PROJECT TITLE:

E-commerce Analytics: Understanding Pakistani Market

I assessed a rich dataset containing detailed information about e-commerce orders in Pakistan. I leveraged my analytical knowledge of descriptive statistics and inferential statistics using spreadsheets to uncover insights about the e-commerce market in Pakistan.

Key findings

- 1. Based on visualizations of the distribution of prices, quantities and grand total, the products mostly purchased are between the price range of 1-10000.
- 2. Beauty& grooming and Soghaat are the most popular product category based on counts of quantity ordered which are 300 and 290 respectively.
- 3. The most used payment method is Cash on Delivery (COD) based on the counts of the grand total.
- 4. Using ANOVA, the P value (0.00207) is less than 0.05 which shows that there is a significant effect of the payment method on grand total.
- 5. There is no significant relationship between payment and order status as the Chi square test shows that the P value (0.949) is greater than 0.05.

Recommendations

- To sensitize the Pakistanis about the benefits of utilizing payment methods other than Cash on Delivery (COD).
- Additionally, can also give discounts for selecting payment methods other than Cash on Delivery (COD).
- Doing more marketing campaigns on social media to create awareness of the less popular product category.