# **Terms of Service**

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Effective Date: April 15, 2021

The terms of this agreement ("Terms of Service") govern the relationship between you and Supercell Oy, a Finnish company (business ID 2336509-6) having its registered office at Jätkäsaarenlaituri 1,00180 Helsinki, Finland, (hereinafter "Supercell" or "Us" or "We") regarding your use of Supercell's games, store, sites and related services (the "Service"). Use of the Service is also governed by Supercell's <u>Privacy Policy</u> and other relevant policies, which are incorporated herein by reference.

Before accessing or using the Service, including browsing any Supercell website or accessing a game, you must agree to these Terms of Service and the <u>Privacy Policy</u>. A guest account may be created for you for the use of the Service and you may also be required to register an account on the Service (collectively "Account"). These Accounts include, for example, game Accounts and Supercell ID. By using or registering for an Account or otherwise using the Service, you affirm that you are the legal age of majority in your country of residence. If you are not, your legal guardian must review and agree to these Terms of Service.

BY INSTALLING, USING OR OTHERWISE ACCESSING THE SERVICE, YOU AGREE TO THESE TERMS OF SERVICE. IF YOU DO NOT AGREE TO THESE TERMS OF SERVICE, PLEASE DO NOT INSTALL, USE OR OTHERWISE ACCESS THE SERVICE. USE OF THE SERVICE IS VOID WHERE PROHIBITED.

IMPORTANT NOTICE: For U.S. and Canadian residents, you also agree that disputes with Supercell must be resolved on an individual basis through final and binding arbitration as described in Section 8 ("Dispute Resolution").

Supercell reserves the right, at its discretion, to change, modify, add or remove portions of these Terms of Service, its <u>Privacy Policy</u> and other relevant Supercell policies at any time by posting the amended terms on the Service. You will be deemed to have accepted such changes by continuing to use the Service. If at any point you do not agree to any portion of the then-current version of our Terms of Service, the Supercell <u>Privacy Policy</u>, or any other Supercell policy, rules or codes of conduct relating to your use of the Service, your right to use the Service shall immediately terminate, and you must immediately stop using the Service.

#### 1. Using the Service

### 1.1. Your Right to Use the Service

Subject to your agreement and continuing compliance with these Terms of Service and any other relevant Supercell policies, you have a non-exclusive, non-transferable, non-sublicensable, revocable and limited

right to access and use the Service for your own non-commercial entertainment purposes. You agree not to use the Service for any other purpose.

The following restrictions apply to the use of the Service:

- You accept full responsibility for any unauthorized use of the Service by minors. You are responsible for any use of your credit card or other payment instrument (such as Paypal) by minors.
- You shall not (or attempt to) purchase, sell, rent or give away your Account, create an Account using a false identity or information, or on behalf of someone other than yourself; You shall not use the Service if you have previously been removed by Supercell, or previously been banned from playing any Supercell game.
- You shall not use the Service to advertise, or solicit, or transmit any commercial advertisements, including chain letters, junk or spam e-mail or repetitive or misleading messages to anyone.

# Login information and Your Account

You may be required to select a password for your Account or you may also use other credentials to access the Account ("Login Information"). You shall not share the Account or the Login Information, nor let anyone else access your Account or do anything else that might jeopardize the security of your Account. In the event you become aware of or reasonably suspect any breach of security, including without limitation any loss, theft, or unauthorized disclosure of the Login Information, you must immediately notify Supercell and modify your Login Information. You are solely responsible for maintaining the confidentiality of the Login Information, and you will be responsible for all uses of the Login Information, including purchases, whether or not authorized by you. You are responsible for anything that happens through your Account.

Supercell reserves the right to remove or reclaim any usernames at any time and for any reason, including but not limited to claims by a third party that a username violates the third party's rights.

Unless you are using Supercell ID, the Service supports only one Account per game on a supported device.

#### Use Limitations

Any use of the Service in violation of these Use Limitations is strictly prohibited, can result in the immediate revocation of your limited right and may subject you to liability for violations of law.

