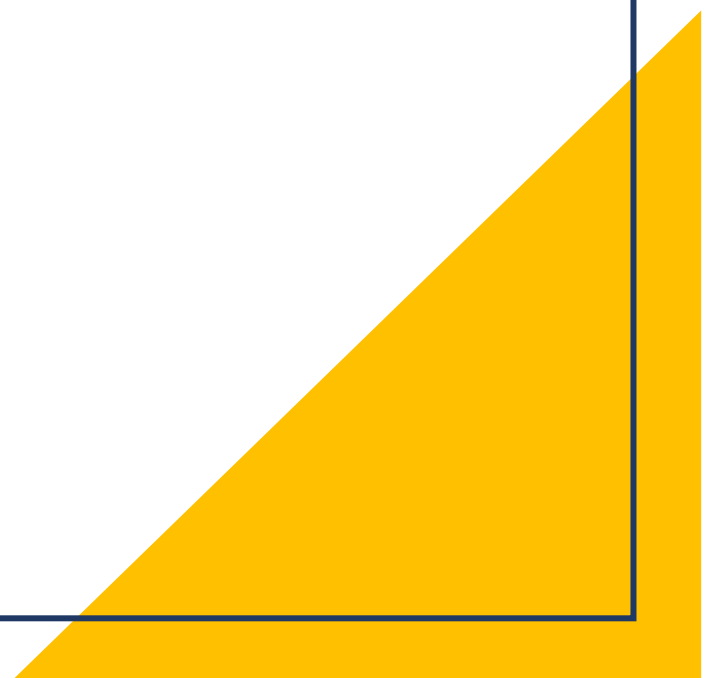


FLUXOGRAMA CENTRAL SERVIÇOS DE TI

Tecnologia da Informação



Grupo 01

Integrantes

