

# Web Service Runbook

## Short Description

The web service contains of a set of databases and a webserver that will host a webpage with curriculums and information about courses that are offered at CSUN. The database is installed on a RDS and the web services on two EC2 instances behind a load balancer.

## Required Software

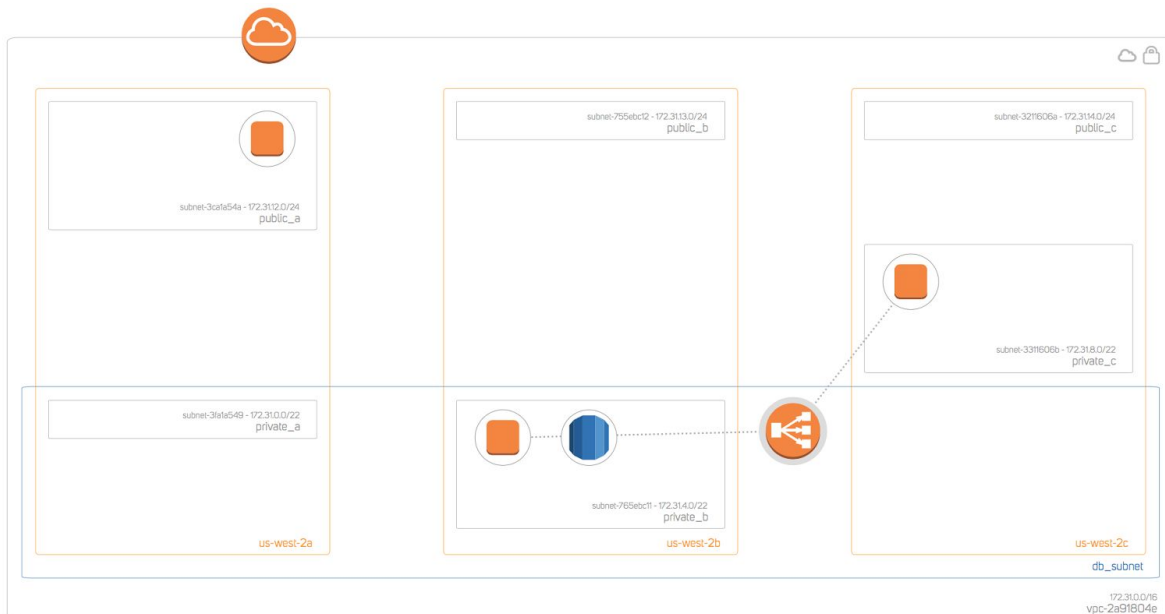
To run the databases following software are required:

- Configured RDS on AWS with MariaDB-server installed
- MariaDB-client

To run the web-server following software are required:

- Two configured EC2 instances
- Load balancer between the two EC2 instances
- Updated version of epel-release
- Updated versions of PHP-specific software
- Nginx
- Composer from <https://getcomposer.org/installer>

## Architecture Diagram



## Deployment

1. Install terraform on the host OS
2. Run following command to apply the terraform script and input *db\_password*:  
*Terraform apply -var 'db\_password=<User Input>'*
3. Copy over the keypair to the created EC2 Bastion Instance. Since this file is sent over SSH, the keypair need to be specified for the SSH.  
*scp -i cit360.pem cit360.pem*  
[ec2-user@ec2-35-164-131-189.us-west-2.compute.amazonaws.com](mailto:ec2-user@ec2-35-164-131-189.us-west-2.compute.amazonaws.com):~/
4. SSH into the EC2 Bastion Instance using the keypair.  
*ssh -i "cit360.pem" [ec2-user@ec2-35-164-131-189.us-west-2.compute.amazonaws.com](mailto:ec2-user@ec2-35-164-131-189.us-west-2.compute.amazonaws.com)*
5. Install Ansible on the EC2 Bastion Instance.  
*sudo easy\_install ansible*
6. Check the version of ansible with the following command, the version should be 2.2.0  
*ansible --version*
7. Install GIT and clone the repo:  
*sudo yum install git*  
*git clone <https://github.com/Encrypto94/cit-360>*
8. Change IP, DB-endpoint for hosts.yml, db.yml and web.yml to the current values from AWS-site
9. Run the following two playbook-scripts to install the webservice. Both scripts should return no errors.  
*ansible-playbook -i hosts.ini db.yml --ask-vault-pass*  
*ansible-playbook -i hosts.ini ask.yml --ask-vault-pass*

Note: For security reasons the password for the vault are not presented here.

## Issues

**Title:** Overload

**Description:** A web service can get so many request that it overloads and slows down dramatically or completely stops working.

**Remediation Steps:** It's possible to solve this by upgrading the performance that the service have access to, either for all time the service is active or only for the duration of time that the usage of the service peaks.

**Title:** Memory leak

**Description:** If a service is poorly built it might have memory leaks, where the service allocates memory space but doesn't deallocate the space. This will fill up the memory quickly and give no memory left to other services which will make the system fail.

**Remediation Steps:** Update the service to another version.

**Title:** Corrupt service

**Description:** If a service stops working and are not able to start again it might be corrupt.

**Remediation Steps:** Update the service to another version. If that doesn't work destroy vagrant, reinstall and rerun the ansible scripts.