

# HUZINAH FEBISOLA SULAIMAN

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A goal-oriented, highly passionate, resourceful, active learner, and an excellent team player with 3+ years of cutting-edge leadership and volunteering experience as an advocate of technology. I belong to the school of thought who holds the position that technology is an enabler for a sustainable society. I am seeking an organization that would make available a platform to explore my potential, while I contribute my resourceful effort toward the actualization of the company goals.

## EXPERIENCE

**06/2022 - PRESENT**

**WEB DEVELOPER (FREELANCING),** Tithcgo

Working as a software engineer using the MongoDB, JavaScript, ReactJS and NodeJS.

Performed beta testing on the company Huge Dreams Properties Website.

I ensured code robustness by making use of TypeScript.

I designed, developed and deployed web applications.

**08/2021 - 04/2022**

**FRONTEND DEVELOPER(PART-TIME),** xphilz

I implemented a pixel perfect UI and consumed API endpoints on the frontend for authentication

and other HTTP requests using the React library.

I designed reusable components and I am conversant with managing states across react apps

I am very comfortable working with varieties of many web UI components libraries and CSS frameworks.

**07/2021 - 02/2022**

**DIGITAL MARKETER (PART-TIME),** ACCESSORIES BY VEE

Working as a digital marketer using my skills and various marketing campaigns performed excellently by maintaining the brand's online presence and sales.

I ensured standard contents were generated to spread impaction messages, establish trust, and build healthy relationships with the clients. I was able to target the right audience at the right time.

**12/2020 - 03/2021**

**DIGITAL CUSTOMER SERVICE (INTERN), CALLTASTIC**

As a Digital customer service representative, I provided support to prospective clients through digital channels like chat, email, text (SMS), social media, messaging apps, and more.

I was able to make the interaction a complete transaction where I was able to provide solutions to the client's problems. I escalated or troubleshooted unsolved issues and communicated with the head teams for immediate resolution.

**SUPPORT SPECIALIST (FULL TIME), CHATHUB NIG LIMITED**

As a support specialist, I troubleshoot and resolve IT issues promptly. Communicating with coworkers to diagnose problems was one of my best ways to tackle prospects' complaints. I cultivated skills of excellent verbal and written communication, excellent interpersonal and customer service, strong analytical and problem-solving skills, a superior understanding of computer hardware and software systems, and excellent time management skills.

**05/2019 - 11/2020**

**SALES PERSONNEL (FULL TIME), PRECIOUS PHARMACY**

As a sales Personnel, I was responsible for selling products and meeting customer needs while obtaining orders from existing or potential sales outlets. I ensure that the customer is satisfied and adequately taken care of while making a purchase. This way, I can establish new accounts for my employer.

I provide customers with information about items, rang up purchases, elevate complaints to management and keep track of inventory.

**EDUCATION**

**DECEMBER 2019**

**HND PHYSICS WITH ELECTRONICS, FEDERAL POLYTECHNIC ADO EKITI**

Upper Credit.

## **SKILLS**

- Tools and Software: HTML, CSS, Javascript, Typescript, NodeJS, ReactJS, Xampp, Mongodb, Wordpress, PHP
- Leadership: Aptitude to lead and coordinate a team in pursuance of organization goals.
- Critical Thinking: Employing a critical and analytical approach to solving problems and issues.
- Research: Leveraging research methods and tools toward the discovery of useful and relevant information.
- Communication: Communicates well in oral and written English.

## **INTERESTS**

- Writing, blogging, marketing (data analysis), learning languages, Volunteering, Photography, Traveling, progressive Web Development, podcasting, Robotic Engineering.