Caique Gomes

Clara Salomão de Faria

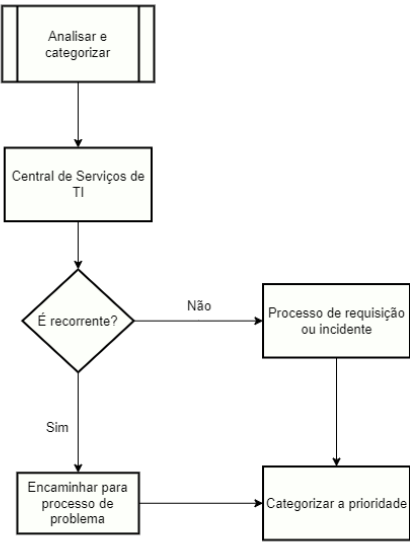
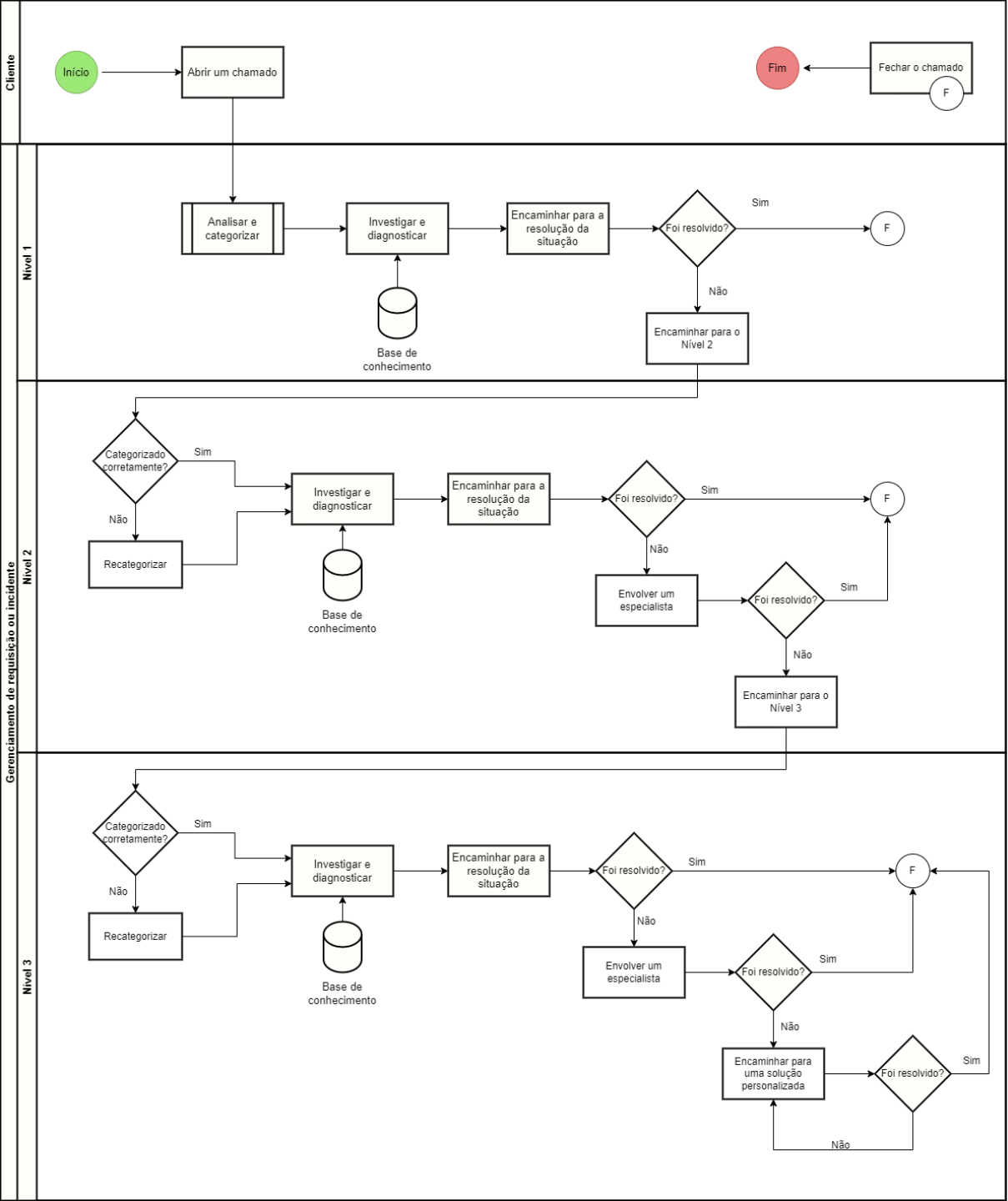
Gabriel Vilas Boas

