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T24 – Induction training "Limits and collaterals"

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General remarks

PLEASE NOTE:

- The screenshots in this manual have been taken from the T24 model bank. This is the initial set up of T24.
- ➤ If your T24 system is already customized than the screens and menus in T24 may look different.
- ➤ The basic functionality explained in the manual will be anyway the same as in your T24 system.



01	Learning objectives
02	Basics of limits
03	Creation of a standard limit
04	Attachment of the limit to an account
05	Creation of an intraday limit
06	LIAB enquiry
07	Basics of collaterals
08	Securing a limit with collaterals





Learning objectives

- To learn what is meant by "limits"
- Different kinds of limits
- Creation of standard and intraday limits
- How to assign limits to accounts / contracts of a customers
- Retrieving information about limits
- Understand the meaning of collaterals
- Securing a limit with collaterals



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Basic information (1)

- Banks are exposed to various risks while granting credit to a customer
- These risks can be reduced by fixing limits for the credit facility being offered
- A Bank can choose to create various kinds of limits for a customer





Basic information (2)

- The "Limit" module is a "Core application" module in T24
- One limit can be attached to multiple accounts/ transactions
- Limits are checked when transactions are input so the check happens already at "unauthorized stage (status **INAU**)



• In case the customer does not have a LIMIT, an override message is generated when the transaction get's committed

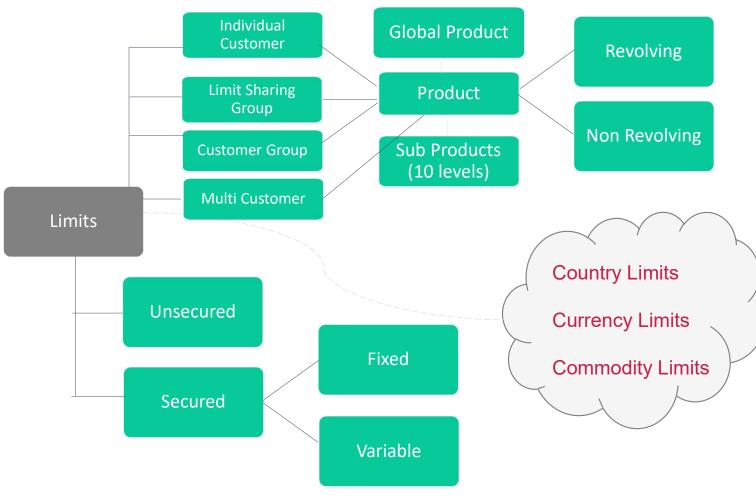
When the override message is approved, "Dummy" limits are automatically generated for contract modules like loans, FX or derivatives.

Please note: Those "Dummy" limits contain no amounts and the text "CREATED BY SYSTEM DEFAULT". During the COB a report with the "Dummy" limits created today is generated. These limits should be updated as soon as possible

- No "Dummy" limits are created for accounts.
- An override message is also generated within in transactions, when the attached limit amount is exceeded
- Nearly all limits are checked and updated online. Only currency, commodity and country limits are updated during COB



Structure of limit module





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Revolving and non-revolving limits

- For **revolving limits** the available limit amount **get's updated**, when repayments of the limit happen
- For **non-revolving limits** the available limit amount **doesn't get updated**, when repayments of the limit happen

In the example below a loan of 1.000.000 EUR is granted, to which a limit of 1.000.000 EUR is attached

Action	Loan Balance	Available Limit amount <i>revolving</i>	Available Limit amount non- revolving
Loan Disbursement	-1.000.000	0	0
1 st repayment of 200.000	-800.000	200.000	0
2nd repayment of 200.000	-600.000	400.000	0



Relation between Limit-products and Limit-subproducts

- Most Banks have products which are linked to each other
- A Bank might choose to have Loans as its product and under that have sub products like Home loans, Car loans, etc
- If the product is revolving then all the sub products under it can be revolving or non revolving
- A Non revolving product can only have a non revolving sub product under it



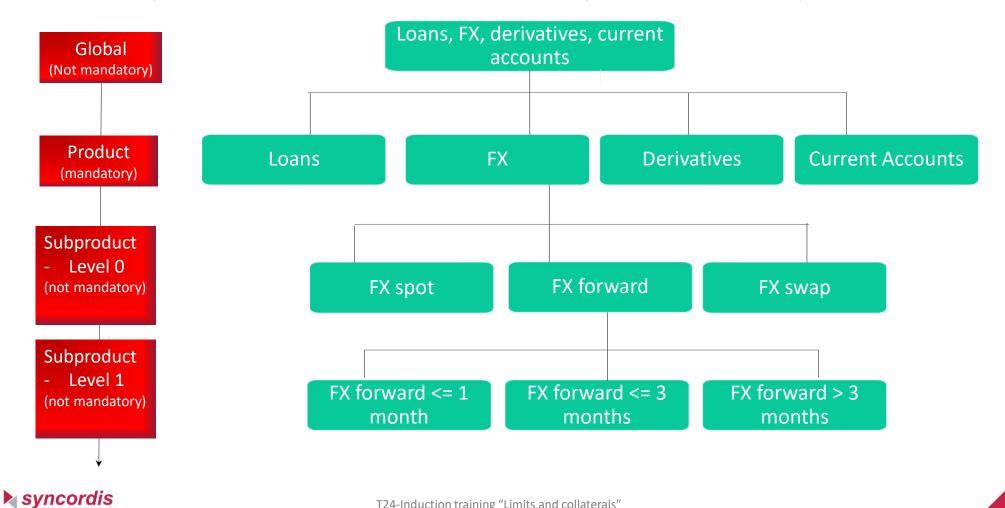
Relation between products and subproducts

