



# MASTER MECHANICS

Get the best care for your vehicle, at our professional vehicle repair shop with automotive experts.

## COMPANY PROFILE

Kansashi Road, Opposite BHL  
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# HELLO THERE



"From tune-ups to overhauls, our garage is your one-stop-shop for all things auto repair. Let us get you back on the road!"



Welcome to our mechanic company, where we believe that quality workmanship and exceptional customer service are the keys to success. With years of experience under our belts, our team of skilled mechanics is equipped to handle all of your automotive needs, from routine maintenance to major repairs.

We understand that your vehicle is a significant investment, and we take great pride in providing top-notch service to ensure its longevity and reliability. So whether you're in need of a quick tune-up or a comprehensive overhaul, trust us to get the job done right, the first time. At our Master Mechanics, your satisfaction is our top priority, and we look forward to earning your trust and business.

**Master Mechanics**



# TABLE OF CONTENTS

About Company	01
Welcome Message	02
Vision & Mission	03
How We Work	04
Meet The Team	05
Our Services	06
Clients Feedback	07
Contact us	08



## ABOUT **MASTER MECHANICS**

Our team of experienced mechanics has a proven track record of providing reliable and efficient automotive services, ranging from routine maintenance to major repairs. We use the latest tools and technologies to diagnose and fix issues quickly and accurately, ensuring that your vehicle is back on the road as soon as possible.

We take pride in offering a personalized approach to service, taking the time to understand your unique needs and preferences. Our goal is to not only meet but exceed your expectations, and we are dedicated to providing honest, trustworthy advice to help you make informed decisions about your vehicle's maintenance and repair.

At our mechanic company, we are committed to building a community of satisfied customers who can rely on us for all of their automotive needs. Whether you need a simple oil change or a complex engine repair, we have the skills, experience, and dedication to get the job done right, the first time. Thank you for considering our company for your automotive needs.

**Master Mechanics**





# Mohammed Abdelaziz

CEO MASTER MECHANICS

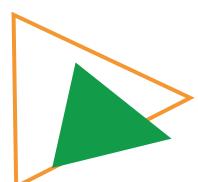
Dear valued customers,

At Master Mechanics, we pride ourselves on providing top-quality automotive services to our clients. Our team of skilled mechanics is dedicated to ensuring that your vehicle is running smoothly and efficiently, no matter the make or model.

As the CEO of Master Mechanics, I believe that our success is rooted in our commitment to exceptional customer service and our unwavering passion for all things automotive. We believe that every car, truck, and SUV deserves the best care and attention, and we are committed to providing that care to each and every one of our clients.

Thank you for choosing Master Mechanics for your automotive needs. We look forward to serving you and your vehicle for many years to come.

**Master Mechanics**





# Vision

*"To become a trusted partner in the growth and development of the transportation industry in Zambia."*

At Master Mechanics, we envision becoming the leading provider of reliable and affordable automotive services to individuals and businesses in the local community. We strive to continuously improve our services through innovative solutions, excellent customer service, and commitment to environmental sustainability.

*"To provide high-quality and cost-effective automotive services to our customers in Solwezi and the surrounding areas."*

# Mission

We are committed to delivering exceptional customer experiences by providing personalized services and maintaining the highest standards of professionalism and integrity. Our team of skilled mechanics and technicians is dedicated to ensuring that every vehicle we service is safe, reliable, and efficient, all being done with the use of eco-friendly products and practices.

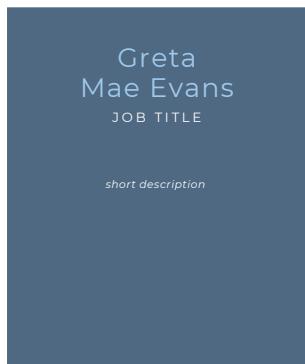
# — MEET — THE TEAM

At Master Mechanics, we are proud to have a team of skilled and experienced mechanics and technicians who are dedicated to providing top-notch automotive services to our customers. We believe that the success of our business lies in the quality of our team, and we are committed to hiring and training the best talent in the industry. We invite you to get to know our team members and learn more about their expertise and passion for automotive services.



