MongoDB Atlas Professional Datasheet

Industry leaders and startups alike rely on MongoDB Atlas, a fully managed database as a service platform for MongoDB, and round-the-clock support to run their deployments with the utmost confidence. MongoDB Atlas Professional gives you access to our consultative support team for end to end MongoDB support and MongoDB Compass, a sophisticated GUI that allows you to easily explore and manipulate your MongoDB data.

Benefits

- **Move Faster.** A global telco improved developer productivity by over 4x with our help. Your teams can ship code in weeks or months instead of quarters or years. The expertise provided by our support teams get you to production faster.

- **Reduce Costs.** MongoDB Atlas allows you to easily monitor, deploy, optimize, scale, and back up your deployment, saving you time and money. Our end to end MongoDB expertise helps you eliminate application downtime. A leading insurance customer found that for every hour of reduced application downtime, it saved over $150,000.

What's Inside?

- **Fully Managed Database as a Service.** Easily deploy, manage, and scale your MongoDB deployments using built in operational and security best practices that we — the company behind the database — have learned from optimizing thousands of deployments from small to massive across startups and the Fortune 100.

- **Deep Monitoring & Customizable Alerts.** MongoDB Atlas lets you visualize over 100 performance metrics so that you can tune your database accordingly. It also allows you to set up custom alerts that trigger when metrics go out of range so you can discover performance issues before they affect your users.

- **Proactive Support.** MongoDB Atlas Professional provides access to proactive, consultative support. The same team that builds the database helps you throughout your entire application lifecycle. Customers can ask MongoDB experts an unlimited number of questions, 24 x 365, globally.

- **Managed Backups.** Protect your business by protecting your data. An optional add-on service to MongoDB Atlas, our fully managed backup solution for MongoDB is the only solution that offers point-in-time recovery for replica sets and synchronized snapshots of sharded clusters.

- **GUI for MongoDB.** MongoDB Compass enables you to visually explore your schema and data, build and run ad hoc queries in seconds, ensure data quality, and analyze and optimize performance. MongoDB Compass also features a powerful visual editor designed to streamline your interactions with your data.

MongoDB Atlas Professional Features

Managed Database as a Service	✓
Seamless Upgrades & Auto-Healing	✓
Fully Elastic; Scale Up & Down with Ease & Zero Downtime	✓
Deep Monitoring & Customizable Alerts	✓
Highly Secure by Default	✓
Continuous Backups with Point-in-Time Recovery[*]	✓
MongoDB Compass	✓
Uptime SLA	✓
Support SLA	2 hours
Support Availability	24 x 365

[*]Customers have the option to pay for backup a la carte, at $30/GB/year

What's Next?

For more information, please visit mongodb.com or contact us at sales@mongodb.com.

Resources

We are the MongoDB experts. Over 2,000 organizations rely on our commercial products, including startups and more than a third of the Fortune 100. We offer software and services to make your life easier. For more information, please visit mongodb.com or contact us at sales@mongodb.com.

Case Studies (mongodb.com/customers)
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Documentation (docs.mongodb.com)
MongoDB Enterprise Download (mongodb.com/download)
MongoDB Atlas database as a service for MongoDB (mongodb.com/cloud)