You agree that you will not, under any circumstances:

- Engage in any act that Supercell deems to be in conflict with the spirit or intent of the Service or make improper use of Supercell's support services.
- Use or take part (directly or indirectly) in the use of cheats, exploits, automation software, emulators, bots, hacks, mods or any unauthorized third-party software designed to modify or interfere with the Service, any Supercell game or any Supercell game experience.
- Modify or cause to be modified any files that are a part of the Service or any Supercell game without Supercell's express written consent.
- Disrupt, interfere with or otherwise adversely affect the normal flow of the Service or otherwise act in a manner that may negatively affect other users' experience when using the Service or playing Supercell's games. This includes win trading and any other kind of manipulation of rankings, taking advantage of errors in the Service to gain an unfair edge over other players and any other act that intentionally abuses or goes against the design of the Service.
- Disrupt, overburden, or aid or assist in the disruption or overburdening of any computer or server used to offer or support the Service or any Supercell game environment.
- Institute, assist, or become involved in any type of attack, including without limitation distribution of a virus, denial of service attacks upon the Service, or other attempts to disrupt the Service or any other person's use or enjoyment of the Service.
- Attempt to gain unauthorized access to the Service, Accounts registered or used by others or to the
  computers, servers, or networks connected to the Service by any means other than the user interface
  provided by Supercell, including but not limited to, by circumventing or modifying, attempting to
  circumvent or modify, or encouraging or assisting any other person to circumvent or modify, any
  security, technology, device, or software that is part of the Service.

- Post any information that is abusive, threatening, obscene, defamatory, libelous, or racially, sexually, religiously, or otherwise objectionable or offensive or engage in ongoing toxic behavior, such as by repeatedly posting information on an unsolicited basis.
- Post any information that contains nudity, excessive violence, or offensive subject matter or that contains a link to such content.
- Attempt to, or harass, abuse, or harm, or advocate or incite harassment, abuse, or harm of another person, group, including Supercell employees, including Supercell's customer service representatives.
- Make available through the Service any material or information that infringes any copyright, trademark, patent, trade secret, right of privacy, right of publicity, or other right of any person or entity or impersonates any other person, including without limitation a Supercell employee.
- Reverse engineer, decompile, disassemble, decipher or otherwise attempt to derive the source code for any underlying software or other intellectual property used to provide the Service or any Supercell game, or to obtain any information from the Service or any Supercell game using any method not expressly permitted by Supercell.
- Solicit or attempt to solicit Login Information or any other login credentials or personal information from other users of the Service or any Supercell game.
- Collect or post anyone's private information, including personally identifiable information (whether in text, image or video form), identification documents, or financial information through the Service.
- Use any Supercell game for gambling, betting or any similar activity in which prizes or rewards can be won (directly or indirectly), including betting on the outcome of matches in which you participate as a player, irrespective of whether or not there is a fee or stake involved.

Supercell reserves the right to determine what conduct it considers to be in violation of the rules of use or otherwise outside the intent or spirit of these Terms of Service or the Service itself. Supercell reserves the right to take action as a result, which may include terminating your Account and prohibiting you from using the Service in whole or in part.

# 1.2. Suspension and Termination of Account and Service

WITHOUT LIMITING ANY OTHER REMEDIES, SUPERCELL MAY LIMIT, SUSPEND, TERMINATE, MODIFY, OR DELETE ACCOUNTS OR ACCESS TO THE SERVICE OR PORTIONS THEREOF WITH OR WITHOUT NOTICE TO YOU (i) IF YOU ARE, OR SUPERCELL SUSPECTS THAT YOU ARE, FAILING TO COMPLY WITH THESE TERMS OF SERVICE; OR (ii) FOR ANY ACTUAL OR SUSPECTED ILLEGAL OR IMPROPER USE OF THE SERVICE. YOU CAN LOSE YOUR USER NAME AND PERSONA IN THE SERVICE AS A RESULT OF ACCOUNT TERMINATION OR LIMITATION, AS WELL AS ANY BENEFITS, PRIVILEGES, EARNED VIRTUAL ITEMS AND PURCHASED VIRTUAL ITEMS ASSOCIATED WITH YOUR USE OF THE SERVICE, AND SUPERCELL IS UNDER NO OBLIGATION TO COMPENSATE YOU FOR ANY SUCH LOSSES OR RESULTS.

