# Natallia Safronava

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## Professional summary

Bakery Wrapper with over five years of experience in ensuring product freshness and quality, while enhancing workflow efficiency through teamwork. Demonstrates strong time management, attention to detail, and customer support skills, contributing to minimized waste and optimized stock levels. Committed to adhering to health regulations and enhancing customer satisfaction with effective communication and multitasking abilities.

## **Employment history**

#### Bakery Wrapper, Jul 2022 - Apr 2023

Costco, Calgary

- Prepared bakery items for display, ensuring freshness and quality with attention to detail.
- Collaborated with team to enhance workflow efficiency, reducing preparation time.
- Maintained cleanliness and organization of work area, adhering to health regulations.
- Assisted customers with product inquiries, enhancing customer satisfaction.
- Contributed to inventory management, minimizing waste and optimizing stock levels.

#### Member Service Assistant, May 2019 - Jul 2022

Costco, Winnipeg

- Conducted hourly warehouse safety and security checks. Walked the warehouse and perimeter. Corrected safety and security problems encountered, such as spills, trip hazards and blocked exits. Filled out the inspection forms and shows results to the duty manager. Attended warehouse safety meetings.
- Welcomed members entering the warehouse. Approached, smiled, made eye contact and greeted. Verified membership card.
  Offered cart if necessary.
- Greeted exiting member. Checked the accuracy and validity of member's receipts and compared to merchandise. Arranged speedy assistance for any member correction or concern. Marked receipt with highlighter, thanks member.

#### Baker, May 2018 - May 2019

Costco, Winnipeg

- Prepared bakery items, ensuring top quality and freshness, with attention to detail.
- Collaborated with team to improve workflow, significantly reducing preparation time.
- Maintained a clean, organized work area, strictly following health regulations.
- Assisted customers with inquiries, boosting customer satisfaction.
- Contributed to inventory management, optimizing stock levels and minimizing waste.

### **Skills**

Time Management, Attention to Detail, Customer Support, Health Regulations, Communication Skills, Multitasking.