Guilherme Ribeiro

Thiago Serafim

Calebe Marques

Fluxograma de requisição e incidente

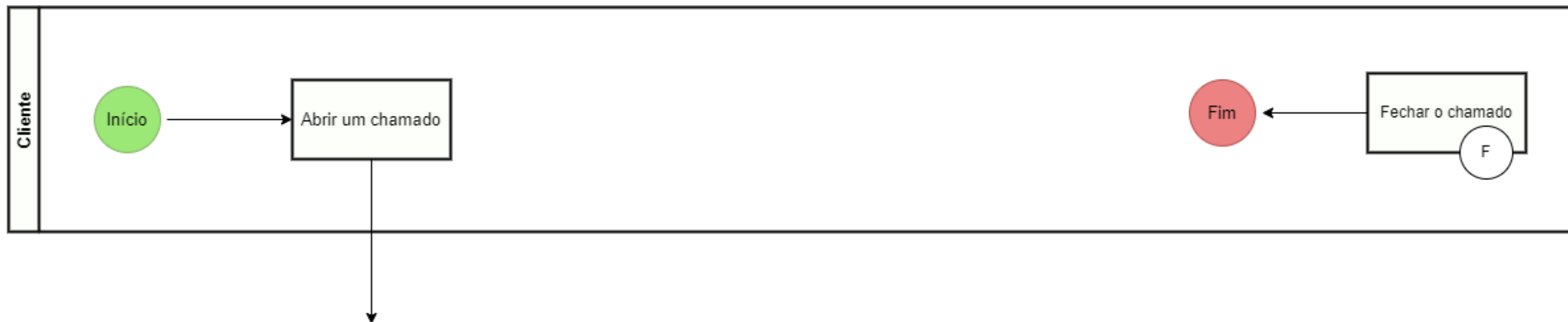