WITHOUT LIMITING OUR OTHER REMEDIES, WE MAY LIMIT, SUSPEND OR TERMINATE THE SERVICE AND ACCOUNTS OR PORTIONS THEREOF, PROHIBIT ACCESS TO OUR GAMES AND SITES, AND THEIR CONTENT, SERVICES AND TOOLS, DELAY OR REMOVE HOSTED CONTENT, AND TAKE TECHNICAL AND LEGAL STEPS TO PREVENT USERS FROM ACCESSING THE SERVICE IF WE BELIEVE THAT THEY ARE CREATING RISK OR POSSIBLE LEGAL LIABILITIES, INFRINGING THE INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES, OR ACTING INCONSISTENTLY WITH THE LETTER OR SPIRIT OF OUR TERMS OR POLICIES. ADDITIONALLY, WE MAY, IN APPROPRIATE CIRCUMSTANCES AND AT OUR SOLE DISCRETION, SUSPEND OR TERMINATE ACCOUNTS OF USERS WHO MAY BE REPEAT INFRINGERS OF THIRD-PARTY INTELLECTUAL PROPERTY RIGHTS.

SUPERCELL RESERVES THE RIGHT TO TERMINATE ANY ACCOUNT THAT HAS BEEN INACTIVE FOR 180 DAYS.

Supercell reserves the right to stop offering and/or supporting the Service or a particular game or part of the Service at any time, at which point your right to use the Service or a part thereof will be automatically terminated. In such event, Supercell shall not be required to provide refunds, benefits or other compensation

to users in connection with such discontinued Service. Termination of your Account can include disabling your access to the Service or any part thereof including any content you submitted or others submitted.

You may terminate your Account at any time and for any reason by following the process described on our support page located at <a href="https://support.supercell.com/">https://support.supercell.com/</a> informing Supercell that you wish to terminate your Account.

# 2. Ownership

#### 2.1. Games and Service

All rights, title and interest in and to the Service (including without limitation any games, titles, computer code, themes, objects, characters, character names, stories, dialogue, catch phrases, concepts, artwork, animations, sounds, musical compositions, audio-visual effects, methods of operation, moral rights, documentation, in-game chat transcripts, character profile information, recordings of games played using a Supercell game client, and the Supercell game clients and server software) are owned by Supercell. Supercell reserves all rights, including without limitation, all intellectual property rights or other proprietary rights, in connection with its games and the Service.

#### 2.2. Accounts

NOTWITHSTANDING ANYTHING TO THE CONTRARY HEREIN, YOU ACKNOWLEDGE AND AGREE THAT YOU SHALL HAVE NO OWNERSHIP OR OTHER PROPERTY INTEREST IN THE ACCOUNT, AND YOU FURTHER ACKNOWLEDGE AND AGREE THAT ALL RIGHTS IN AND TO THE ACCOUNT ARE AND SHALL FOREVER BE OWNED BY AND INURE TO THE BENEFIT OF SUPERCELL.

#### 2.3. Virtual Content

Supercell owns, has licensed, or otherwise has rights to use all of the content that appears in the Service or in Supercell games. Notwithstanding any provision to the contrary herein, you agree that you have no right or title in or to any content that appears in the Service, including without limitation the virtual items, content, features, goods, services or currency appearing or originating in any Supercell game, whether earned in a game or purchased from Supercell, or any other attributes associated with an Account or stored on the Service.