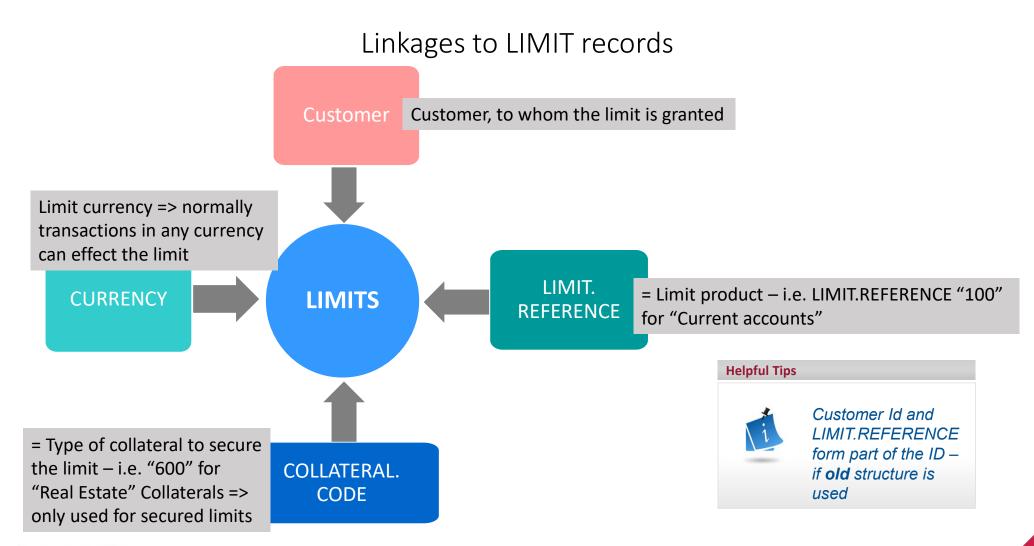
- If we need to create a limit for the subproduct, we must first create a limit at the product level
- Lets say a Bank wants to assign a limit to a customer for a "Home loan", then we must first create a limit for this customer for the product called "Loan" and then create the limit for the subproduct "Home loan"





Sample for a limit tree structure – limit products and subproducts

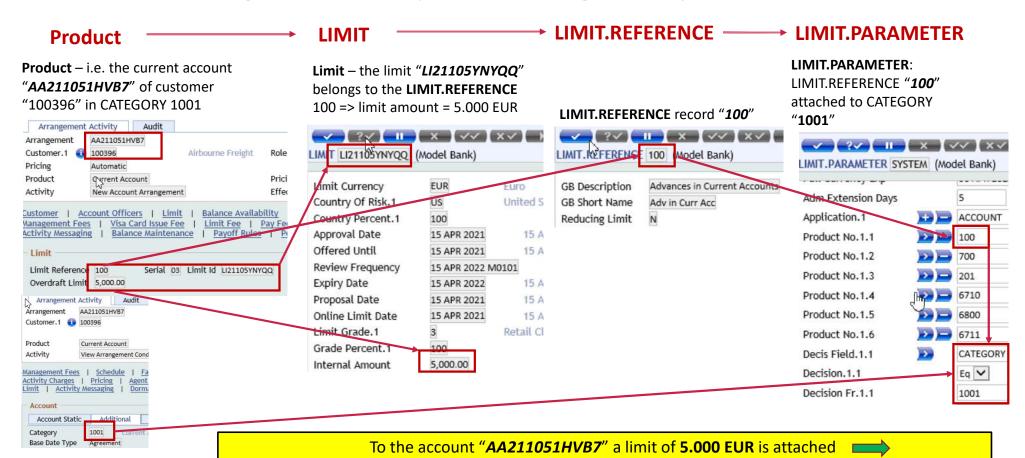




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Linkage of limits to products – high level parametrization



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The limit attached to the account belongs to LIMIT.REFERENCE 100, which is attached to CATEGORY 1001

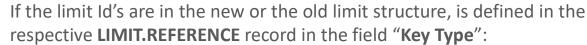
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LIMIT- Mandatory Details

- Id in case of **old** limit structure *manually* inputted by the user
 - Given in the format Customer ID . Limit Product . Serial No
 - Eg. 100396.1100.01 wherein 100396 is the customer id , 1100 is the Limit product and 01 is the serial number
 - ⇒Those values get defaulted in the respective fields in LIMIT record
- Id in case of **new** limit structure will be created *automatically* when clicking on the icon here "LI211052R20G" => Then within the LIMIT record needs to be specified manually:
 - Field "Liability Number": Customer Id e.g. 100396
 - Field "Limit Product: e.g. 100
 - Field "Serial No.": e.g. 01



- ➤ Value "Txn.ref" = new limit structure
- > Value "Limit.key" = old limit structure







LIMIT- Mandatory Details

- Currency: Currency for the limit amount
 - In can be done if permitted transactions in any currency hitting this limit
 - E.g.:
 - ➤ Limit = 5.000 EUR
 - > Transaction of 2.400 USD
 - ➤ Rate EUR USD = 1.20
 - The transaction utilizes **2.000 EUR** of the limit

Internal Amount

- This means the maximum Limit amount the customer has been sanctioned by the limit committee of the bank
- This may not be revealed to the customer
- It may also be greater than the advised amount

Please note: This amount get defaulted into the field "**Maximum Total**" => This field contains for unsecured limit the available limit amount



- The availability of the limit sanctioned can be controlled using this field
- Changes can be made from "Y" to "N" or vice versa accordingly
- If an unavailable limit is used then an override gets generated, but the limit check is already active





LIMIT- Additional Details

Approval Date

- Date when the limit has been approved by the customer
- If not manually specified, the system date is defaulted

Offer Validity (field "Offered until")

- Maximum time given to the customer to accept the offer
- If not manually specified, the system date is defaulted

Review Frequency

- Date on which the Limit approved is to be reviewed
- If not manually specified, then the system defaults the date as one year from the system date and monthly review thereafter

Expiry Date

- Date when the approved limit would expire
- If not manually specified, the system defaults it as "one year after system date"