Fluxograma de requisição e incidente

Sessão do cliente

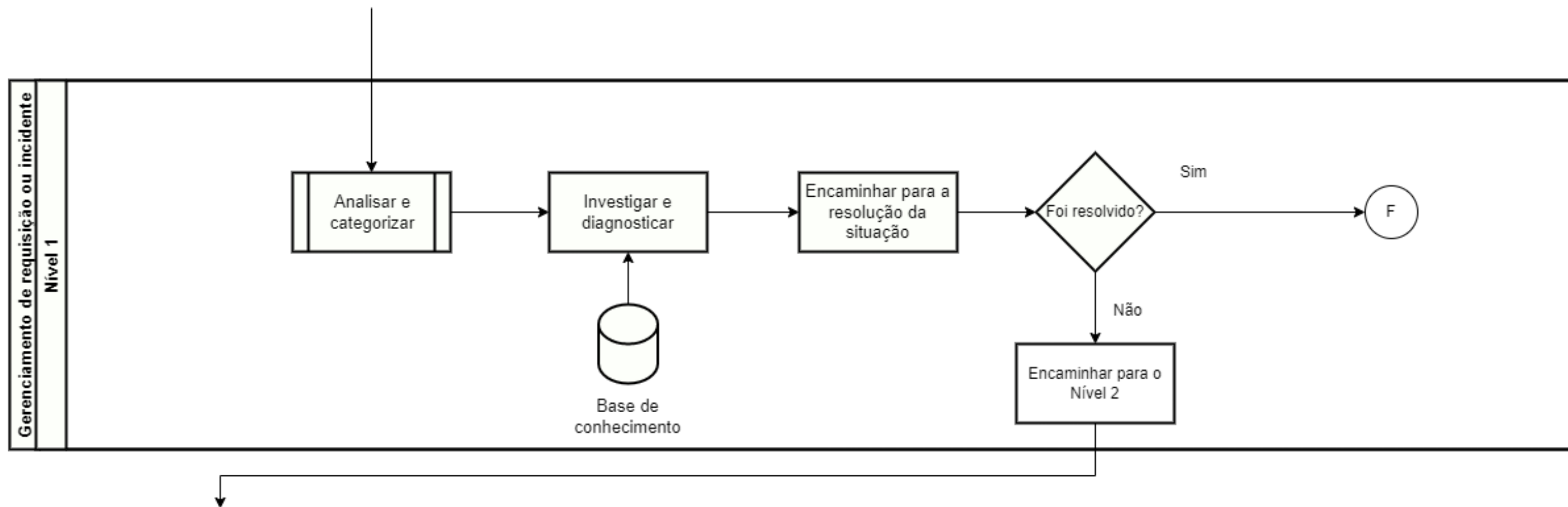
Início do fluxograma

Fim do fluxograma



