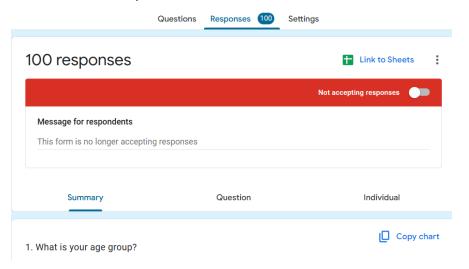
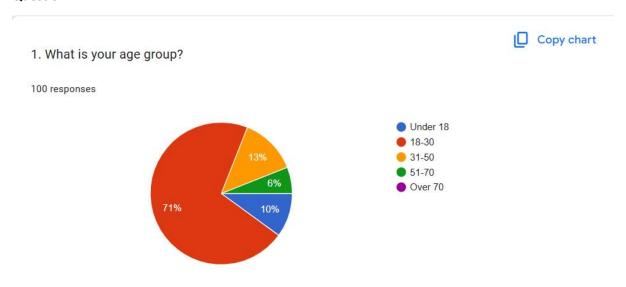
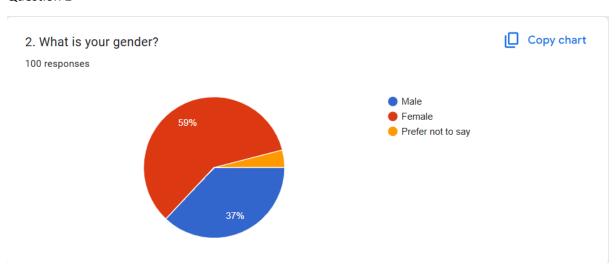
Health Care Summary

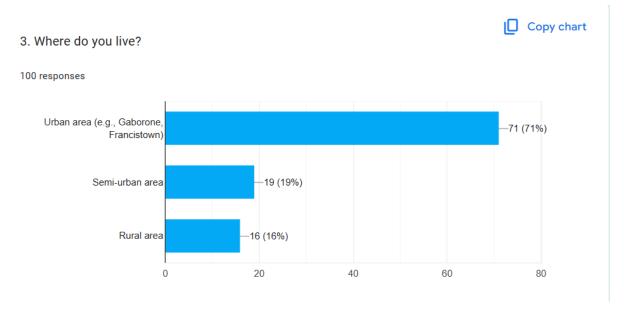


Question 1

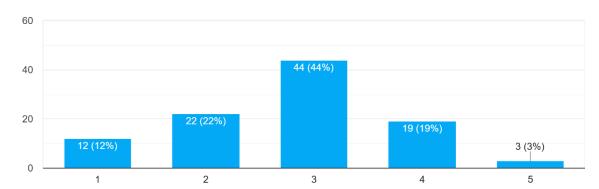


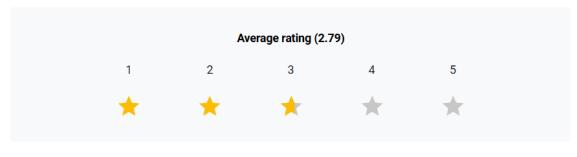
Question 2

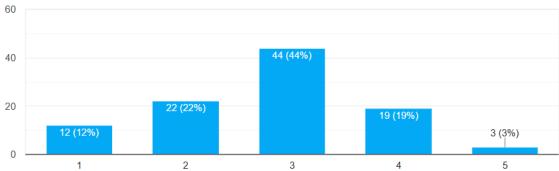




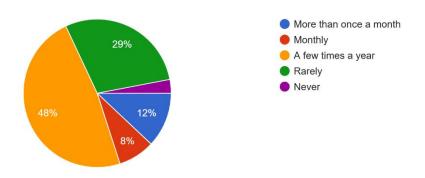
4. How would you rate your overall satisfaction with the healthcare services in Botswana? Please use the following scale: 5 = Very satisfied 4 = Satisfied 3 = Neutral 2 = Dissatisfied 1 = Very dissatisfied 100 responses





