# Case Study: Food Ordering Website.

A local restaurant has been facing challenges in streamlining its services and improving customer satisfaction. As part of their business growth strategy, they are looking to modernize their operations and offer a more seamless experience to their customers.

They have decided to focus on two key areas for improvement as the scope

Online Payment Integration: capture requirement that allows customers to make payments online, ensuring a smooth and secure process.

Menu Management: Capture requirement for the digital menu management system that can be easily updated to reflect changes in menu items, prices, or availability.

Customer Feedback and Review System: Capture requirement that will enable users give review and ratings directly after meals or deliveries.

Create a business requirement document that has the following this table of content

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