#### 3. User Content

### 3.1. Submission of User Content

"User Content" means any communications, images, sounds, and all the material, data, and information that you upload or transmit through a Supercell game client or the Service, or that other users upload or transmit, including without limitation any chat text. By transmitting or submitting any User Content while using the Service, you affirm, represent and warrant that such transmission or submission is (a) accurate and not confidential or misleading; (b) not in violation of any laws, contractual restrictions or other third party rights, and that you have permission from any third party whose personal information or intellectual property is comprised in the User Content; (c) free of viruses, adware, spyware, worms or other malicious code; and (d) you acknowledge and agree that any of your personal information within such content will at all times be processed by Supercell in accordance with its <a href="Privacy Policy">Privacy Policy</a>.

### 3.1.1. Content Screening

Supercell assumes no responsibility for the conduct of any user submitting any User Content, and assumes no responsibility for monitoring the Service for inappropriate content or conduct. We do not, and cannot, prescreen or monitor all User Content. Your use of the Service is at your own risk. By using the Service, you

may be exposed to User Content that is offensive, indecent or otherwise not in line with your expectations. You bear all risks associated with the use of any User Content available in connection with the Service. At our discretion, our representatives or technology may monitor and/or record your interaction with the Service or communications (including without limitation chat text) when you are using the Service.

By entering into these Terms of Service, you hereby provide your irrevocable consent to such monitoring and recording. You acknowledge and agree that you have no expectation of privacy concerning the transmission of any User Content, including without limitation chat text or voice communications.

Supercell reserves the right in its sole discretion to review, monitor, prohibit, edit, delete, disable access to or otherwise make unavailable any User Content (including without limitation your User Content) without notice for any reason or for no reason at any time. If at any time Supercell chooses, in its sole discretion, to monitor the Service, Supercell nonetheless assumes no responsibility for User Content and assumes no obligation to modify or remove any inappropriate User Content. We have the right, but not the obligation, in our sole discretion to edit, refuse to post, or remove any User Content.

# 3.2. Information Use by Other Members of the Service

### 3.2.1. Public Discourse

The Service may include various forums, blogs and chat features where you can post User Content, including your observations and comments on designated topics. Supercell cannot guarantee that other members will not use the ideas and information that you share. Therefore, if you have an idea or information that you would like to keep confidential and/or don't want others to use, do not post it on the Service. Supercell shall have no responsibility to evaluate, use or compensate you for any ideas or information you may choose to submit.

# 3.2.2. Responsible For Your Own Content

You are solely responsible for the information that you post on, through or in connection with the Service and that you provide to others. Supercell may reject, refuse to post or delete any User Content for any or no reason, including, but not limited to, User Content that in the sole judgment of Supercell violates these Terms of Service.

### 3.2.3. Your License to Supercell

You hereby grant to Supercell an irrevocable, perpetual, transferable, fully paid-up, royalty-free, worldwide license (including the right to sublicense and assign to third party) and right to copy, reproduce, fix, adapt, modify, create derivative works from, manufacture, commercialize, publish, distribute, sell, license, sublicense, transfer, lease, transmit, publicly display, publicly perform, or provide access to electronically, broadcast, communicate to the public by telecommunication, display, perform, enter into computer memory, and use and practice, in any way, your User Content as well as all modified and derivative works thereof in connection with our provision of the Service, including marketing and promotions of the Service. You also hereby grant to Supercell the right to authorize others to exercise any of the rights granted to Supercell under these Terms of Service. You further hereby grant to Supercell the unconditional, irrevocable right to use and exploit your name, likeness and any other information or material included in any User Content and in connection with any User Content, without any obligation to you. Except as prohibited by law, you waive any rights of attribution and/or any moral rights you may have in your User Content, regardless of whether your User Content is altered or changed in any manner. Supercell does not claim any ownership rights in your User Content and nothing in these Terms of Service is intended to restrict any rights that you may have to use and exploit your User Content. Supercell has no obligation to monitor or enforce your intellectual property rights in or to your User Content.