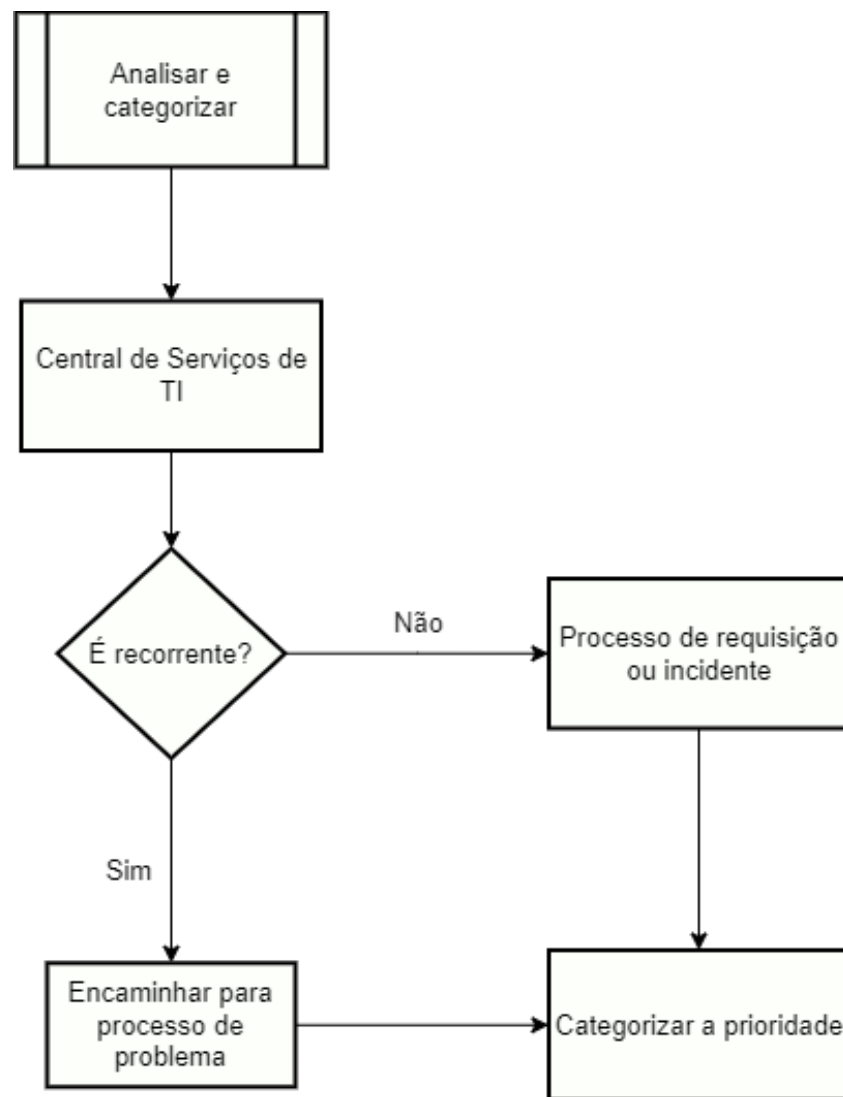
Fluxograma de requisição e incidente

Nível 1



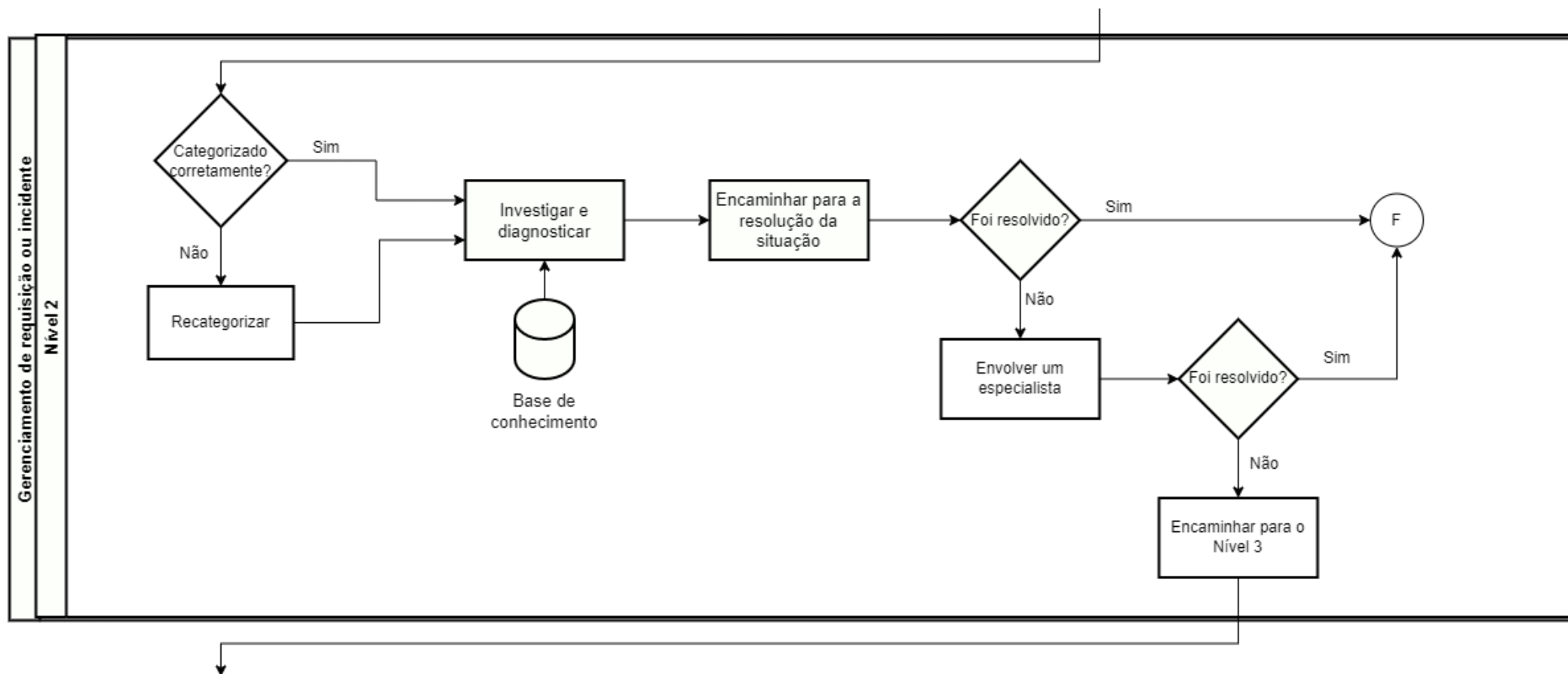
Fluxograma de requisição e incidente