LIMIT- Additional Details

Maximum Total

- The limit amount for unsecured limits, against which the transactions will be checked
- Input can also be lower than the internal limit assigned
- If not manually specified, the maximum total amount gets defaulted from the internal amount
- Please note: The "Maximum Total" amount can't be changed after the limit authorization

Netting

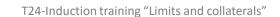
- This option is used when the user wants to net the balances of a group of accounts
- This is applicable **only** when one limit is attached to two or more accounts
- Example:
 - The limit 100456.100.01 is attached to three current accounts of the customer 100456 and the limit amount is 10.000 EUR
 - Account 1 has a balance of 4.000 EUR
 - Account 2 has a balance of -11.000 EUR
 - Account 1 has a balance of 5.000 EUR
 - The total balance is -2.000 EUR. If opted for netting, even from account 2 can still be withdrawn up to 8.000 EUR

Notes

Free text







Workshop 1 "Create an unsecured limit"

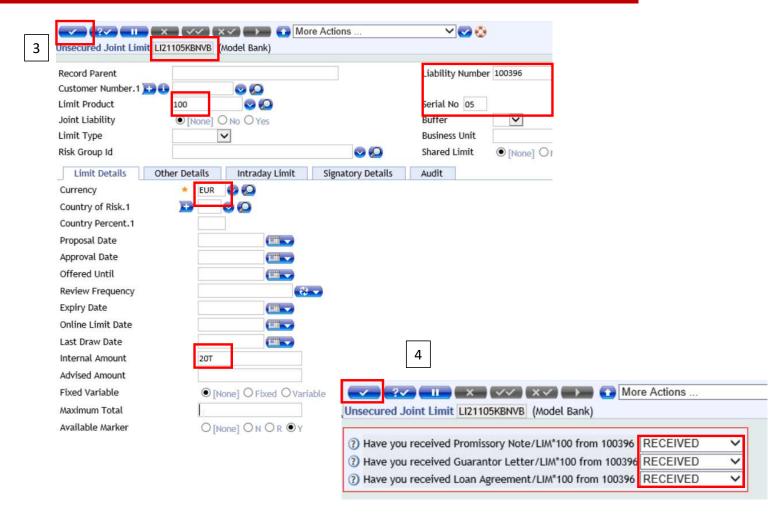


- Use User Menu > Risk Management > Limits > Limit Menu > Create
 Unsecured Limit
 - Create a limit, which will be later used for a current account of your customer
 - Because it is a limit in the new limit structure: Click on the "empty paper"-icon in the starting screen to start with the creation
 - Use the ld of your customer, the limit product 100 and the serial number 05
 - The limit amount shall be 20.000 EUR
 - Commit the record and check the defaulted values
 - Specify, that the 3 required documents have been received for your customer
 - Commit again and note down the Id of your LIMIT record created

■ User Menu Description Customer Relationship ▶ Customer ▶ CRM ▶ Account Mandate Management W DD Management Product Catalog Retail Operations ▶ Origination ▶ Islamic Operations ■ Risk Management ■ Limits Limit Process ▲ Limit Menu Create Secured Limit Create Unsecured Limit Modify Rejected Limit







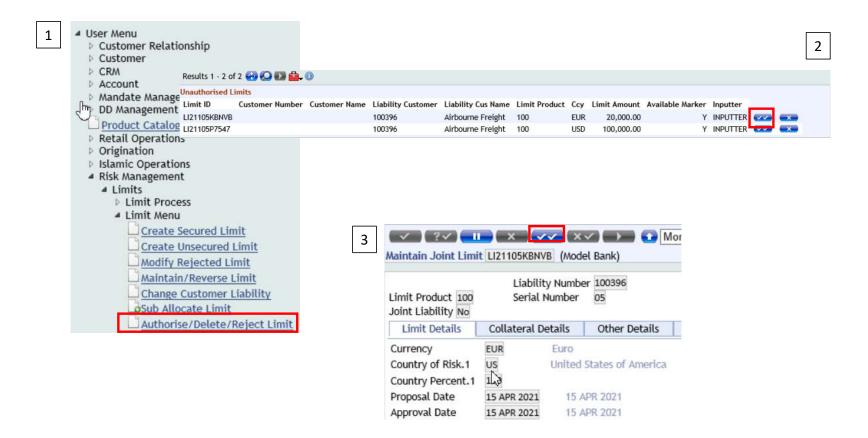


Workshop 2 "Authorize the unsecured limit"



- Use User Menu > Risk Management > Limits > Limit Menu > Authorise/Delete/Reject Limit
 - Login with a different User or ask your neighbour
 - Authorize your limit





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Attachment of a limit to an AA account (customer account)

- A LIMIT can be attached to a customer account totally unimportant, if the account was created in the AA module or in the AC module
- A single LIMIT can be attached to more than one accounts
- Netting of balances for a LIMIT can be done in cases, where the same LIMIT record
 is attached to more than one account how to do so was explained in the previous chapter
- The way of attaching a limit to an account is different for AA accounts then for AC accounts we will focus on AA accounts
- The attachment of the LIMIT record to the account happens in the "Limit" section of the arrangement
 - In case of Limits of the **new** limit structure (our case) delete all the values in the "Limit" Section and specify the Id of your LIMIT record in the field "Limit Id"
 - ➤ In case of Limits of the **old** limit structure specify in the "Limit" Section in the field "Limit Reference" the required value (second part of your limit Id) and in the field "Serial" the required serial number (third part of your limit Id). And delete the value in the field "Overdraft Limit" even if it is "0.00"





Workshop 3 "Create a Current account and attach the limit created in the previous workshops"



Use User Menu > Product Catalog

- Choose to open your account in the product "Current account"
- Account currency shall be EUR and the opening date shall be "today"
- In the "Limit" section: Delete all values and specify in the field "Limit Id" the Id of your LIMIT record created in the previous workshops
- Note the arrangement Id of your account
- Commit the record. Accept the override messages and specify, that the account opening document from your customer has been received



