### Michael L. Hamilton

mhamilton@katz.pitt.edu | 201-919-2142 | 119A Mervis Hall

#### **Employment**

## University of Pittsburgh, Pittsburgh, PA

Summer 2019 -

Katz Graduate School of Business Area: Business Analytics and Operations Assistant Professor

#### Education

#### Columbia University, New York, NY

Fall 2014 - Spring 2019

Department of Industrial Engineering and Operations Research

Ph.D. in Operations Research

- Advisor: Adam N. Elmachtoub
- Thesis: Pricing Tools and Analysis for Emerging e-Commerce Technologies

# Rutgers University, New Brunswick, NJ

Fall 2010 - Spring 2014

B.S. in Mathematics

• Minors in Computer Science and Operations Research

#### **Papers**

Chen, N., Elmachtoub, A., Hamilton, M., Lei, X., *The Pricing and Design of Loot Boxes*. Major Revision at **Management Science**.

- Winner, 2019 IBM Best Student Paper Award in Service Science
- Invited to present at the Federal Trade Commission (FTC) Workshop on Consumer Issues Related to Loot Boxes, 2019.

Elmachtoub, A., Gupta, V., Hamilton, M., *The Value of Personalized Pricing*. Minor Revision at **Management Science**.

- Accepted to the  $15^{th}$  Conference on Web and Internet Economics (WINE), 2019
- Finalist, INFORMS Service Science Best Cluster Paper Competition, 2018

Elmachtoub, A., Hamilton, M., *The Power of Opaque Products in Pricing.* Minor Revision at **Management Science**.

• Accepted to the  $13^{th}$  Conference on Web and Internet Economics (WINE), 2017

# Previous Papers

Hoang, P., **Hamilton, M.**, Murray, J., Stafford, C., & Tran, H. A Dynamic Feature Selection Based LDA Approach to Baseball Pitch Prediction. Trends and applications in knowledge discovery and data mining (2015), 125-137.

**Hamilton, M.**, Hoang, L. Layne, J. Murray, D. Padget, C. Stafford, & H. Tran. *Applying Machine Learning Techniques to Baseball Pitch Prediction*. Proc. of the 3rd Int. Conf. on Pattern Recognition Applications and Methods (2014).

# Professional Experience

MediaMath, New York, NY Research Science Intern Summer 2017

Amazon Research, Seattle WA. Research Science Intern Summer 2016

North Carolina State University, Raleigh, NC

Summer 2013

Undergraduate Researcher

# Presentations

Teaching Experience Notes: \* symbol implies talk was given by a coauthor in a conference without proceedings.

"Loot Box Pricing and Design"			
• POMS Annual Conference 2018, Minneapolis MN.	May 2020		
$\bullet$ INFORMS Annual Conference 2019, Seattle WA. (	*) Oct. 2019		
• Federal Trade Commission (FTC) Workshop on Co			
Washington D.C. (*)	Sept. 2019		
"The Value of Personalized Pricing"			
• WINE Conference 2019, New York NY.	Dec. 2019		
• MSOM Conference 2018, Dallas TX.	July 2018		
• RMP Section Conference 2018, Toronto CN. (*)	June 2018		
• POMS Annual Conference 2018, Houston TX.	May 2018		
• INFORMS Annual Meeting 2018, Phoenix AZ.	Oct. 2018		
$\bullet$ INFORMS Annual Meeting 2017, Houston TX.	Oct. 2017		
"The Power of Opaque Products in Pricing"			
• WINE Conference 2017, IIS, Bangalore, India.	Dec. 2017		
• MSOM Conference 2017, UNC, Chapel Hill NC.	June 2017		
• POMS Annual Conference 2017, Seattle WA.	May 2017		
• INFORMS Annual Meeting 2018, Phoenix AZ.	Oct. 2018		
• INFORMS Annual Meeting 2016, Nashville TN.	Nov. 2016		
$\bullet$ RMP Section Conference 2016, NYU, New York N	Y. June 2016		
"Applying Machine Learning Techniques to Baseball Pitch Prediction"			
• JMM, MAA Undergraduate Student Poster Session Outstanding Presentation Winner	Jan. 2014		
University of Pittsburgh, Pittsburgh, PA			
Instructor • BUSQOM 1080 Data Analysis for Business	Fall 2019		
Columbia University, New York, NY Teaching Assistant			
• IEOR 4111 Operations Consulting.	Fall 2017 - Spring 2018		
• IEOR 8100 Learning and Optimization.	Spring 2016		
• IEOR 4004 Optimization Models & Methods.	Fall 2015, Fall 2016		
• IEOR 4106 Stochastic Models.	Spring 2015		
Rutgers University, New Brunswick, NJ			
Recitation Mentor/Grader • CS 111, Introduction to Computer Science.	Spring 2013 - Spring 2014		
MATH 151/150 C. l. l. l. l. l.	E II 2012 E II 2014		

Fall 2012 - Fall 2014

 $\bullet\,$  MATH 151/152, Calculus I & II

# Honors &

${f Awards}$	Winner, IBM Best Student Paper Award in Service Science (to	Xiao Lei) 2019
	Finalist, Service Science Best Cluster Paper Competition	2018
	Weill Scholarship	2013 - 2014
	SAS Excellence Award, The Harry J. Riskin Scholarship	2012 - 2014
	Scarlet Scholarship	2010 - 2014
	Dean's Scholarship	2010 - 2014
	Rutgers Mathematics Honors Track	2013 - 2014
	Rutgers School of Arts and Sciences Honors Program	2010 - 2014

University 2018 Academic Job Market Panel Organizer (Columbia) Service 2017 IEOR-DRO Seminar Student Organizer (Columbia)

Misc. Languages: Python, R, Julia, Matlab, Java, LaTeX

Citizenship: USA