#### 3.3. User Interactions

You are solely responsible for your interactions with other users of the Service and any other parties with whom you interact through the Service and/or Supercell games. Supercell reserves the right, but has no obligation, to become involved in any way with these disputes. You will fully cooperate with Supercell to

investigate any suspected unlawful, fraudulent or improper activity, including, without limitation, granting Supercell access to any password-protected portions of your Account.

If you have a dispute with one or more users, you release us (and our officers, directors, agents, subsidiaries, joint ventures and employees) from claims, demands and damages (actual and consequential) of every kind and nature, known and unknown, arising out of or in any way connected with such disputes.

# 4. Fees and Purchase Terms

#### 4.1.Purchases

In the Service you may purchase, with "real world" money, a limited, personal, non-transferable, non-sublicensable, revocable right to use (a) virtual currency, including but not limited to virtual cash or diamonds, all for use in Supercell games; (b) virtual in-game items, content or features; and (c) other goods or services (points a – c are jointly referred to as "Virtual Items"). You are only allowed to purchase Virtual Items from us or our authorised partners through the Service, and not in any other way.

Supercell may manage, regulate, control, modify or eliminate Virtual Items at any time, with or without notice. Supercell shall have no liability to you or any third party in the event that Supercell exercises any such rights.

The transfer of Virtual Items is prohibited except where expressly authorized in the Service. Other than as expressly authorized in the Service, you shall not sell, purchase, redeem or otherwise transfer Virtual Items to any person or entity or attempt any of the aforesaid, including but not limited to Supercell, another user or any third party.

ALL PURCHASES AND REDEMPTIONS OF VIRTUAL ITEMS MADE THROUGH THE SERVICE ARE FINAL AND NON-REFUNDABLE.

The provision of Virtual Items for use in Supercell games is a service provided by Supercell that commences immediately upon acceptance by Supercell of your purchase.

### 4.2. Payment of Fees

You agree to pay all fees and applicable taxes incurred by you or anyone using an Account registered to you. Supercell may revise the pricing for the Virtual Items offered through the Service at any time. YOU ACKNOWLEDGE THAT SUPERCELL IS NOT REQUIRED TO PROVIDE A REFUND FOR ANY REASON, AND THAT YOU WILL NOT RECEIVE MONEY OR OTHER COMPENSATION FOR UNUSED VIRTUAL ITEMS WHEN AN ACCOUNT IS CLOSED, WHETHER SUCH CLOSURE WAS VOLUNTARY OR INVOLUNTARY.

# 5. Updates to the Service

You understand that the Service is an evolving one. Supercell may require that you accept updates to the Service and to Supercell's games you have installed on your device or computer. You acknowledge and agree that Supercell may update the Service and Supercell games, with or without notifying you. You may need to update third party software from time to time in order to receive the Service and play Supercell games.

#### 6. Disclaimer of Warranties

WITHOUT LIMITING SUPERCELL'S LIABILITY UNDER SECTION 7 BELOW, THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS FOR YOUR USE, WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE

WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND THOSE ARISING FROM COURSE OF DEALING OR USAGE OF TRADE. SUPERCELL DOES NOT WARRANT THAT YOU WILL BE ABLE TO ACCESS OR USE THE SERVICE AT THE TIMES OR LOCATIONS OF YOUR CHOOSING; THAT THE SERVICE WILL BE UNINTERRUPTED OR ERROR-FREE; THAT DEFECTS WILL BE CORRECTED; OR THAT THE GAME OR THE SERVICE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

Some jurisdictions do not allow the exclusion of certain warranties. Accordingly, some of the above disclaimers may not apply to you.

