

Curriculum Vitae

ABOUT ME

Seeking for knowledge, new challenges and experiences, and eager to learn.

Always to try to find creative approaches to problem-solving, hard worker and advanced communication skills Able to handle multiple tasks on a daily basis Adaptive and dependable, with great time management skills.

Personal Information

- **Full Name:** Emran Safi Abdel Majed Abuazzam
- **Mobile:** +962792290321
- **Address:** Jordan
- **Date of Birth:** May 20,1996
- **Email:** emranabuazzam@yahoo.com
- **Nationality:** Jordanian
- **Marital status:** Single

Education

Bachelor Of management information system
Balqa Applied University
2015 - 2019

Personal Skills

1. **Good communication skills**
2. **Self-Control Skills**
3. **Computer Skills (Microsoft word , excel & powerpoint)**
4. **Self-Confident**
5. **Time management skills**
6. **Math skills**
7. **Adapt fully to work the action team**
8. **Ability to perform under the pressure fo work and flexible to over time**
9. **Having good ability to build constructive social relations**



Experience

SERVICE/ CALL CENTER AGENT

Crystal Call Company June 2019 - Aug 2021

I have worked in rider support at project (Hunger station) knowledge to work on (Zen desk and helpdesk & Salesforce and rooster) outbound and inbound

- Identify and escalate issues to supervisors
- Route calls to appropriate resources

Administrative employee

- Hanan Contracting Feb 2018 - Jun 2019

LANNGUAGEG

Arabic : mother language

English : Good reading and writing & speaking