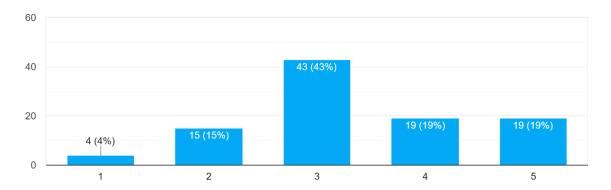


5. How often do you visit public healthcare facilities? 100 responses



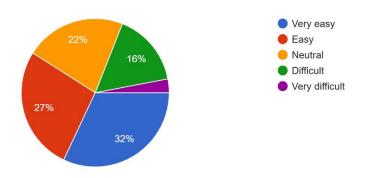
6. How would you rate the quality of care provided at public healthcare facilities?(1being the highest, good quality facilities and 5being the poorest)

100 responses



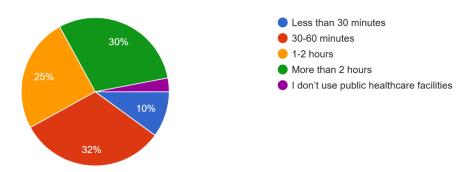
Question 7

7. How easy is it for you to access healthcare services in your area? 100 responses

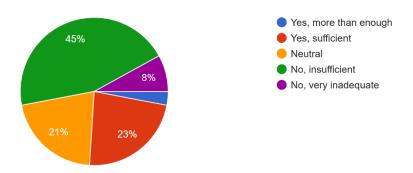


Question 8

8. How long do you typically have to wait to see a doctor or healthcare provider at a public facility? 100 responses

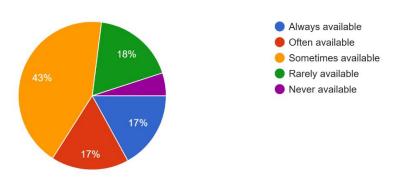


9. Do you think there are enough healthcare facilities and professionals in your area? 100 responses



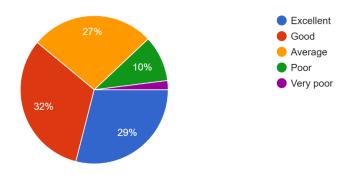
Question 10

10. How would you rate the availability of essential medicines at public healthcare facilities? 100 responses

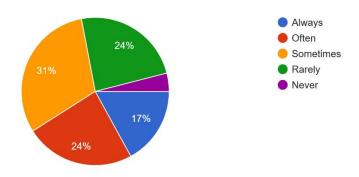


Question 11

11. How would you describe the cleanliness and hygiene standards at public healthcare facilities? 100 responses

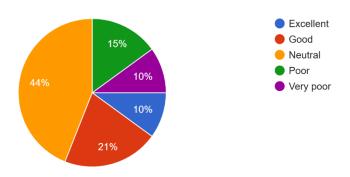


12. Are healthcare workers polite and respectful during your visits? 100 responses



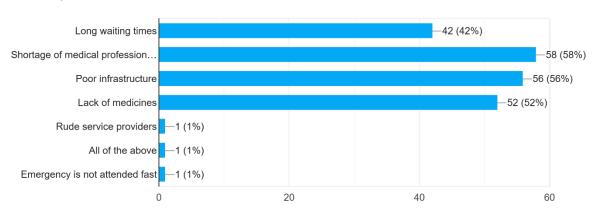
Question 13

13. How would you rate the follow-up care and support provided after treatment or hospitalization? 100 responses

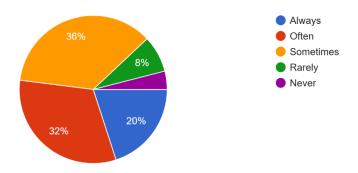


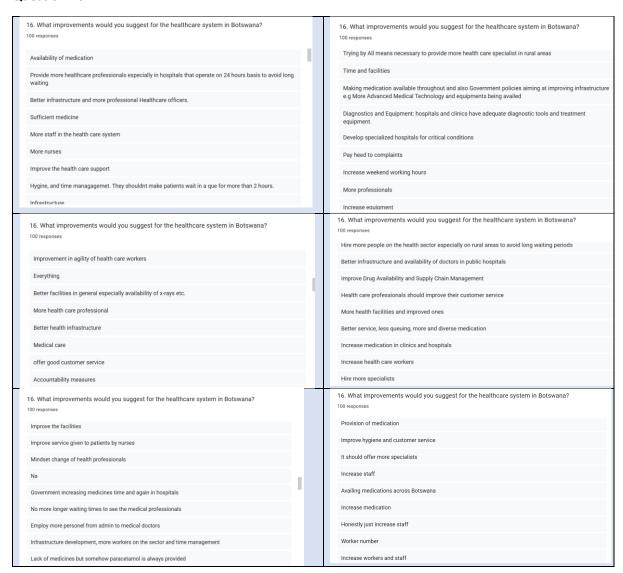
Question 14

14. What do you believe is the most pressing issue in Botswana's current healthcare system? 100 responses



15. Are your health concerns and questions addressed thoroughly by healthcare professionals? 100 responses

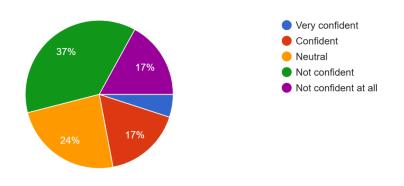




16. What improvements would you suggest for the healthcare system in Botswana?	16. What improvements would you suggest for the healthcare system in Botswana?
Provision of medication	Improve facilities for elderly care
Improve hygiene and customer service	HIV and cancer screenings should be brought closer to rural communities through regular outreach
It should offer more specialists	programs Increase funding for public healthcare infrastructure to expand services and improve quality for
Increase staff	underserved areas
Availing medications across Botswana	Provide free first aid training in communities to help people manage emergencies before professional arrives
Increase medication	Increase awareness about nutrition through campaigns and programs to prevent diseases like diabete and hypertension
Honestly just increase staff	More ambulances with better equipment should be deployed to improve response times in emergencia
