

## MD.ATIKUR RAHMAN



House # 35, Road #06, Block #B, Banasree, Dhaka-1219, Rampura, Dhaka



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### **Career Objective:**

IT Operations Specialist with 4+ years` experience in remittance & fintech. Skilled in tech support, financial system integration, secure network ops, AML/CFT compliance, remittance APIs, transaction systems & end-user support.

### **Career Summary:**

IT Operations Specialist with 4+ years of experience in remittance and fintech environments. Adept at providing technical support, managing integrations with financial systems, maintaining secure network operations, and ensuring compliance with AML/CFT guidelines. Strong knowledge of remittance APIs, transaction systems, and end-user support.

### **Special Qualification:**

- Technical Support & Troubleshooting
- Remittance Systems & Transaction Monitoring
- Financial API Integration (XML/JSON, Postman, SoapUI)
- Network Setup & Maintenance
- Microsoft Office & Operating Systems
- Batch File Exporting & System Tool

### **Employment History:**

**Total Year of Experience:** 4.3 yrs

#### **1. Senior IT Officer (0.3 yr)**

(12 Feb 2025 - Continuing)

#### **Nec Money Transfer Ltd**

Area of Expertise:

REST APIs (0.2 yr), SOAP APIs (0.2 yr), Web Services likes REST JSON XML APIs (0.2 yr)

#### **Duties/Responsibilities:**

- Assisted internal users and third parties via Skype, email, and WhatsApp resolved hardware, software, and network issues.
- Conducted XML/JSON transaction file analysis performed API testing using Postman and SoapUI.
- Reviewed API documentation for integration with local and international banking

systems.

- Maintained quality control checklists addressed issues in EFT and Speed Cash payment gateways.
- Configured PCs, routers, and operating systems managed physical network cabling and patching.
- Monitored daily operations to prevent system outages and ensure transactional accuracy.

## **2. IT Executive (4 yrs)**

(8 Mar 2021 - 11 Feb 2025)

### **Nec Money Transfer Ltd**

Area of Expertise:

IT Troubleshooting (3.5 yrs), Network and Network Equipment Configuration (1.5 yrs), SQA Engineer (0.5 yr)

#### Duties/Responsibilities:

- Operating Systems: Windows 98 to 11 Experienced in OS installation, maintenance, and troubleshooting (Windows 7/8/10/11).
- Hardware & Network: PC/laptop troubleshooting, physical cabling, printer/scanner/photocopier setup, WiFi router configuration (Mikrotik, TP-Link), and Access Control and CCTV system maintenance.
- Delivered remote and in-office technical support to third-party users and staff.
- Conducted financial API tests and validation for domestic/international partners.
- Handled transaction data exports and ensured checklist accuracy.
- Diagnosed and resolved issues in Speed Cash and EFT systems.
- Maintained system uptime through routine hardware/software monitoring.
- Managed patch cables, routers, and inventory tracking.

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (BSc)	Computer Science & Engineering	Bangladesh University	CGPA:3.57 out of 4	2025	3.4
Diploma in Engineering	Computer Engineering	Thakurgaon Polytechnic Institute	CGPA:2.96 out of 4	2019	4
SSC	Vocational	Tetulia Pilot High School	CGPA:4.71 out of 5	2015	-

### **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Building Diverse and Effective Teams for Success in Business Careers	Team Building and Career Success Strategies	University of the People	United State	Online	2025	1 Hour
Leveraging Digital Collaboration and Communication	Digital Collaboration and	University of the People	United State	Online	2025	1 Hour

Tools for Career Advancement in Business	Communication Tools					
Anti-Money Laundering (AML/CFT)	Anti-Money Laundering Compliance	ABM Digital Training	United Kingdom	Online	2024	3 Hours
Industrial Training (CCNA)	Computer Networking (CCNA)	CSLiT	Bangladesh	House#151/7,Good Luck Center,Green Road,Dhaka-1205	2019	3 Months
Industrial Training (Mikrotik)	Networking and Router Configuration (Mikrotik)	CSLiT	Bangladesh	House#151/7,Good Luck Center,Green Road,Dhaka-1205	2019	3 Months

## Career and Application Information:

Looking For	: Mid Level Job
Available For	: Full Time
Present Salary	: Tk. 35000
Expected Salary	: Tk. 45000
Preferred Job Category	: Bank/Non-Bank Fin. Institution,IT/Telecommunication,Data Entry/Computer Operator
Preferred District	: Chattogram, Dhaka, Khulna, Rajshahi, Rangpur, Sylhet
Preferred Country	: Austria, Italy, Japan, United Arab Emirates, United Kingdom, United States
Preferred Organization Types	: University,Software Company,IT Enabled Service,Hospital,Financial Technology (Fintech) Startup

## Skill:

Fields of Skill	Description
<ul style="list-style-type: none"> <li>IT Support Service</li> <li>Computer Hardware and Networking</li> <li>MS Word/ Excel/ PowerPoint/ OneNote</li> <li>Manual Testing</li> <li>API Testing</li> <li>Google workspace</li> <li>outlook</li> <li>Postman</li> <li>SOAP API</li> <li>CCTV system</li> </ul>	<p>I am proficient in providing comprehensive IT support services, specializing in the setup, maintenance, and troubleshooting of computer hardware, networking devices, and CCTV systems. Skilled in utilizing Microsoft Office tools (Word, Excel, PowerPoint, OneNote) and Google Workspace for documentation, reporting, and collaboration. I have hands-on experience in manual software testing, API testing (using Postman and SOAP API tools), and financial system integrations to ensure operational reliability. Additionally, I am experienced in configuring and maintaining Outlook for corporate communications, managing network infrastructure, and supporting secure remittance and surveillance environments.</p>

## Extra Curricular Activities:

- Nature & Landscape Photography
- Fitness & Outdoor Activities
- Creative Hobbies: Cooking, Painting
- Reading, Writing & Journaling

## Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	Medium	Medium	Medium
Hindi	Low	Low	High

**Personal Details :**

Father's Name : Md.Ahamod Ali  
Mother's Name : Mst.Morjina Begum  
Date of Birth : 26 Apr 2000  
Gender : Male  
Marital Status : Unmarried  
Nationality : Bangladeshi  
Religion : Islam  
Permanent Address : Dangapara, Tetulia, Tetulia, Panchagarh 5030  
Current Location : Dhaka  
Blood Group : O+

**Reference (s):**

Name : Mostafa Nizam  
Organization : Nec Money Transfer Ltd  
Designation : AGM & Head of IT  
Primary Mobile No : +8801912196480  
Primary Email : nizam@necmoney.com  
Relation : Professional