G. Emmanuel Prem Kumar

Professional Summary:

- B.Tech Degree in Computer science
- Internship in TechMahindra on WindChill PLM.
- Completed 3 weeks in house training on WindChill PLM
- Completed 3 weeks in house training on Java
- Currently working as Junior support engineer to support a Windchill PLM Project
- Working with module lead to work on assigned tasks
- Understand assigned task and plan and finish in given timeline
- Attend daily status meeting and present status report of my task's progress
- Support senior team member's

Technical skills:

- Windchill PLM Foundation Basics
- Languages: C, Java, HTML and CSS
- Database: MySQL
- Software's: MS Office, Lightroom
- Operating Systems: Windows

. Workshops and Internships:

- Attended Cloud Computing Workshop Conducted by BITS PILANI (HYDERABAD).
- Attended Artificial Intelligence workshop conducted by CSI.
- Attended WEB DEVELOPMENT Workshop Conducted by BITS PILANI (HYDERABAD).

Extra-curricular Activities:

- A member of Institute of Electrical and Electronics Engineering(IEEE) Student body in GITAM.
- Participated in NSS polio event.
- Created an e-commerce website using HTML, CSS and JavaScript.

Projects Experience and Internships:

Project: Windchill PLM Support
Role: Junior Support Engineer
Duration: From Feb '2021 – till Jun 2022
Technologies: Windchill PLM 11.1
Responsibilities: • Working with module lead to work on assigned tasks • Understand assigned task and plan and finish in given timeline • Attend daily status meeting and present status report of my task's progress • Support senior team member on following tasks • Handling Incident and support tickets as part of support Team

• Handling User creation tickets
• Proactive monitoring of Dev and QA servers, migration servers
• Maintaining the records of issues and resolutions
• Monitoring the replies by users for L2 tickets and discussing same with senior team member.

Training and Internship: Programming in Java, Python, Training and Case study on WindChill PLM
Role: Intern
Duration: Jan 2021 – Jan/Feb 2021
Technologies: WindChill PLM 11.0, Java
Assignments during • Intro PTC Windchill 11.0 • Business Administration of PTC Windchill 11.0 • Windchill client customization • Back end development Java • Development on Java and PL/SQL.

Education and Qualifications:

S.no	Course	Board / University	Year of Completion	C.G.P.A / Percentage
1	10th / CBSE	Central Board,	2014	76%
2	12th / Intermediate	State Board, Narayana Junior College	2016	82%
3	B.Tech - Computer Science	GITAM University	2020	6.99

Personal details:

- **Gender:** Male
- **Linguistic ability:** English, Telugu and Hindi.
- **Hobbies / Interests:** Coin collection, playing indoor and outdoor games, Bike riding.