

Enddrave Tech — Client Onboarding

Client Onboarding Guide

Welcome to Enddrave Tech. This guide explains how we kick off, deliver, and support your IoT project.

1. Discovery (1–2 calls): goals, hardware, telemetry, timelines.
2. Architecture Brief: firmware tasks, connectivity, cloud, security, test plan.
3. Milestones: weekly demos; code in private repo; transparent issues board.
4. Deliverables: source code, build scripts, documentation, dashboard URL, release notes.
5. Security: signed OTA, secure boot (where supported), secrets handling, access control.
6. Communication: Slack/Teams, weekly report; primary email admin@enddrave.com.
7. Acceptance & Handover: validation checklist; support plan options.

Thank you for partnering with Enddrave Tech.