

Client Assessment: Jane Doe's Digital Security Needs - Information Gathering

1. Current Digital Landscape & Usage

- Are there any other digital assets either work related or those used in the household that might not have been listed?
- How is the “Eevee” intel-based computer and the additional iPad listed primarily used for?
- Which devices have shared accounts?
- Is the printer dedicated to work use only, or is it also accessed by other household members?
- Do you currently use or plan to use any smart assistants (Alexa, Google Home) as part of your smart home routine?
- How are software updates handled for your smart devices and computers?

2. Network Segmentation

- Your Eero Pro 6 mesh network offers various features. Are you currently utilizing any specific network controls, such as guest networks or basic device isolation features?

3. Backup Preferences

- What are the most critical types of data you want to be protected?
- Are the kids' or family iCloud/Google accounts linked to yours for parental control or storage?

4. Privacy

- For the smart home devices, are there any specific functionalities you cannot afford to compromise on even if they collect more data?
- Are there any specific types of data that you are most concerned about being collected?

- You mentioned that you are concerned with data collection from the smart devices and the Facebook portal, are there any features from the smart devices that you are comfortable with disabling?
- On your concern about your online footprint, are there any specific details or past information about you online that you've noticed or would particularly like us to help minimize the visibility?

5. Passwords

- What is your family's current approach to managing passwords for their various accounts? Are they using a password manager or do they rely on other methods?
- How familiar is your family with multi factor authentication (MFA)? If so, is it widely used across all accounts?