Subcategoria –
Analisar e categorizar



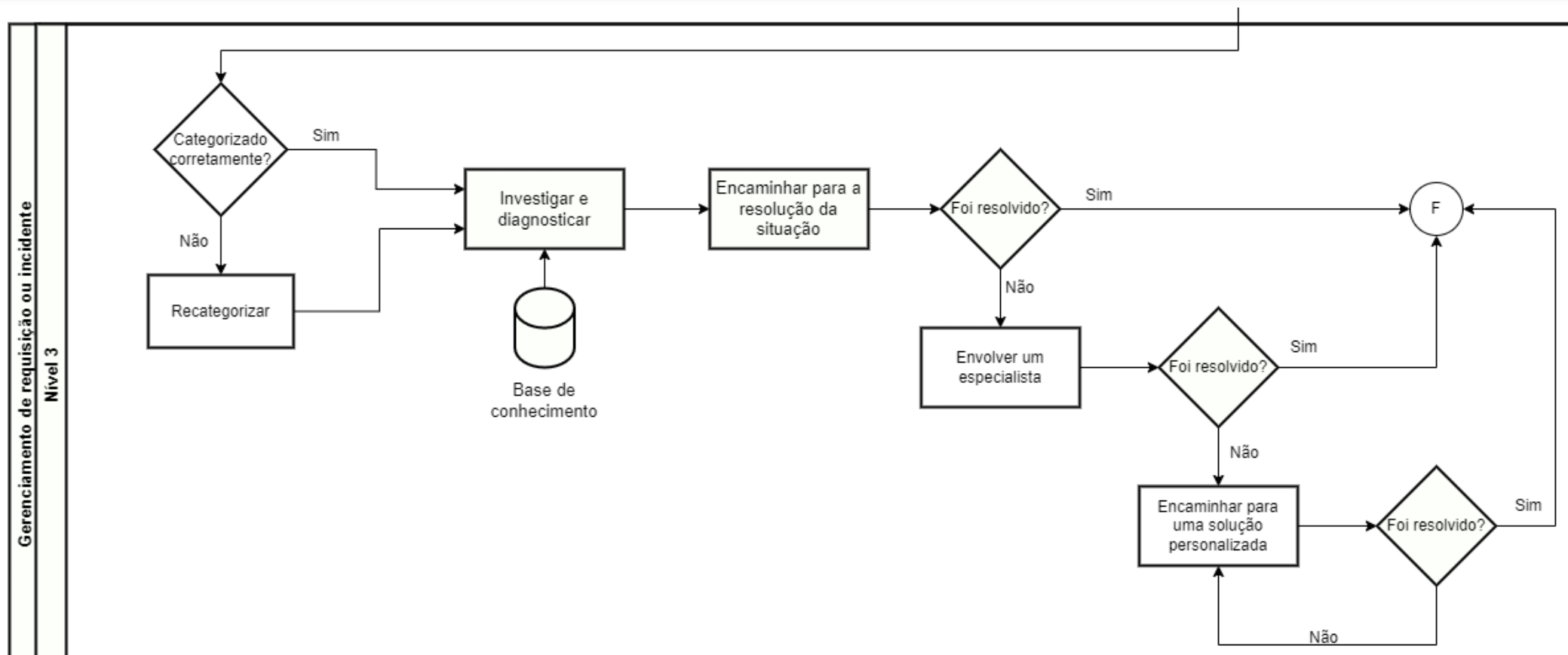
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Nível 2