### 7. Limitation of Liability; Sole and Exclusive Remedy; Indemnification

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SUPERCELL SHALL NOT BE LIABLE TO YOU FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE OR OTHER SIMILAR DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF REVENUES, LOST PROFITS, LOST DATA OR BUSINESS INTERRUPTION OR OTHER INTANGIBLE LOSSES (HOWEVER SUCH LOSSES ARE QUALIFIED), ARISING OUT OF OR RELATING IN ANY WAY TO THESE TERMS OF SERVICE OR THE SERVICE ITSELF, WHETHER BASED ON CONTRACT, TORT OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT SUPERCELL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TO THE EXTENT NOT PROHIBITED BY LAW, SUPERCELL SHALL NOT BE LIABLE TO YOU FOR MORE THAN THE AMOUNT YOU HAVE PAID TO SUPERCELL IN ACCORDANCE WITH THESE TERMS OF SERVICE IN THE SIX (6) MONTHS IMMEDIATELY PRECEDING THE DATE ON WHICH YOU FIRST ASSERT A CLAIM. YOU ACKNOWLEDGE AND AGREE THAT IF YOU HAVE NOT PAID ANYTHING TO SUPERCELL DURING SUCH TIME PERIOD, YOUR SOLE REMEDY (AND SUPERCELL'S EXCLUSIVE LIABILITY) FOR ANY DISPUTE WITH SUPERCELL IS TO STOP USING THE SERVICE AND TO CANCEL YOUR ACCOUNT.

NOTHING IN THESE TERMS OF SERVICE SHALL AFFECT THE STATUTORY RIGHTS OF ANY CONSUMER OR EXCLUDE OR RESTRICT ANY LIABILITY RESULTING FROM GROSS NEGLIGENCE OR WILLFUL MISCONDUCT OF SUPERCELL OR FOR DEATH OR PERSONAL INJURY ARISING FROM ANY NEGLIGENCE OR FRAUD OF SUPERCELL.

You agree to indemnify, defend and hold Supercell (and our officers, directors, agents, subsidiaries, joint ventures and employees) harmless from any claim, demand, damages or other losses, including reasonable attorneys' fees, asserted by any third-party resulting from or arising out of your use of the Service, or any breach by you of these Terms of Service, however the foregoing does not apply if the infringement of rights is not attributable to your intentional or negligent behavior.

### 8. Dispute Resolution

You and Supercell agree that the processes for dispute resolution described in this agreement will apply to any dispute or claims related to these Terms of Service, the <a href="Privacy Policy">Privacy Policy</a>, or the Service. Disputes include any claims of any kind, including but not limited to legal, equitable, or statutory claims. Processes for dispute resolution will apply even if you stop using your Account, delete your Account, or stop using the Service. They will also apply to disputes that arose before we entered into this agreement.

Sections 8.1 to 8.6 apply to you if you are a resident of the United States or Canada. They do not apply to you if you are a resident of any other country.

### 8.1. Informal Dispute Resolution

You must try to informally resolve any dispute directly with Supercell for at least thirty (30) days before you start an arbitration. The informal dispute resolution process starts when you give Supercell written notice of the dispute through legal-requests@supercell.com.

### 8.2. Arbitration Agreement

You and Supercell agree to resolve any disputes exclusively in final and binding arbitration as follows:

Either you or Supercell may choose to submit any dispute for resolution exclusively by final and binding arbitration unless the claim is within the exceptions described below. If you or Supercell brings a claim in court that can be resolved by arbitration under this section, then either party can ask the court to order the parties to resolve the claim by arbitration. The arbitrator will have the exclusive authority to decide whether any portion of Section 8 ("Dispute Resolution") is valid or enforceable, or whether it applies to a claim.

An arbitration proceeding will be held before a neutral arbitrator. This means you and Supercell agree to give up the right to resolve the dispute in a trial before a judge or jury. Arbitration has different rules than more formal lawsuits. For example, the ability to force the other side to share information may be more limited than the process called discovery in formal lawsuits. After the arbitrator decides the outcome, that decision will be final. You or Supercell can ask the arbitrator to put a decision or award and the reasons for it in writing. Either of us can ask a court to confirm or enter the arbitrator's final decision or award, which will make it the same as a court judgment. You and Supercell will generally not be able to change the outcome of arbitration through courts outside of very limited circumstances.