Worker number	like car accidents or childbirth
Increase workers and staff	Develop mobile apps for booking appointments, accessing health education resources, and tracking
16. What improvements would you suggest for the healthcare system in Botswana?	16. What improvements would you suggest for the healthcare system in Botswana?
Hospital equipment should be regularly inspected and maintained to ensure treatments aren't delayed due to breakdowns.	Hospital equipment should be regularly inspected and maintained to ensure treatments aren't delayed to breakdowns.
Training for healthcare staff should include soft skills to improve interactions with patients and ensure care feels compassionate	Training for healthcare staff should include soft skills to improve interactions with patients and ensure feels compassionate
Public-private partnerships could improve healthcare by sharing resources and expertise between sectors	Public-private partnerships could improve healthcare by sharing resources and expertise between sect
Open more 24-hour pharmacies so patients can easily access medicines outside clinic hours	Open more 24-hour pharmacies so patients can easily access medicines outside clinic hours
Emergency services like ambulances should be more responsive and widely available, especially in rural communities	Emergency services like ambulances should be more responsive and widely available, especially in rura communities
Introducing digitized patient records such as telemedicine	Introducing digitized patient records such as telemedicine
introduce affordable health insurance	introduce affordable health insurance
Increase healthcare workers	Increase healthcare workers
16. What improvements would you suggest for the healthcare system in Botswana?	introduce free health check-up camps in rural areas
Hire more healthcare staff	hire more nurses or doctors
Hire more healthcare staff and invest in digital healthcare applications so make work easy	Improve availability of medications
Infrastructure including ambulances	clinic buildings
Government clinics are overcrowded, and there's not enough staff to help everyone	spread awareness on mental health
Hire more professionals	
Improve infrastructure and invest more in emergency services like ambulances and pandemics staff	
Improve infrastructure in clinics and hospitals	
Buy more relevant medications instead of paracetamols only	
make sure there is always medication for critical conditions	

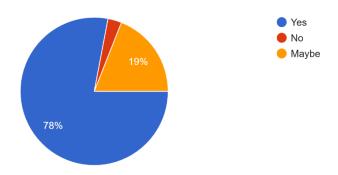
17. How confident are you that the healthcare system in Botswana can handle future health crises (e.g., pandemics)?