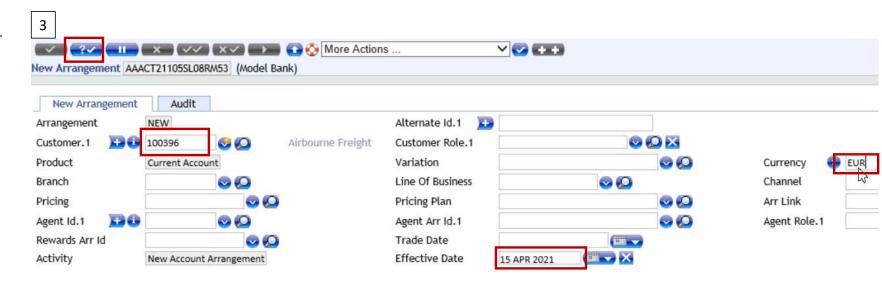
Workshop

▲ Infinity Transact User Menu Customer Relationship Customer D CRM ▶ Account Mandate Management DD Management Product Catalog Retail Operations

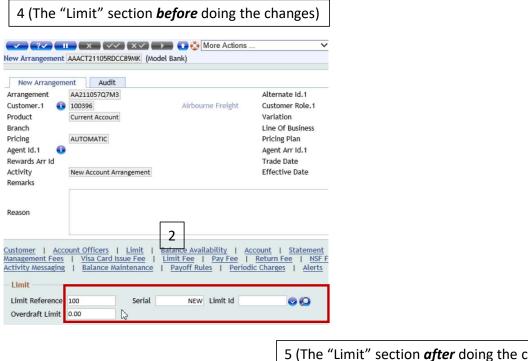




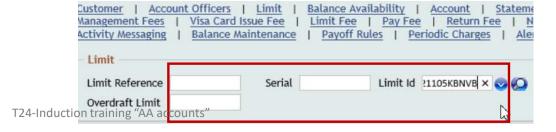
Workshop



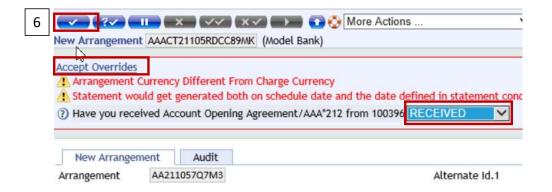




5 (The "Limit" section *after* doing the changes)









Test of a limit

Now the limit attached to the account created in workshop 3 shall be tested.

- ✓ In this workshop to the account AA211057Q7M3 (Internal account Id: **118575**) a limit of *20.000 EUR* was attached, the balance of the account is currently 0.00 EUR
- √ The test is done via a payment performed in the old payments module FT.
- ✓ The account AA211057Q7M3 shall be debited with 30.000 EUR An override message for the excess of **10.000 EUR** is generated see screenshot below





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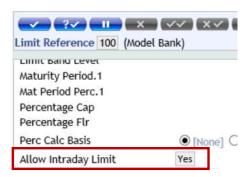


Intraday limits

- It is also possible to create an intraday limit in your LIMIT record
- In the COB of each day the utilized amount for the intraday limit will be set back to "0"
- It will be checked like normal limits when a transaction get's committed

Please note:

- > It is not possible to have in a LIMIT record just an intraday limit without a normal limit record. But the normal limit record can have as "Maximum Total" the amount of "0"
- > Intraday limits are only allowed for products, which have in the corresponding LIMIT.REFERENCE record the value "Yes" in the field "Allow Intraday Limit"





Intraday limits

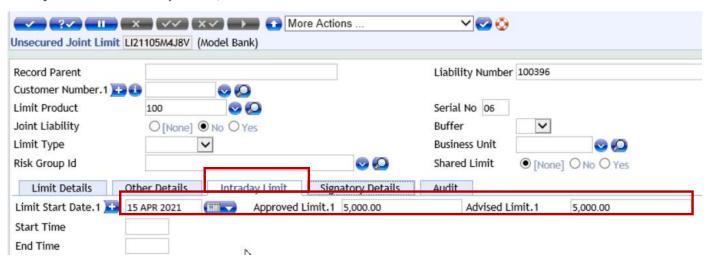
In the tab "Intraday" the intraday limit can be specified. All fields in the first line are mandatory

The field "Limit Start Date" contains the effective date, from which the intraday limit is available

So in the example below the following is defined:

- ☐ First intraday limit at the 15.04.2021 for 5.000. In the COB the utilized amount will be set back to "0", so that on the 16.04.2021 the full 5.000 are again available.
- \Box The same happens on the 16th, 17th etc.

The limit will be checked against: The amount specified in the field "Advised Limit" + unutilized amount from the main limit If you want just the intraday limit, set for the normal limit the "Maximum Total" to "0"





T24-Induction training "Limits and collaterals"

Workshop 4 "Add an intraday limit"



- Use User Menu > Risk Management > Limits > Limit Menu > Maintain/Reverse Limit
 - Choose the LIMIT record created in the workshop 1
 - Set the fields "Internal Amount" and "Maximum Total" to "0"
 - In the tab "Intraday Limit" set the start date to "Today", the "Approved Limit" to "5.000" and the "Advised Limit" to "4.000"
 - Commit the record
- Use User Menu > Risk Management > Limits > Limit Menu > Authorise/Delete/Reject Limit
 - Login with a different User or ask your neighbour
 - Authorize your limit

