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1. Use of the Website and Services

The services offered through this portal are designed to provide information and tools regarding Energía Real's products and services. Users agree to use the site responsibly and solely for lawful purposes, in compliance with applicable laws and regulations.

2. Intellectual Property

All content, including texts, graphics, logos, images, and software, is the property of Megawatts, S.A.P.I. de C.V. or its licensors and is protected by intellectual property laws. The use, reproduction, distribution, or modification of the content without Energía Real's express authorization is strictly prohibited.

3. User Responsibilities

Users are responsible for maintaining the confidentiality of their login credentials and for all activities conducted under their account. The following are prohibited:

- I. Using the site for fraudulent or illegal purposes.
- II. Interfering with the site's operations or attempting to hack it.
- III. Transmitting offensive, false, or rights-infringing content.

4. Limitation of Liability

Energía Real will not be liable for direct, indirect, incidental, or consequential damages resulting from the use or inability to use this site. We do not guarantee the accuracy or completeness of the information on the portal.

5. Third-Party Links

The Energía Real portal may include links to third-party websites. These links are provided solely for user convenience, and Energía Real does not assume responsibility for the content of these external sites nor endorses them.

6. Changes to the Terms of Service

Activos de Energía Real, S.A.P.I. de C.V. reserves the right to modify these Terms of Service at any time. Changes will take effect upon their publication on the portal. Users are encouraged to review these terms periodically.

7. Applicable Law and Jurisdiction

These Terms of Service are governed by the laws of Mexico. Any disputes arising from these terms will be resolved before the competent courts of Mexico City.

For any questions or inquiries, please contact us at clientes@energiareal.mx.

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