

WHOLESALE DISTRIBUTOR POLICY – MACDEO-RESOURCES

Thank you for your interest in becoming an authorized wholesale distributor with MACDEO-RESOURCES.

This policy outlines the requirements, responsibilities, pricing structure, and guidelines for all distributors who purchase and resell our nut and bolt products, industrial fasteners, and related hardware items.

1. Eligibility Requirements

- Must operate a registered business.
- Must provide accurate business details (address, phone number, email).
- Minimum order quantity (MOQ) applies for wholesale purchases.
- Must comply with all local laws and import regulations when applicable.

2. Pricing & Discounts

- Wholesale pricing is provided based on order volume.
- Bulk order discounts apply automatically.
- Distributors may request custom pricing for extra-large orders.

3. Payment Terms

- Payments must be made through approved methods: bank transfer, online payment, or POS.
- All payments must be completed before shipment (unless credit terms are approved).
- Unpaid or pending invoices may delay processing.

4. Shipping & Delivery

- Shipping cost is calculated based on weight, volume, and location.
- Orders are processed within 24–48 hours after payment confirmation.
- Tracking information will be provided once the order ships.
- International distributors must handle customs duties and clearance.

5. Product Quality Guarantee

- All products meet international fastener standards (DIN, ANSI, BSW, ISO).
- Any manufacturing defect will be replaced at no extra cost.
- Claims must be submitted within 7 days of receiving goods.

6. Return & Exchange Policy

- Returns are accepted only for manufacturing defects.
- No returns for incorrect orders placed by the distributor.
- Items must remain unused and in original packaging.

7. Distributor Responsibilities

- Must provide accurate order details.
- Must maintain professional conduct when representing our products.
- Must not misrepresent pricing, features, or specifications.

8. Branding & Marketing

- Distributors may use our product images provided they are not altered.
- OEM/custom branding is available upon request.

9. Termination of Partnership

- MACDEO-RESOURCES reserves the right to terminate distributor status for fraud, misuse, or breach of policy.

10. Contact Support

For bulk orders, support, or distributor inquiries, contact:

MACDEO-RESOURCES

Email: macdeoresourcesng@gmail.com

Phone: +234 803 608 0097

Address: Company Headquarters, Industrial Layout.

Thank you for partnering with us. We look forward to doing business with you.