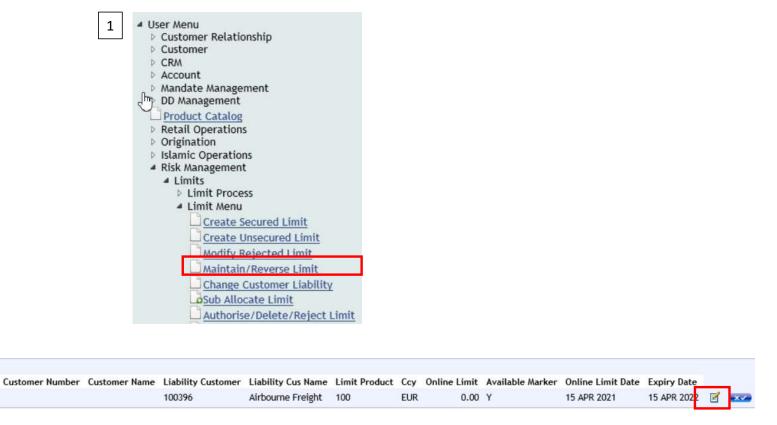


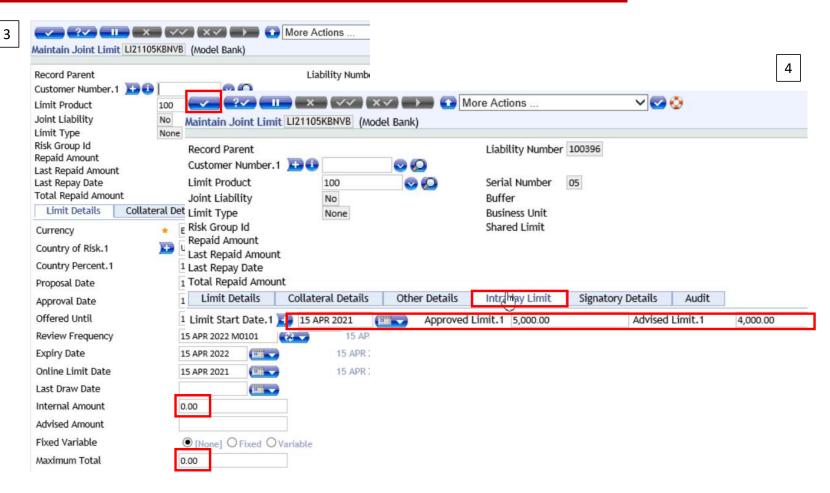
2

Maintain Limits Limit ID

LI21105KBNVB

Workshop 4 - solution







Workshop 4 - solution





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LIAB enquiry

The LIAB enquiry gives a detailed overview about the limits and their utilization attached to a customer or customer group

- > You may check the information on global, product and subproduct level
- > Even the underlying contracts may be checked, which hit the limits

To search for the limits of a customer, specify the Id of your customer in the field "Liability Number"





Workshop 5 "LIAB enquiry for customer 100396"

Workshop



- Use User Menu > Risk Management > Limits > Enquiries > Liab **Enquiry**
 - Check the limits and their utilizations for customer 100396
 - Drill down to all levels

Workshop 5 - solution

User Menu D Customer Relationship Customer ▶ CRM ▶ Account Mandate Management DD Management Product Catalog Retail Operations ▶ Origination Islamic Operations Risk Management ■ Limits ▶ Limit Process D Limit Menu Dimit Sharing Groups Exposure Limits 4 Enquiries Liab Enquiry Customer Position Summary Reversed Limits



Limits Summary as on: 15 APR 2021 100396 Airbourne Freight Amount in 000's Liability Limit Description S.No. Limit Ccy Limit Amount Outstanding Amount Available/Excess Amount Expiry Date USD 150 150 **Rev Commitment** 01 0 19 MAR 2022 Adv in Curr Acc 01 USD 90 0 90 19 MAR 2022 40 -80 -40 AA Revolving 01 USD 19 MAR 2022 Adv in Curr Acc 02 USD 0 0 0 19 MAR 2022 Adv in Curr Acc 05 -30 -30 15 APR 2022 EUR 0 0 Adv in Curr Acc 06 EUR 10 10 15 APR 2022 5 Adv in Curr Acc 03 EUR 15 APR 2022



Workshop 5 - solution

Limit Transactions
Customer: 100396 Airbourne Freight
Product: Adv in Curr Acc 05

Company Txn.Ref Ccy Amount Full Amount Mat. Date
BNK 118575 EUR -30,000.00 -30,000.00 15 APR 202

Balance Summary
Customer: 100396 Airbourne Freight
Account No Name © Product Ccy Working Bal Ledger Bal Cleared Bal © Useable Bal

118575 Airbourne Freight Current Account EUR -30,000.00 0.00 -30,000.00 Statement entries today



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Basics of collaterals (1)

- Collateral is a security offered to the bank
- A support to the bank in the event of default of borrowers
- Collaterals can be specific to a single or many or all borrowings of one more customers
- Can be linked to one or more limits as well



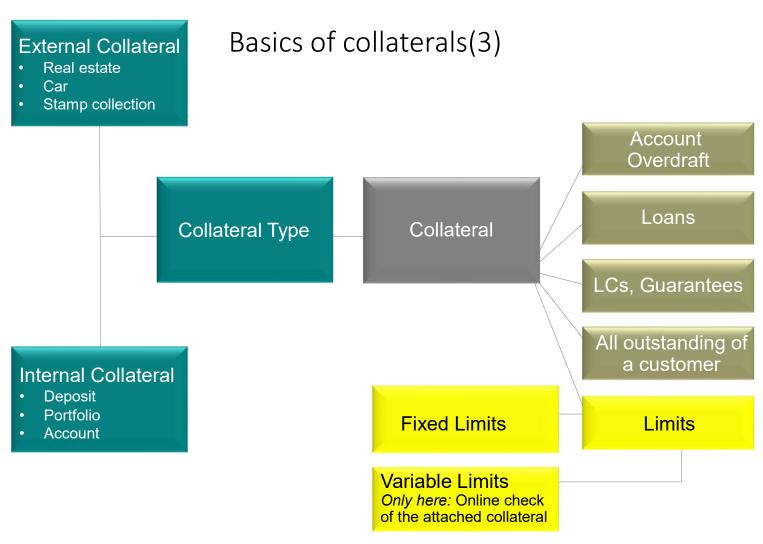


Basics of collaterals(2)

