

Scenario - 1

Mike Anderson, a customer, is shopping for supplies for his home renovation project.

He starts by adding several items to his cart:

- 3 paint cans, 2 paint brushes, 1 ladder, 1 extension cord, and 2 sets of power drills.
- After checking the prices, Mike decides to take a break and leaves his shopping session open on his phone.
- 30 seconds pass without any interaction, causing the system to automatically reset the cart, clearing all the items he had added.
- Mike returns to his cart, only to find that all the items he was considering have been removed.
- He adds the paint cans and brushes back into his cart but decides against the drills after reconsidering his options.
- He then chooses to proceed with his purchase, paying with a credit card.
- Mike requests the items to be delivered to his home at 156 Maple Avenue, with delivery set for the following weekend.
- Invoice is generated.

Scenario - 2

- Emily Parker enters a store and meets with John, the salesman. She is looking to buy a refrigerator, microwave, cooking pot set, and a blender.
- John, the salesman, begins by entering the customer's details into the system:

- Emily initially wants to pay by **credit card**, so John enters the payment information for credit card details on **Screen 1**.
- Halfway through, Emily changes her mind and decides to pay **cash** instead.

John, who is managing the transaction, switches the payment option from credit card to cash and navigates to **Screen 2**.

- On **Screen 2**, John re-enters the payment method as cash and confirms the details.
- After confirming the payment method, John clicks the **Trigger Invoice** button on **Screen 2**.

The system generates an invoice showing the details of Emily's purchase.

The invoice is shown to Emily, and John explains the details of the transaction, confirming the total cost, name , catalog item, quantity, cost etc.

After reviewing the invoice, Emily is satisfied and decides to finalize her purchase.