

# ENAKSHI PAL

Software Engineer

enakshienul22@gmail.com | +91 9749398719 | Siliguri, West Bengal, India

## EDUCATION

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### Siliguri Institute of Technology

Electronics & Communication Engineering Bachelors

CGPA: 9.07

Siliguri, India

July 2018 - July 2022

## EXPERIENCE

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### Persistent Systems | Software Engineer

Pune, Maharashtra | June 2022 - Present

- Experience in creating applications using Salesforce flows for efficient low-code/no-code development
- Experience in designing and development of banking applications using Salesforce LWC and Apex.
- Experience in creating public applications using Salesforce sites
- Built dashboards using Salesforce CRM Analytics
- Experience in Salesforce Service Cloud contributing to effective support processes

### Persistent Systems | SWE Intern

Nagpur, Maharashtra | Jan 2022 - May 2022

- Introduction to Salesforce CRM
- Built apps using custom objects, profiles, flows, permission sets, Apex, LWC

### Dev Community | Moderator

December 2023 - Present

- Lessen the visibility of low-quality posts while also boosting high-quality articles
- Helped organize content so that its easy to find

## SKILLS

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Programming Languages: Apex, Java, HTML, CSS, SQL, SOQL

Libraries/Frameworks: Javascript

Tools / Platforms: VSCode, Lightning Studio, GitHub

## PROJECTS / OPEN-SOURCE

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### LOS Implementation for Standard Chartered Bank

*Salesforce LWC, Apex, Flows, Sales Cloud*

- Developing Lightning Web Components, crafting responsive user interfaces with proper validations that have garnered positive feedback from end-users.
- Designed and implemented custom Apex classes to tackle complex business logic challenges.
- Designed and developed specific features using Salesforce Flows
- Actively engaged with team members, participated in rigorous code reviews, and promoted best coding practices

### Salesforce Implementation for Narayana Health India

*Salesforce LWC, Apex, Flows, Service Cloud*

- Implemented business processes using Flows, Record Types, Validation Rules
- Developed Lightning Web Components (LWC) to deliver a seamless and responsive user experience that caters to the unique requirements of the business.
- Worked on Service Cloud implementation, including case management, Omni-Channel & Email to Case

## CERTIFICATIONS

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- Salesforce Certified Administrator
- Salesforce Certified Platform Developer 1
- Salesforce Certified Service Cloud Consultant
- Microsoft Certified Azure Fundamentals (AZ 900)