- A Collateral can cover a specific assistance or many assistances, one or limits or all the borrowings of a customer
 - Can also cover liabilities of more than one customer
- One collateral can be linked for several purposes and vice versa
 - Many collaterals can also be linked to a single purpose
- The value of internal collaterals can be fed from T24, but for external collaterals the value has to be provided
- Collateral value does not impact available limit of fixed limits
- Collateral value has **direct impact** on available limit amounts for **variable limits**, but within sanctioned amount







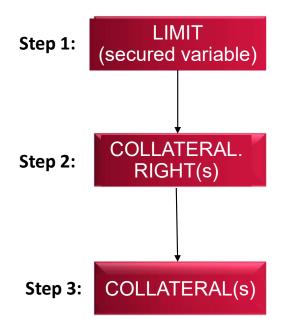


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Process flow



Information, that the limit will be secured by collaterals, which current value will determine the limit amount

Types of collaterals, which shall secure by how much percent the limit(s) or contract(s)

The collaterals themselves – i.e. a real estate with a value of 250.000 EUR



Creation of a "secured variable" limit (1)

Secured variable limits are limits, for which the current value of the attached collateral(s) will be checked online, when the limit is used.

To mark a limit as "secured variable", this can be done only via *command line* using the command LIMIT,. In the respective LIMIT record set the field **Fixed Variable**".



Workshop 6 "Change your LIMIT created in workshop 1 to "Secured variable""



- Go to command line, type LIMIT, and press the ENTER-key
 - Specify the ID of your limit created in workshop 1 and press ENTER
 - Set the field Fixed Variable to Variable
 - Commit the record. The record is self authorizing



Workshop

1

2

Workshop 6 - solution

More Actions . LIMIT LI20108Z98XX X More Actions .. LIMIT LI20108Z98XX (Model Bank) ? RECORD WAS READ FROM HOLD FILE Limit Currency EUR Country Of Risk.1 1 DE **Q** Country Percent.1 100 Approval Date 17 APR 2020 Offered Until 17 APR 2020 Review Frequency 17 APR 2021 M0101 Expiry Date 17 APR 2021 Adm Extension Date Proposal Date 17 APR 2020 Online Limit Date 17 APR 2020 Product Allowed.1 **Q** 1 **O** Limit Grade.1 Grade Percent.1 100 Notes.1 Internal Amount 1,000,000.00 Advised Amount Fixed Variable O [None] O Fixed O Variable



T24-Induction training "AA accounts"

Specifying information concerning the collaterals

The fields for securing the limit you find in the tab "Collateral Details" in the LIMIT record

- In the field **Collateral Code** the type of collateral must be specified, which shall be attached to the limit. The allowed values are stored in the table *COLLATERAL.CODE*.
- In the field **Max Value** the maximum possible value of the collateral must be specified (important for internal collaterals).

Example for the linkage:

- The field Max Value contains the value 100.000
- The value of the attached collateral is 123.000
- Then T24 will fetch only 100.000 of the collateral to secure the limit
- > The field **Online Update** must be set to "Y"

Please note: The available limit amount will be afterwards "0", because the collaterals themselves are not attached yet



Workshop 7 "Specify for your limit the collateral information"

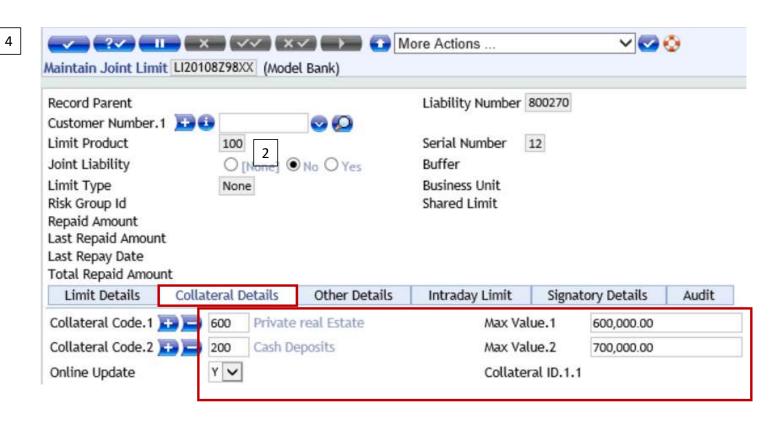
- Use User Menu > Risk Management > Limits > Limit Menu > Maintain/ Reverse Limit
 - Perform the following changes for your limit created in workshop 1
 - Change the internal amount and maximum total amount to 1.000.000 EUR
 - Specify, that the limit will be secured by real estate (COLLATERAL CODE 600) up to 600.000 EUR and by cash deposits (COLLATERAL CODE 200) up to 700.000 EUR
 - Set the field Online Update to "Y"
 - Commit the record
- Use User Menu > Risk Management > Limits > Limit Menu > Authorise/Delete/Reject Limit
 - Login with a different User or ask your neighbour
 - Authorize the changes in your limit

Workshop 7 - solution

 Infinity Transact User Menu 1 D Customer Relationship Customer ▶ CRM ▶ Account Mandate Ma agementDD Management Product Catalog ▶ Retail Operations ▶ Origination Islamic Operations ■ Risk Management **▲** Limits **▶ Limit Process** ■ Limit Menu Create Secured Limit Create Unsecured Limit Modify Rejected Limit Maintain/Reverse Limit

