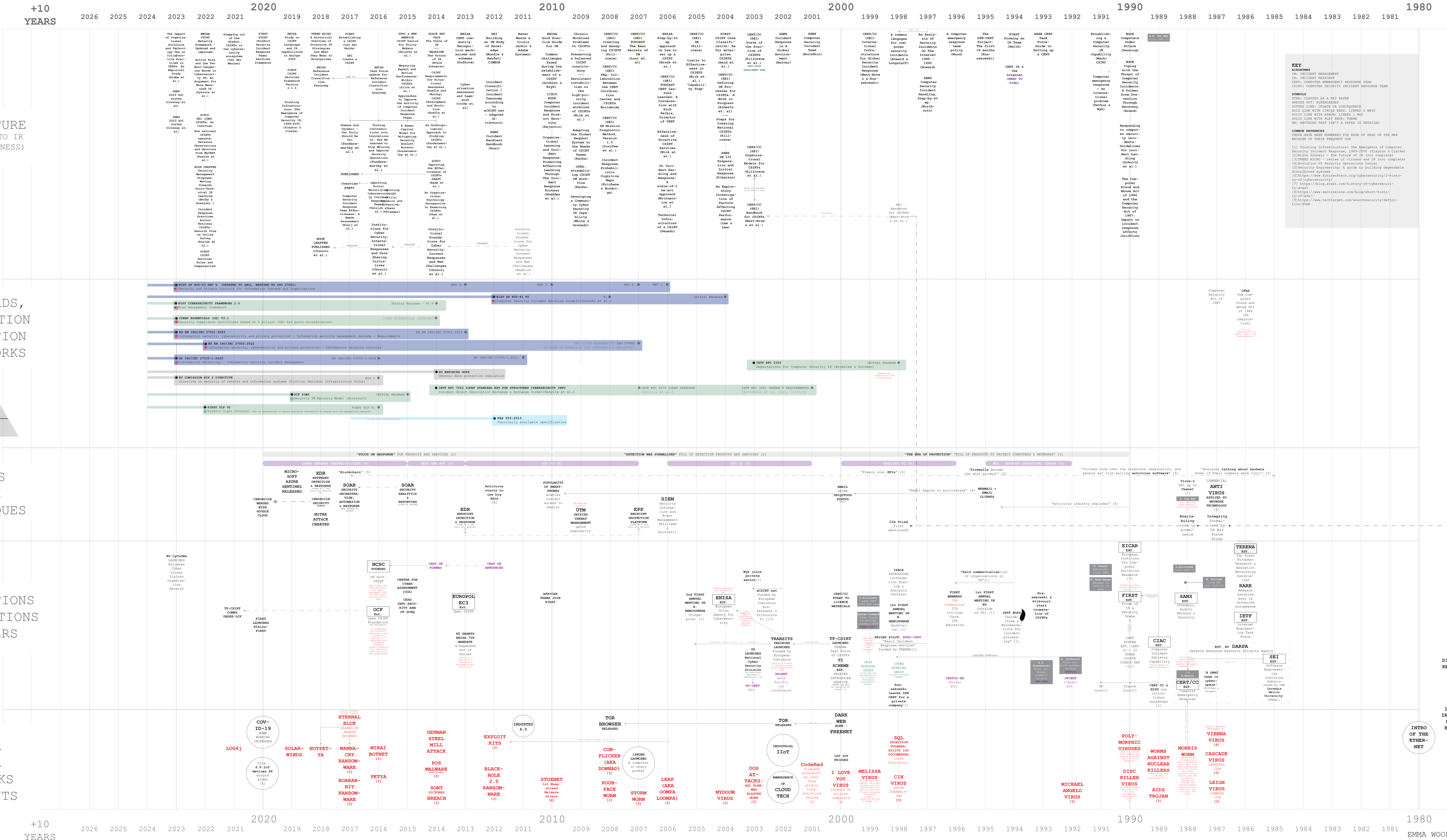
INSTITUTIONS
ORGANISATIONS
PIONEERS

MAJOR
CYBER
ATTACKS
& EVENTS

DIGITAL
REVOLU-
TION

1989
INTER-
NET
BORN

INTRO
OF THE
ETHER-
NET



2017

2016

2015

2014

2013

2012

2011

FIRST
Establishing
a CSIRT
(van der
Heide)

SEI
Create a
CSIRT

LED TO

ENISA
Task Force
update for:
Reference
Incident
Classifica-
tion
Taxonomy

GPPI & NEW
AMERICA
CSIRT basics
for Policy
Makers
(Skierka et
al.)

Measuring
Expert and
Novice
Performance-
Within
CSIRTs
(Silva et
al.)

Approaches
to Improve
the Activity
of Computer
Incident
Response
Teams

BLACK HAT
TALK
The State of
IR

MAGAZINE
The future
of IR
(Bruce
Schneier)

CSIRT
Requirements
for Situa-
tional
Awareness
(Ruefle and
Murray)
CSIRT
Development
and Evolu-
tion
(Ruefle et
al.)

ENISA
CERT com-
munity:
Recogni-
tion mech-
anisms and
schemes
(Dufková)

Cyber
situation
awareness
and team-
work
(Cooke et.
al)

SEI
Building
an IM Body
of Knowl-
edge
(Mundie &
Reufel)
CIMBOK

Incident
Classifi-
cation /
Incident
Taxonomy
according
to
eCSIRT.net
- adapted
(S-
tikvoort)

Never
Waste a
Crisis
(Arkin &
Adobe
Systems)

ENISA
Good Prac-
tice Guide
for IM

Common
challenges
faced
during the
establish-
ment of a
CSIRT
(Grobler &
Bryk)

CISCO
BOOK
Computer
Incident
Response
and Prod-
uct Secu-
rity
(Rajnovic)

Organisa-
tional
Learning
and Inci-
dent
Response:
Promoting
Effective
Learning
Through
The Inci-
dent
Response
Process
(Shedden
et al.)

Humans Are
Dynamic -
Our Tools
Should Be
Too
(Sundara-
murthy et
al.)

Turning
Contradic-
tions into
Innovations
or: How We
Learned to
Stop Whining
and Improve
Security
Operations
(Sundara-
murthy et
al.)

A Human
Capital
Model for
Mitigating
Security
Analyst
Burnout
(Sundaramur-
thy et al.)

An Anthro-
pological
Approach to
Studying
CSIRTs
(Sundaramur-
thy et al.)

GCSCC
Improving
the Effec-
tiveness of
CSIRTs
DRAFT
(Bada et
al.)

An Organiza-
tional
Psychology
Perspective
to Examining
CSIRTs
(Chen at
al.)

Institu-
tional
Founda-
tions for
Cyber
Security:
Current
Responses
and New
Challenges
(Choucric
et al.)

SANS
Incident
Handlers
Handbook
(Kral)

Institu-
tional
Founda-
tions for
Cyber
Security:
Current
Responses
and New
Challenges
(Madnick
et al.)

PUBLISHED

Overview
paper

Improving
Social
Maturity
Improving
Cybersecurity
Incident
Response
Skills,
Dynamics and
Team Effective-
ness
(Tetrick et
al.) (Pfleegeer)

Computer
Security
Incident
Response
Team Effec-
tiveness: A
Needs
Assessment
(Kleij et
al.)

Institu-
tions for
Cyber
Security:
Interna-
tional
Responses
and Data
Sharing
Initia-
tives
(Choucric
et al.)

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