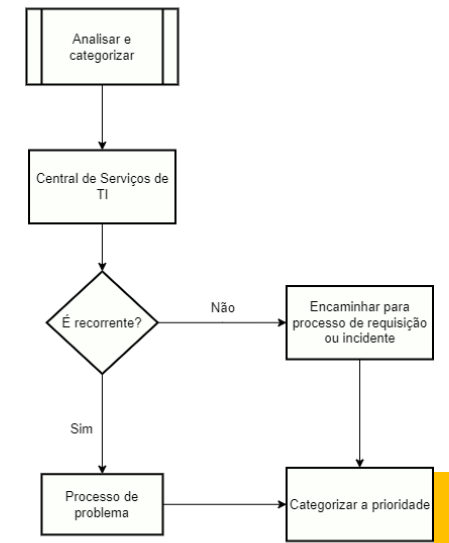
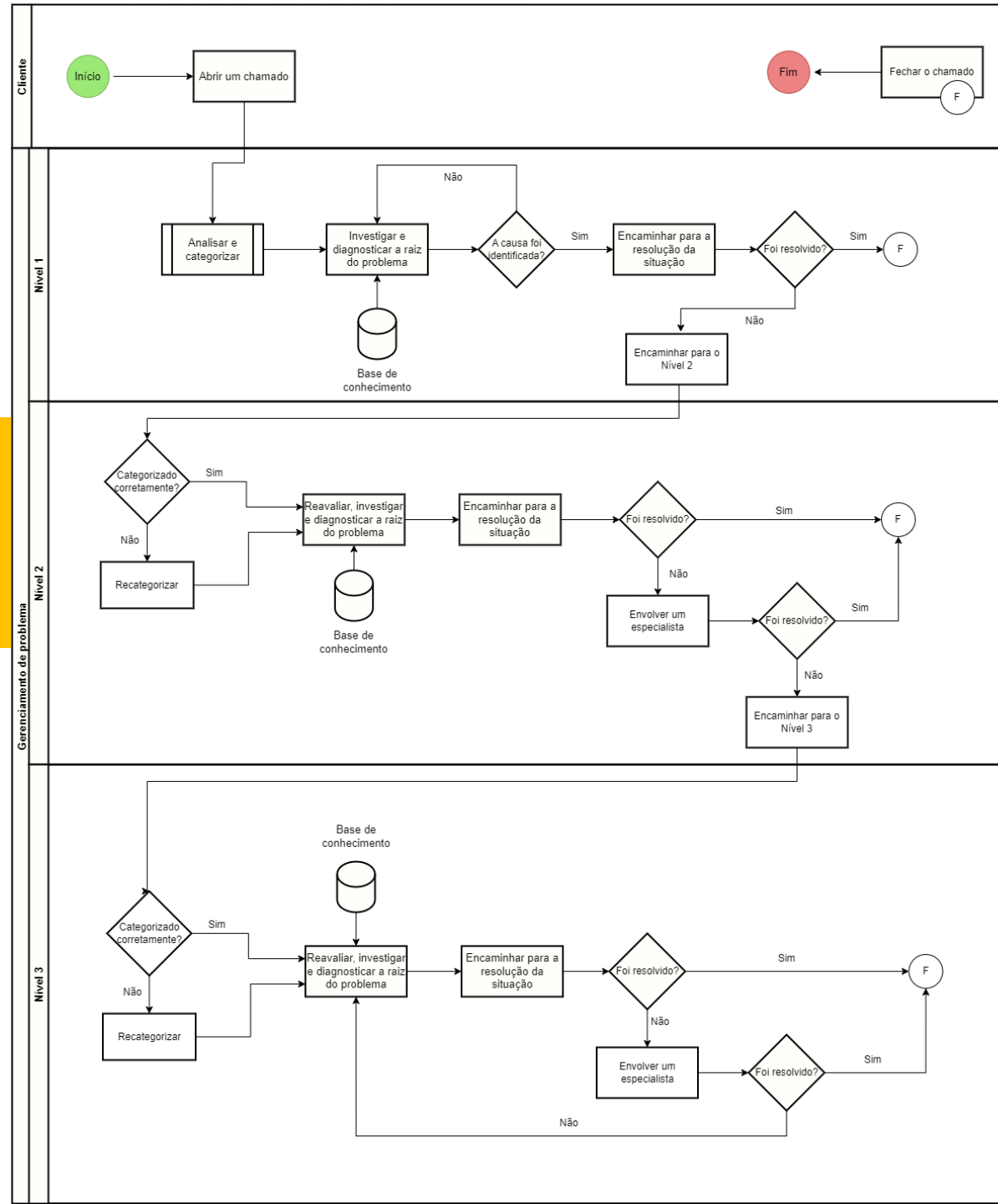


