Team Details:-

Team Member 1:- Bhavya Jain

Contact Number 1:- 9737105050

Problem Statement Selected:-

b) Complaint Portal

Technologies Used:-

1. HTML, CSS, Javascript
2. ReactJs
3. React-bootstrap

Idea Description:-

The goal is to create a minimalist, light-weight, fast loading website, so that all devices, with slow internet connection can have a seamless experience. Major focus is given on mobile devices, because this is what majority of people will be using. Also, many government websites are not functional many times because of less capable servers. A light-weight and simplistic website will thus not only save server cost but also have less downtime.

This website addresses the problem of registering complaints with the government. The basic idea is to accept details about the complaints and directly forward it to the respective authorities, based on the type of complaint selected. On successful registration of a complaint, the user is provided with a reference number and a password is taken as input at the last stage. The respective authorities can afterwards connect via mobile number and/or email address provided to resolve the complaint. After the complaint is resolved, the complainer will mark the complaint resolved(This is why password is used).

The website interface is simple. A navbar, followed by a carousel and two buttons, which when clicked renders a form for new complaint and complaint status respectively.

Only one form is displayed at a time and user can switch between the forms by clicking the respective buttons. Clicking the button again will hide the form.

Solution Showcase Link:-

https://bhavyajain711.github.io/Freedom/