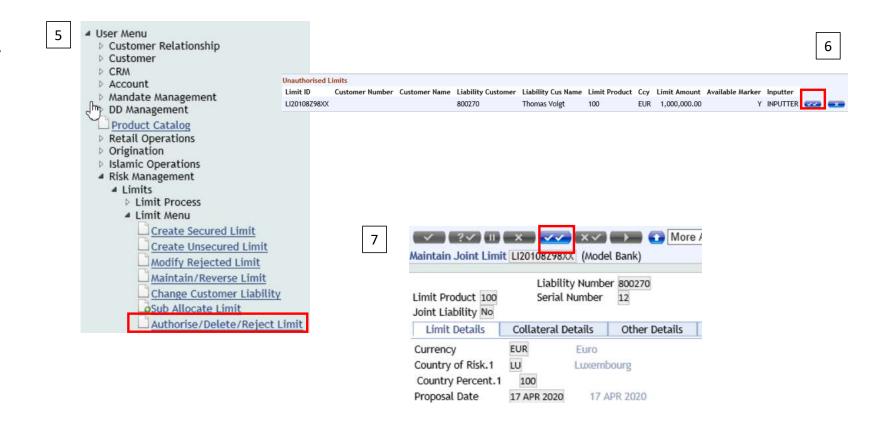


3 Maintain Limits
Limit ID Customer Number Customer Name Liability Customer Liability Cus Name Limit Product Ccy Online Limit Available Marker Online Limit Date Expiry Date
LI20108Z98XX 800270 Thomas Voigt 100 EUR 0.00 Y 17 APR 2020 17 APR 2021





Workshop 7 - solution





Creation of a "collateral right" record

With the COLLATERAL.RIGHT records it will be determined, which limits and/or contracts shall be secured by which type of collaterals

Please note:

- ✓ One collateral may be used to cover more than one limit / contract.
- ✓ It is possible to have three or more customers involved
 - The owner of the collateral
 - The provider of the collateral
 - The beneficiary of the collateral

Mandatory fields are:

- > Field "Customer": The customer, who provides the collateral(s)
- > Field "Collateral Code": Sub classification of the collateral type
- Field "Limit Reference": The Id of the limit / contract, which shall be secured with the collateral(s) attached to this COLLATERAL.RIGHT record



Workshop 8 "Create COLLATERAL.RIGHT records"



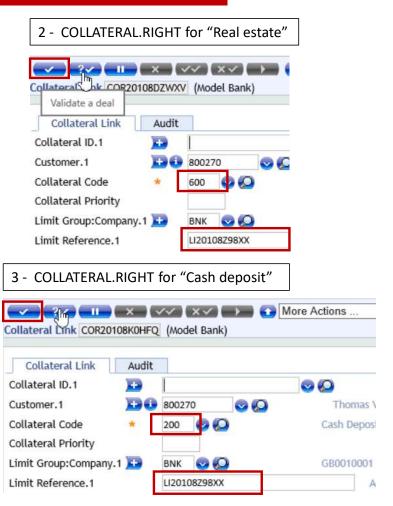
- Use User Menu > Risk Management > Collateral > Collateral Link
 - Create two COLLATERAL.RIGHT records for your limit one with collateral code 600 and one with collateral code 200
 - Commit the records and note down the ld's
- Use User Menu > Risk Management > Collateral > Authorise/DeleteCollateral Right
 - Login with a different User or ask your neighbour
 - Authorize both COLLATERAL.RIGHT records



Workshop 8 - solution

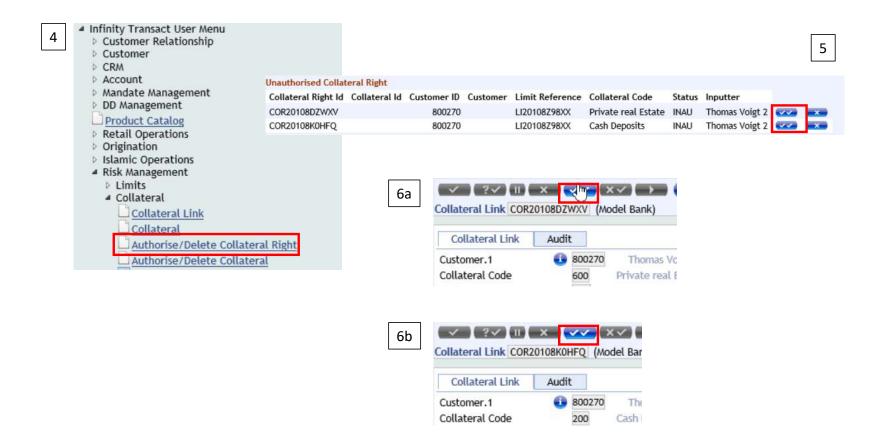
Workshop

Infinity Transact User Menu 1 D Customer Relationship Customer ▷ CRM Account Mandate Management DD Management Product Catalog Retail Operations 2 Origination Islamic Operations ■ Risk Management **▶** Limits ■ Collateral Collateral Link Collateral Authorise/Delete Collateral Right Authorise/Delete Collateral





Workshop 8 - solution





Creation of a "collateral" record

In the COLLATERAL table the real collaterals are set up. They are linked to the respective limits / contracts via the linked COLLATERAL.RIGHT record.

The collateral can be either an external or an internal collateral held in T24.

For collaterals up to 6 values may exist.

- Nominal Value The face or the current market value of the collateral
- Maximum Value The maximum pledged value
- Execution Value Expected value in case of sale
- Third Party Value Outside indebtedness on the collateral
- General Ledger Value Amount to be mentioned in the Bank's books
- Central Bank Value Value as per Central Bank's rules

Please note:

- ✓ The value of the collateral, which will be attached to the limit / contract, is: **Execution value – third party value**
- ✓ Some values get calculated automatically because of rules attached to the respective collateral type (COLLATERAL.TYPE table)



Creation of a "collateral" record

Mandatory fields in a COLLATERAL record:

- ✓ Field **Collateral Type** Brought classification of the collateral i.e. "Real estate". **Please note:** From the value specified here the calculation rules for the respective collateral values are fetched.