Fluxograma de requisição e incidente

Nível 3



Fluxograma de problemas



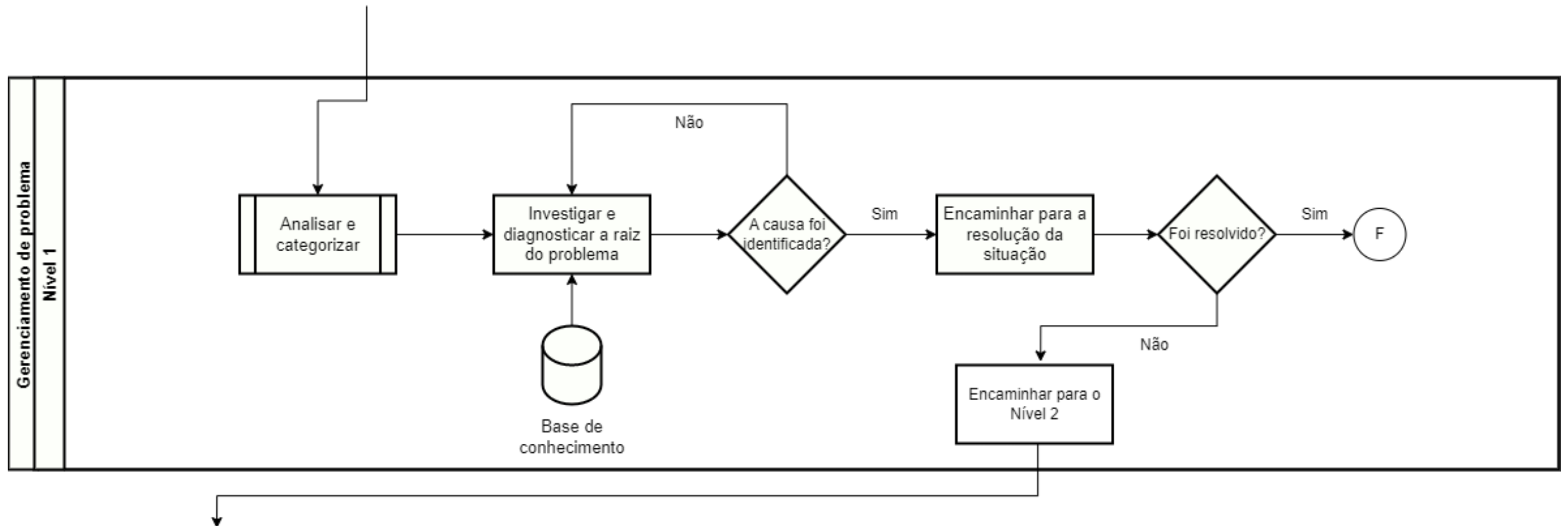
Início do fluxograma

Fim do fluxograma



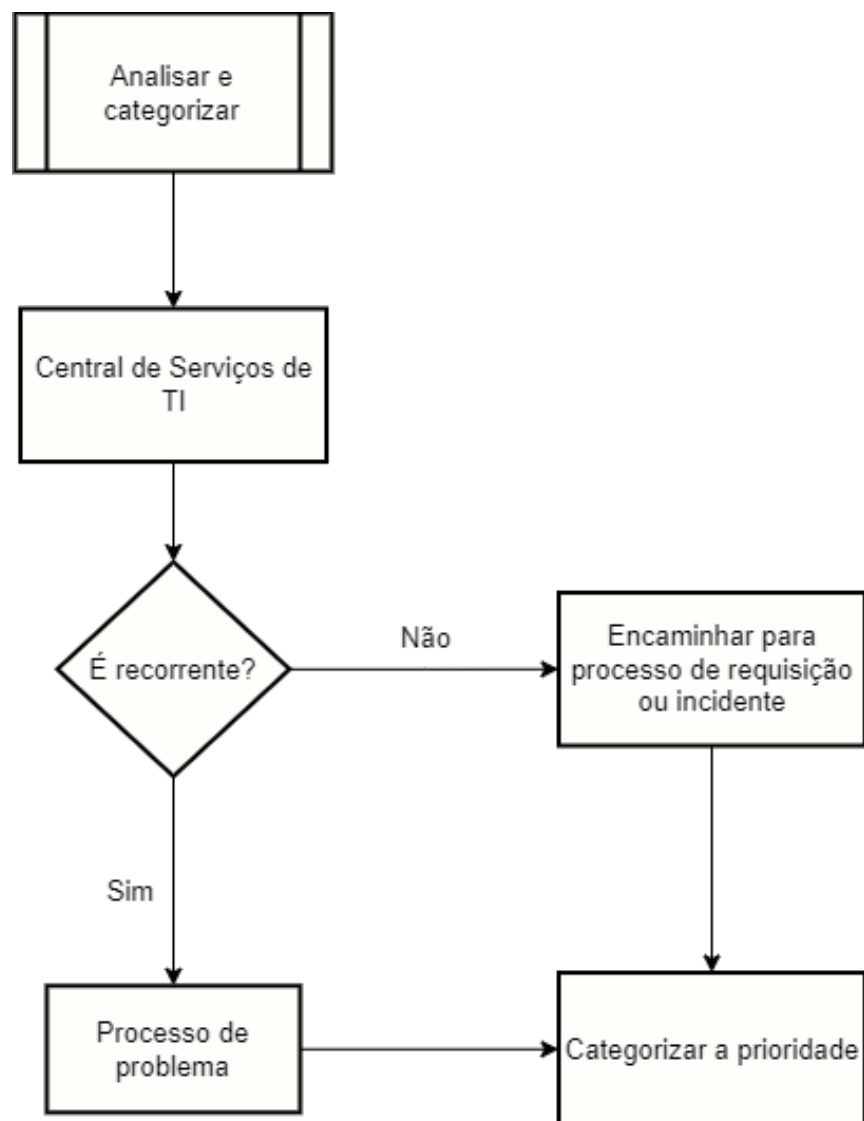
Fluxograma de problemas

Nível 1



Fluxograma de problemas

Subcategoria –
Analisar e categorizar



Fluxograma de problemas

Nível 3

