

Open Orders - Item you are buying

10 records per page

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Status	Seller	Product	Product Type	Condition	Price	Progress	Options
Awaiting Shipment	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	75% Complete	Deal Info Complete Deal
Payment Sent	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	50% Complete	Deal Info
Send Payment	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	25% Complete	Deal Info Make Payment
Shipment Arrived	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	100% Complete	Deal Info Leave Feedback

Showing 1 to 4 of 4 entries

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Open Orders - Items you are selling

10 records per page

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Status	Buyer	Product	Product Type	Condition	Price	Progress	Options
Awaiting Completion	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	75% Complete	Deal Info
Awaiting Payment	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	25% Complete	Deal Info Confirm Payment
Payment Received	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	50% Complete	Deal Info Add Tracking
Shipment Arrived	ClickMobileShop.com Limited	Apple iPhone 4S 16GB	Data Cable	Refurbished	GBP 154.02	100% Complete	Deal Info Leave Feedback

Showing 1 to 4 of 4 entries

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Once an order goes to open orders progress stages will be as follows.

As a buyer

1st Stage – 0% complete

- They are waiting on the seller, buyer sees awaiting payment info as a status. They can only see deal info

2nd stage – 25% complete

- buyer sees make payment option, this displays a confirmation popup with a tickbox saying “yes I have made payment” with the ability to add a reference number

3rd stage – 50% complete

- Once payment is made it goes to 50% on their end, they are waiting on the seller to then ship the item. It still stays 25% as the seller until they confirm payment their end.

4th stage – 75% complete

- Once the seller has added a tracking number/marked as shipped this changes from 50 to 75% and the status is awaiting shipment. They can then choose to complete the deal, this will need confirmation as it finished the whole deal. And sets it to 100% on both sides.

5th stage – 100% complete

- When at 100% complete, this order is done and the only options are deal info and feedback. Users must leave feedback, once they have then the order goes into order history as an invoice and removes from this page.

As a Seller

1st Stage – 0% complete

- It is down to the seller to send payment details. They have 2 buttons, deal info and send payment details. Send payment details displays a typeable popup they can insert their details in.

2nd stage – 25%

- Once they have sent their details it goes to 25%, they are then waiting on the buyer. They have a confirm payment button.
- When the buyer sends them a payment it will notify them of this via mailbox so they can mark as received.

3rd stage – 50%

- Once marked as payment received the seller must ship the item, They can then add tracking information/shipping information. When they add shipping information this will notify the buyer via mailbox their item has been shipped with the tracking details/est delivery day they can fill in via the add tracking popup.

4th stage – 75%

- This is an empty phase for the seller, they are awaiting the buyer to confirm they have received shipment. They only see deal information. Once the buyer confirms shipment it will switch to 100% on their end.

5th Stage – 100%

- Same as the buyer phase, they have to leave feedback for the order to delete from the page. The invoice goes into order history.

Deal Info modal

As the deal progresses it will have a mini table below an order summary, this table will update as each user posts an update in the order status with a timestamp. They can view tracking information, payment details etc here also. Those messages will also be sent to the mailbox but we will add them here also as a failsafe.