#### 8.3. Arbitration Process

The arbitration will be run by the American Arbitration Association ("AAA"). AAA's rules and procedures will be used for the arbitration, including the Consumer Arbitration Rules. But if there is a conflict between these Terms of Service and AAA's rules and procedures, then we will follow these Terms of Service. To review AAA's Rules or to start arbitration, you can go to <u>AAA's website</u>. If either of us decide to start arbitration, we agree to provide the other party with a written Demand for Arbitration as specified in the AAA Rules.

The fees for arbitration will be determined by AAA's Consumer Arbitration Rules. If the arbitrator decides that those fees are excessive, Supercell will pay the fees. Each side will pay their own attorneys' fees and costs unless the claims allow for to the prevailing party to recover attorneys' fees and costs, in which case the arbitrator may award them under the applicable law. If either party unsuccessfully challenges the validity of the arbitrator's decision or award through a subsequent court case, the unsuccessful party shall pay the opposing party's costs and attorneys' fees associated with the challenge.

The arbitration will take place either in San Francisco, California, USA or in the county or province where you reside.

### 8.4 Exceptions to Agreement to Arbitrate

You and Supercell agree that the arbitration agreement in Section 8.2 will not apply to the following disputes:

- Claims about Supercell's intellectual property, such as claims to enforce, protect, or concerning the validity of Supercell's copyrights, trademarks, trade dress, domain names, patents, trade secrets, or other intellectual property rights.
- Claims related to piracy or tortious interference.
- Claims that are not subject to an arbitration agreement as a matter of law and are not preempted by federal law that would allow for an agreement to arbitration.
- Claims in small claims court.

Any dispute not subject to arbitration under these exceptions shall be resolved by a court of competent jurisdiction as described in Section 10 ("Venue for Disputes Not Subject to Arbitration").

#### 8.5 No Class Actions

You and Supercell agree that we can only bring claims against each other on an individual basis.

That means:

- You cannot bring a claim against Supercell as a plaintiff or class member in a class, collective, consolidated, or representative action.
- The arbitrator cannot combine any other person's claims with yours into a single case or preside over any class, collective, consolidated, or representative arbitration proceeding.
- The arbitrator's decision or award in your case will not apply to anyone else and cannot be used to decide other people's disputes.

If this section (Section 8.5 "No Class Actions") is found to be unenforceable or invalid, then the entirety of Section 8, including Sections 8.1 to 8.6, shall be void.

# 8.6 Opt-Out of Arbitration Agreement and No Class Actions Provisions

You can choose to opt out of and not be bound by the Arbitration Agreement and No Class Action provisions above (Sections 8.1 to 8.5) by sending written notice of your decision to opt out to legal-requests@supercell.com with the subject line "ARBITRATION AND CLASS ACTION WAIVER OPT-OUT." You must send us this notice within thirty (30) days of your first use of the Service or availability of this opt-out, whichever is later. If you do not send us a notice within that time, you will be bound to arbitrate disputes in accordance with the terms of these paragraphs. If you opt out of these arbitration provisions, Supercell also will not be bound by them.

### 9 Applicable Law

If you are a resident of the United States or Canada: (1) the United States Federal Arbitration Act (including its procedural provisions) governs the interpretation and enforcement of the agreement to arbitrate and no class actions provisions of Section 8, and (2) any dispute arising out of or related to these Terms of Service, the <a href="Privacy Policy">Privacy Policy</a>, or the Service shall be governed in all respects by the laws of the State of California, USA without regard to conflict of law provisions.

If you are a resident outside of the United States and Canada, you agree that any claim or dispute arising out of or related to these Terms of Service, the <u>Privacy Policy</u>, or the Service shall be governed by the laws of Finland without regard to conflict of law provisions.

#### 10 Venue for Disputes Not Subject to Arbitration

If you are a resident of the United States or Canada, you agree that any claim or dispute you may have against Supercell that is not subject to arbitration under Section 8 must be resolved exclusively by a federal or state court located in San Francisco, California. You and Supercell consent to venue and personal jurisdiction in San Francisco, California for all such claims or disputes.