 Behind this field is the COLLATERAL.TYPE table
- ✓ Field **Customer Id** Owner of the collateral
- ✓ Field Collateral Code Detailed classification of the collateral i.e. "Land building"
- ✓ Field **Application Ref** Mandatory only for *internal collaterals*. Here the Id of the account/ portfolio or contract must be specified, which shall serve as collateral.
 - Please note: For internal collaterals all amounts get automatically calculated based on the input here
- ✓ Field **Collateral Right Id** The Id of the COLLATERAL.RIGHT record, to which this collateral gets attached. **Please note:** Via the value in this field T24 knows, which limit / contract shall be secured with this collateral
- ✓ Field Currency Needs to be input manually only for external collaterals
- ✓ **Amount fields** explained on the previous slide based on the rules from the attached COLLATERAL.TYPE some of the fields are mandatory and some others not



Workshop 9 "Create COLLATERAL for private real estate"

Workshop



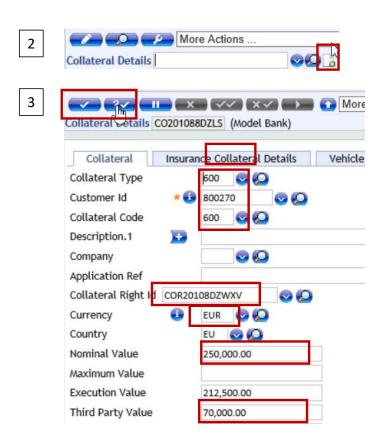
- Use User Menu > Risk Management > Collateral > Collateral
 - Create a collateral with collateral code and type 600
 - Specify you customer as owning customer
 - The market value shall be 250.000 EUR and the third party value shall be 75.000 EUR
 - Specify as collateral right the ld of the one from workshop 8 for collateral code 600
 - Validate and observe the execution value defaulted
 - Commit the record and note down the Id

Workshop 9 - solution

▲ Infinity Transact User Menu 1 D Customer Relationship Customer ▷ CRM ▶ Account Mandate Management DD Management Product Catalog Retail Operations Origination ▶ Islamic Operations ■ Risk Management **▶** Limits ■ Collateral Collateral

Authorise/Delete Collateral Right

Authorise/Delete Collateral





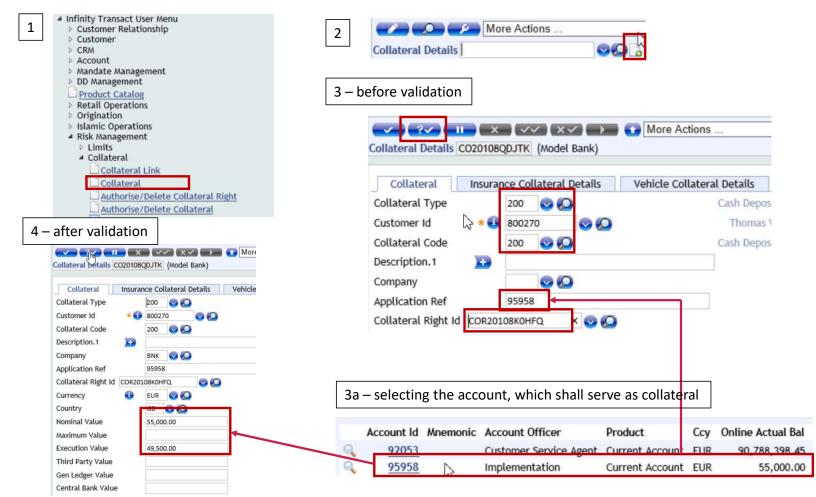
Workshop 10 "Create COLLATERAL for a cash deposit"



- Use User Menu > Risk Management > Collateral > Collateral
 - Create a collateral with collateral code and type 200
 - Specify you customer as owning customer
 - Look for any account with a positive balance and specify it's ld in the field Application Ref
 - Specify as collateral right the ld of the one from workshop 8 for collateral code 200
 - Validate and observe the amounts defaulted
 - Commit the record and note down the Id



Workshop 10 - solution





T24-Induction training "AA accounts"

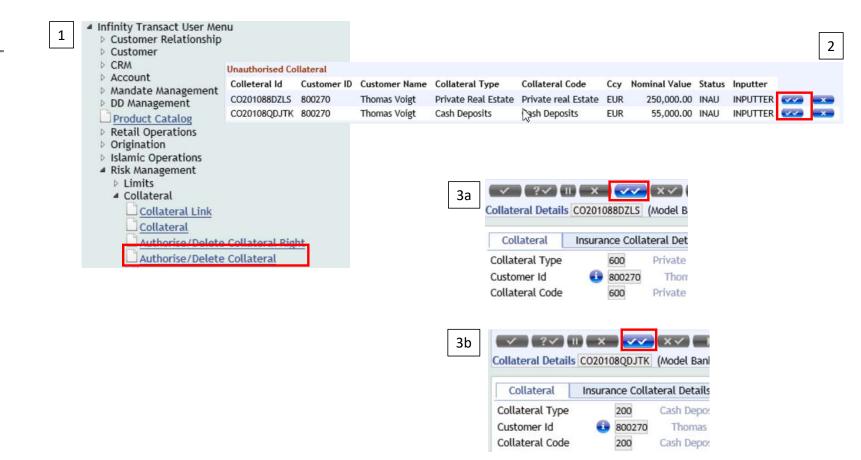
Workshop 11 "Authorize the COLLATERAL records from the previous workshops"



- Use User Menu > Risk Management > Collateral > Authorise/Delete Collateral
 - Login with a different User or ask your neighbour
 - **Authorize both COLLATERAL records**



Workshop 11 - solution



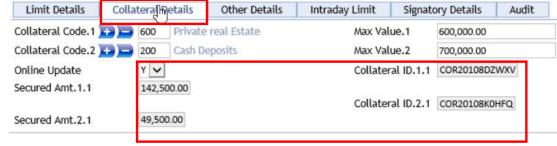
Conclusion

After performing all the previous steps the limit is secured with two collaterals – one real estate and one account with a positive balance

So the now the **Online Limit** amount reflects

the current value of both
attached collaterals in
the limit









Thank you

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