## Joshua Sharp

- Rapid Learner, Voracious appetite for hands on learning and process improvement
- Excellent organizational skills, attention to detail, and highly self motivated
- Practiced in maintaining a calm demeanor in tense situations
- Love to organize spaces and systems
- Keenly aware of wasted energy and seek to minimize
- Great listener, synthesizer of cross functional solutions

## Work History

2019-08 Self Employed and W2 - Lambda School, Inc.

2020-07 - PT Team Lead, Core Curriculum

- FT Team Lead, Labs21, iOS17

2013-05 Self Employed - Chrysalis Consulting

2019-08 - North Georgia Mountain Associates, LLC - Arise - Customer Service Representative

- Ingles Deli Customer Service, Food Service
- Unity of Blairsville Admin Lead

2008-05 Senior Microsystems Analyst

2013-05 St Joseph's Mercy Care Services, Atlanta, GA

- Responsible for the delivery and support of all technical services to SJMCS:
  - Managed hardware acquisition, deployment and support. Deployment and administration of servers. Managing the delivery of all software. Act as liaison to the Health System's IT department

2006-09 EmSTAT Technical Support

2008-05 Allscripts, Austin, TX.

Provide first level technical support to clients of Allscripts running EmSTAT, a Hospital Emergency Department Information System, to include but not limited to:

HPUX/AIX systems management, Oracle database
management

Application specific management and customization (TCL)

Finding and fixing or escalating business logic TCL code bugs on servers

Personal Info

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Skills

iOS, Swift, Mac OS, Linux, Windows, TCP/IP, SQL, Customer Service, Technical Support, git, UI, OOP, JSON, Data Structures, API, Xcode, POP (Protocol Oriented Programming)