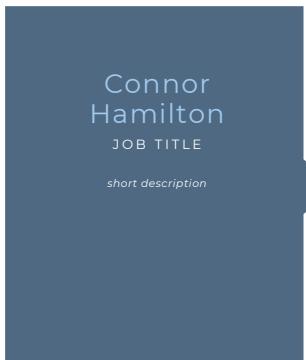
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Schumacher  
JOB TITLE

*short description*



Greta  
Mae Evans  
JOB TITLE

*short description*



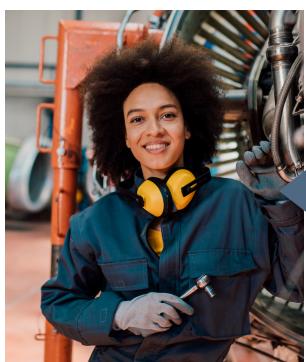
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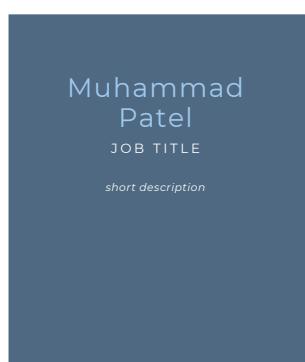
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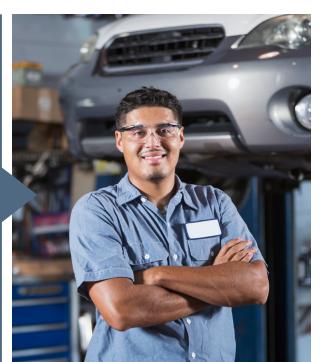
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Napolitani  
JOB TITLE

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Muhammad  
Patel  
JOB TITLE

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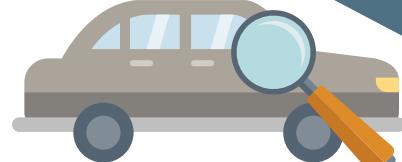
**Master Mechanics**

# HOW WE WORK



## Initial Consultation

When you bring your vehicle in for service, we'll start with an initial consultation to discuss your needs and concerns. Our team of expert mechanics will ask you questions about the problem you're experiencing and perform a thorough inspection of your vehicle to identify any issues.



## Diagnostic estimate

Once we've identified the problem, we'll provide you with a diagnosis and estimate for the cost of repairs. Our team will explain the issue to you in plain language and answer any questions you may have.

## Approval and Repair

If you approve the estimate, we'll get to work on repairing your vehicle as quickly and efficiently as possible. Our mechanics use state-of-the-art equipment and techniques to ensure that repairs are done right the first time.



## Quality control



Before returning your vehicle to you, we perform a thorough quality control check to ensure that everything is working as it should be. We believe in doing the job right the first time, and our rigorous quality control process ensures that we achieve this goal.

## Follow-up

After your vehicle is repaired, we'll follow up with you to ensure that you're completely satisfied with the work that we've done. If you have any issues or concerns, we'll address them promptly and professionally.



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# OUR SERVICES



## Oil change

Oil change involves draining the old oil from the car and replacing it with new oil, along with replacing the oil filter.



## Suspension Service

Suspension service checking and replacing suspension components such as shocks and struts to ensure a smooth ride and proper handling.



## Engine tune-up

Engine tune-up involves checking and replacing spark plugs, air filters, and other components to ensure optimal engine performance.



## Electrical System Service

This involves checking and replacing batteries, alternators, and other components related to the electrical system of the car.



## Wheel alignment / Brake service

Wheel alignment involves adjusting the angles of the wheels to ensure that they are aligned properly, which helps to prevent uneven tire wear and improve handling. Brake service involves checking and replacing brake pads, brake rotors, and brake fluid as needed.



## AC Service

This involves checking and repairing the air conditioning system of the car.

*We use specialized equipment to diagnose and identify any problems with the car's engine, transmission, or other systems.*



# CLIENT FEEDBACK



*"We often refer patients to them for their automotive needs, and they have consistently delivered top-notch service. Their staff is knowledgeable, professional, and friendly, which puts our patients at ease during what can be a stressful time. We appreciate their commitment to providing honest and fair pricing, and we have never heard any complaints from our patients regarding overcharging or unnecessary services. We highly recommend the mechanics garage to anyone in our community in need of reliable and trustworthy automotive service."*

*"We have been using Master mechanics garage for all of our truck maintenance and repair needs for several years now, and we could not be more pleased with their service. Their staff is well-versed in the unique needs of commercial trucks, and they always go above and beyond to ensure that our trucks are operating at peak performance. Their pricing is fair and transparent, and we have never had any issues with unexpected charges or hidden fees. We highly recommend the mechanics garage to any company in need of reliable and high-quality truck maintenance and repair services."*



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# CONTACT INFORMATION

Connect  
With Us!



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