

# Freedom To Code

- **Team Name:** Jay&Veer
- **Team Members:**
  - Name: Vipul Chaudhary
  - Roll No: 20BCP055
  - Branch: CSE
  - Contact: 9737565473
- **Problem Statement:** Complaint Portal
- **Technology used:**
  - Prototype created on Figma
- **Description of Solution:**
  - I created a platform where a citizen can file complaint to government for any issue he does not like, anything which is ethically wrong.
  - So basically, when any person feels that this is going in wrong manner, he just needs to go to my platform and he need to fill some details like where you find issue, like at Public Service Center, Gandhinagar, here we also provide facility of google map link, he can share link instead of place name, he can add pictures representing wrong work, he needs to write in some words about issue so we can understand it easily. Now our team will take look upon this and will forward this issue to particular department, if this is about education department then it will be forwarded there, they will let us know after solving problem, now user can verify on app that yes, I'm satisfied, and they really had solved

issue. If he declines then we will inform department again to take look.

- **Some main Feature of our platform**

- User also can file complaint *anonymously*
- User can share picture or video as proof
- User *can See resolved complaints* filled by others
- User can see how much his complaint has proceed.
- User can verify the solvation is really done or not, if he is not satisfied then he can submit again.

**Prototype can be found here:** [Figma Prototype](#)

**Note:** To interact with prototype there will be play button on top right corner click on that.