If you are a resident outside of the United States and Canada, you agree that any claim or dispute you may have against Supercell must be resolved exclusively by a court located in Helsinki, Finland.

# 11. Severability

You and Supercell agree that if any portion of these Terms of Service or of the Supercell <u>Privacy Policy</u> is found illegal or unenforceable, in whole or in part by any court of competent jurisdiction, such provision shall, as to such jurisdiction, be ineffective solely to the extent of such determination of invalidity or unenforceability without affecting the validity or enforceability thereof in any other manner or jurisdiction and without affecting the remaining provisions of the terms, which shall continue to be in full force and effect.

#### 12. General Provisions

### 12.1. Assignment

Supercell may assign or delegate these Terms of Service and/or the Supercell <u>Privacy Policy</u>, in whole or in part, to any person or entity at any time with or without your consent. You may not assign or delegate any rights or obligations under the Terms of Service or <u>Privacy Policy</u> without Supercell's prior written consent, and any unauthorized assignment and delegation by you is ineffective.

### 12.2. Supplemental Policies

Supercell may publish additional policies related to specific services such as forums, contests or loyalty programs. Your right to use such services is subject to those specific policies and these Terms of Service.

# 12.3. Entire Agreement

These Terms of Service, any supplemental policies and any documents expressly incorporated by reference herein (including the Supercell <u>Privacy Policy</u>), contain the entire understanding of you and Supercell, and supersede all prior understandings of the parties hereto relating to the subject matter hereof, whether electronic, oral or written, or whether established by custom, practice, policy or precedent, between you and us with respect to the Service.

### 12.4. No Waiver

The failure of Supercell to require or enforce strict performance by you of any provision of these Terms of Service or the Supercell <u>Privacy Policy</u> or failure to exercise any right under them shall not be construed as a waiver or relinquishment of Supercell's right to assert or rely upon any such provision or right in that or any other instance.

The express waiver by Supercell of any provision, condition, or requirement of these Terms of Service or the Supercell <u>Privacy Policy</u> shall not constitute a waiver of any future obligation to comply with such provision, condition or requirement.

Except as expressly and specifically set forth in this these Terms of Service, no representations, statements, consents, waivers, or other acts or omissions by Supercell shall be deemed a modification of these Terms of Service nor legally binding, unless documented in physical writing, hand signed by You and a duly appointed officer of Supercell.

### 12.5. Notices

We may notify you via postings in our games, on <u>supercell.com</u>, via e-mail or any other communications means to contact information you provide to us. All notices given by you or required from you under these Terms of Service or the <u>Supercell Privacy Policy</u> shall be in writing and addressed to: Supercell Oy. Attn: Legal, Jätkäsaarenlaituri 1, FI- 00180 Helsinki, Finland, with a copy to <u>legal-requests@supercell.com</u>.

### 12.6. Equitable Remedies

You acknowledge that the rights granted and obligations made under these Terms of Service to Supercell are of a unique and irreplaceable nature, the loss of which shall irreparably harm Supercell and which cannot be replaced by monetary damages alone so that Supercell shall be entitled to injunctive or other equitable relief (without the obligations of posting any bond or surety or proof of damages) in the event of any breach or anticipatory breach by you.

You irrevocably waive all rights to seek injunctive or other equitable relief, or to enjoin or restrain the operation of the Service or any Supercell game, exploitation of any advertising or other materials issued in connection therewith, or exploitation of the Service or any content or other material used or displayed through the Service and agree to limit your claims to claims for monetary damages, limited by Section 7 (if any).

# 12.7. Force Majeure

Supercell shall not be liable for any delay or failure to perform resulting from causes outside the reasonable control of Supercell, including without limitation any failure to perform hereunder due to unforeseen

circumstances or cause beyond Supercell's control such as acts of God, war, terrorism, riots, embargoes, acts of civil or military authorities, fire, floods, accidents, strikes, or shortages of transportation facilities, fuel, energy, labor or materials