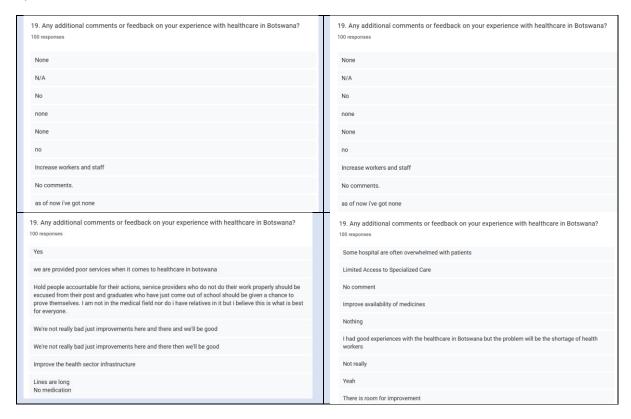
100 responses



18. Would you support the implementation of a National Health Insurance (NHI) system to provide universal healthcare coverage in Botswana?

100 responses





19. Any additional comments or feedback on your experience with healthcare in Botswana? 19. Any additional comments or feedback on your experience with healthcare in Botswana? Poor service and unfriendly nurses most of the time Poor service and unfriendly nurses most of the time Some things are way too expensive and there are no enough machineries, it takes for ever to do some things because of shortage of equipment and long queues Some things are way too expensive and there are no enough machineries, it takes for ever to do some things because of shortage of equipment and long queues Lentsweletau clinic there are no medicine it's rare to see them Lentsweletau clinic there are no medicine it's rare to see them Do better Health care is just okay Health care is just okay The should really improve their work ethics The should really improve their work ethics Improve your waiting times Improve your waiting times Viva udc Pls encourage staff to respond with compassion Pls encourage staff to respond with compassion 19. Any additional comments or feedback on your experience with healthcare in Botswa 19. Any additional comments or feedback on your experience with healthcare in Botswana? 100 responses It's hard to get proper medication for my chronic illness, especially at clinics Good questions encourage to hire more workers Older people need faster services and more dedicated care at hospitals Satisfied HIV and cancer screenings should be more available in rural areas The government needs to invest more in public healthcare infrastructure Waiting in long lines makes me nervous, especially when I'm sick Training communities can empower people during emergencies. Doctors are kind, but they sometimes seem too busy More campaigns about healthy eating can prevent diseases like diabetes I wish hospitals had fun spaces for kids, like play areas or books. More ambulances are needed for emergencies like accidents and childbirth. The school nurse helps, but we need more lessons about staying healthy Apps could help people book appointments and learn about their conditions Mental health services are limited, and stigma prevents people from seeking help. Some staff are great, but others need more training in patient care. Clinics in rural areas need more frequent visits and trained staff 19. Any additional comments or feedback on your experience with healthcare in Botswana? 19. Any additional comments or feedback on your experience with healthcare in Botswana? It's hard to get proper medication for my chronic illness, especially at clinics Collaborating with private hospitals could improve the overall quality of care Older people need faster services and more dedicated care at hospitals People often can't access medications when clinics are closed which sometimes its a risk to them HIV and cancer screenings should be more available in rural areas There is improvement in healthcare but ambulances take too long to respond in emergencies, especially outside cities. The government needs to invest more in public healthcare infrastructure The system is improving, but paperwork causes unnecessary delays, we can try didgital methods in healthcare sector such as remote consultations which would help patients who live far from clinics Training communities can empower people during emergencies. More campaigns about healthy eating can prevent diseases like diabetes Private healthcare is too expensive for middle-income families like mine so if they can set a limit for some More ambulances are needed for emergencies like accidents and childbirth. Government clinics are overcrowded, and there's not enough staff to help everyone Apps could help people book appointments and learn about their conditions They are doing a great job but I wish the government can hire more staff hired improve healthcare Some staff are great, but others need more training in patient care. NΑ 19. Any additional comments or feedback on your experience with healthcare in Botswana? Private hospitals tend to provide good servuce more than public ones, why is that so bc they all did the They are doing a great job but hiring more staff and improving the clinic's infrastructure would be a good none for now They are doing a great job saving many lives n/a They did a good on the last pandemics but I wish the government can invest more on the healthcare infrastructure so that they can be ready for anything that might come unexpected(pandemic) Great to have such supportive healthcare staff and government healthcare sector did good on the last pandemic , let them be appreciated for that One of the best healthcare(s) i ever came across with except for the infrastructure Private hospitals tend to provide good servuce more than public ones, why is that so bc they all did the