# EMSLY SEVERE

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## PROFESSIONAL SUMMARY

Motivated IT professional with Security+ and Network+ certifications, specializing in network security and SIEM tools. Strong background in technical support and cybersecurity practices, currently advancing skills in cloud security (AZ-500, SC-300). Multilingual professional seeking to leverage technical expertise in a SOC Analyst role.

## PROFESSIONAL EXPERIENCE

### Tech Support Specialist | 2022 - Present

- Provided enterprise-level technical support for hardware, software, and network issues  
- Implemented and maintained security protocols, reducing system vulnerabilities by 40%  
- Conducted cybersecurity awareness training for 50+ employees  
- Managed and resolved 200+ monthly support requests with a 98% satisfaction rate  
- Configured and optimized network systems for enhanced security and performance

## TECHNICAL PROJECTS

### Security Operations Home Lab

- Implemented Splunk SIEM for log aggregation and security monitoring  
- Conducted vulnerability assessments using industry-standard security tools  
- Created automated alert systems for threat detection and incident response

## EDUCATION

Associate of Science in IT (Specialization: Cybersecurity)  
Broward College, Fort Lauderdale, Florida | Expected Graduation: 2026

## CERTIFICATIONS

- CompTIA Security+  
- CompTIA Network+  
- Splunk Core Certified Power User  
- Microsoft AZ-500 & SC-300 (In Progress)

## TECHNICAL SKILLS

### Security

- SIEM Implementation & Management  
- Network Security Monitoring  
- Incident Response & Reporting  
- Threat Detection & Analysis  
- Security Policy Implementation

### Systems & Infrastructure

- Network Configuration & Troubleshooting  
- Windows Server/Active Directory  
- Cloud Security (Azure)  
- Virtual Machine Management

***Fluent in English, Spanish, French, and Creole***