

# Shivam Patel

[shivambpatel2121@gmail.com](mailto:shivambpatel2121@gmail.com) | +1 (416) 836-5054 | Hamilton, ON | [linkedin.com/in/shivam2102](https://linkedin.com/in/shivam2102)  
[Shivam's Portfolio Link](#) | [github.com/Emperor21s](https://github.com/Emperor21s)

## PROFESSIONAL SUMMARY

---

Creative and detail-oriented UI/UX Developer with experience designing and implementing user-centered web interfaces. Skilled in Figma, wireframing, prototyping, accessibility, and responsive front-end development using HTML, CSS, JavaScript, and React. Comfortable working with design systems and collaborating closely with developers and stakeholders to turn complex requirements into simple, intuitive user experiences.

## CORE SKILLS

---

- **UX Design:** User flows, wireframes, high-fidelity mock-ups, interactive prototypes, information architecture
- **UI Development:** HTML5, CSS3, JavaScript (ES6+), ReactJS, responsive layouts, grid/Flexbox
- **Tools & Systems:** Figma, Miro, Ontario Design System (ODS), Design Systems (components, patterns), Slack, Azure DevOps
- **Research & Accessibility:** Usability testing, heuristic evaluation, accessibility best practices (WCAG/AODA), user feedback analysis
- **Collaboration:** Design-to-development handoff, working with engineers & PMs, Agile/Scrum ceremonies, presenting design decisions

## PROFESSIONAL EXPERIENCE

---

### **Freelance UX/UI Designer IT Support – Kardia Repairs & Installation (Whirlpool Partner)** *Hamilton, ON (Feb 2025 – Present)*

- Leading the UX design of a customer booking website from concept to prototype: created user flows, low-fidelity wireframes, and high-fidelity Figma designs for desktop and mobile.
- Built interactive prototypes to validate the booking experience and used informal usability testing with staff/customers to identify friction points and iterate on the design.
- Collaborating with a small development team to implement designs using modern front-end practices (semantic HTML, responsive CSS, and React components), ensuring accessibility and visual consistency.

### **Junior UX Designer (Co-op)- Ministry of Transportation**, St Catharines, ON (May 2023 – Aug 2023)

- Redesigned legacy web forms into modern, accessible interfaces using the Ontario Design System (ODS), improving clarity, reducing cognitive load, and supporting mobile users.
- Produced detailed Figma prototypes, component specifications, and design documentation to support front-end developers and maintain a consistent design language across pages.
- Conducted usability testing and accessibility checks, then iterated on UI patterns to address issues (field labels, error states, contrast) and support WCAG 2.1/AODA compliance.
- Collaborated in an Agile environment using Azure DevOps to manage design tasks, align with user stories, and present work regularly to stakeholders.

## **Additional Experience-IT Support Officer (Tier 2)**

**Ontario Ministry of Public and Business Service Delivery, Guelph, ON (May 2023 – Aug 2023)**

- Provided end-user support that strengthened empathy, communication, and problem-solving skills used daily in UX work.
- Documented common issues and solutions, reinforcing the importance of clear guidance and well-structured information for users.

## **PROJECTS**

---

### **E-Commerce Web Application (Capstone Project): UX & Front-end Focus**

- Led UI/UX design for a full-stack e-commerce site, defining navigation structure and page layouts (home, product listing, product detail, cart, checkout).
- Created Figma prototypes and worked with the team to implement designs in React, focusing on responsive behavior, clear visual hierarchy, and a frictionless checkout flow

### **Hamilton City Magazine Event Platform: UX for Client's Site**

- Designed a mobile-responsive event discovery experience for Hamilton City Magazine, from initial sketches to final UI.
- Defined user journeys (discover events, filter by category/date, view details) and prepared wireframes and high-fidelity mockups in Figma.
- Collaborated with developers integrating a Flask backend and WordPress front-end, ensuring the final interface matched design intent and remained practical for the client to maintain.

## **EDUCATION**

---

Mohawk College – Advanced Diploma, Software Development (Honors), Hamilton, ON ( Sep 2020 – Apr 2024)

*Relevant focus:* Relevant focus: UI/UX fundamentals, web design, human-computer interaction, accessibility, software project work.