#### Michael L. Hamilton

Contact Information 330 Mervis Hall 3950 Roberto Clemente Drive Pittsburgh, PA 15260

**Employment** 

University of Pittsburgh, Pittsburgh, PA

Summer 2019 -

Katz Graduate School of Business Area: Business Analytics and Operations

Title: Assistant Professor

Education

Columbia University, New York, NY

Fall 2014 - Spring 2019

Ph.D. in Operations Research

• Thesis: Pricing Tools and Analysis for Emerging e-Commerce Technologies

 ${\bf Rutgers~University},\,{\rm New~Brunswick},\,{\rm NJ}$ 

Fall 2010 - Spring 2014

B.S. in Mathematics

• Minors in Computer Science and Operations Research

Working Papers Note: Author ordering on all papers is alphabetical, as is convention in OR/MS.

- 1. Cui, T., Hamilton, M., Pricing Strategies for Online Dating Platforms. In preparation for journal submission.
- 2. Hamilton, M., Singal, R., Churning while Learning: Maximizing User Engagement in a Recommendation System. In preparation for journal submission.
  - Finalist, 2020 RMP Data-Driven Research Challenge.
- 3. DiChristofano, A., Hamilton, M., Linardi, S., McCloud, M. Project 412Connect: Bridging Students to Communities. In preparation for journal submission.
  - Accepted to the 1<sup>st</sup> ACM Conference on Equity and Access in Algorithms, Mechanisms, and Optimization (EAAMO), 2021. Oral Presentation.
  - New Horizons Award for Bridging Research and Practice at ACM EAAMO'21.
  - Engaged Scholarship Development Initiative Grant Winner (Amount: \$3000).
- 4. Cui, T., Hamilton, M., Feature-Based Market Segmentation and Pricing. In preparation for journal submission.
- 5. Gal-Or, E., Gordon, M., Hamilton, M., Shang, J. Sustainable Investment: Effects of Green Manufacturing and Social Responsibility in Competition. In preparation for journal submission.
- 6. Cui, T., Hamilton, M., Jia, S., Fee Structures for Online Platforms. In progress.

## Published Papers

- 1. Chen, N., Elmachtoub, A., Hamilton, M., Lei, X., Loot Box Pricing and Design.

  Management Science

  Dec. 2020
  - Accepted to the 21<sup>st</sup> ACM Conference on Economics and Computation (EC), 2020.
  - Finalist, 2021 CSAMSE Conference Best Paper Award.
  - Winner, 2019 IBM Best Student Paper Award in Service Science.

- Invited to present at the Federal Trade Commission (FTC) Workshop on Consumer Issues Related to Loot Boxes, 2019.
- Elmachtoub, A., Gupta, V., Hamilton, M., The Value of Personalized Pricing.
   Management Science April 2021
  - Accepted to the 15<sup>th</sup> Conference on Web and Internet Economics (WINE), 2019.
  - Finalist, INFORMS Service Science Best Cluster Paper Competition, 2018.
- 3. Elmachtoub, A., Hamilton, M., The Power of Opaque Products in Pricing.

  Management Science

  Jan. 2021
  - Accepted to the 13<sup>th</sup> Conference on Web and Internet Economics (WINE), 2017

### Previous Papers

- 4. Hamilton, M., Hoang, P., Murray, J., Stafford, C., & Tran, H. A Dynamic Feature Selection Based LDA Approach to Baseball Pitch Prediction.

  Trends and applications in knowledge discovery and data mining 2015
- Hamilton, M., Hoang, L. Layne, J. Murray, D. Padget, C. Stafford, & H. Tran. Applying Machine Learning Techniques to Baseball Pitch Prediction. Int. Conf. on Pattern Recognition Applications and Methods

## Prior Experience

## MediaMath, New York, NY Research Science Intern

Summer 2017

Amazon Research, Seattle WA.

Summer 2016

Research Science Intern

North Carolina State University, Raleigh, NC

Summer 2013

 $Under graduate\ Researcher$ 

#### Presentations

Notes: (\*) symbol implies talk was given by a coauthor. The (C) implies the talk was given online.

"Pricing Strategies for Online Dating Platforms"

• University of Toronto, Rotman Young Scholar Seminar	July 2022
$\bullet$ INFORMS Annual Conference 2022, Indianapolis, In. (*)	Oct. 2022
• MSOM Annual Conference 2022, Munich.	June 2022
• CORS Annual Conference 2022, Vancouver. (*)	June 2022

"Project 412Connect: Bridging Students to Communities"

•	ACM EAAMO Conference 2021, Remote Conference. (C*)	Oct 2021
•	Sara Fine Institute (SFI) 2021, Year in Data Seminar. (C*)	Sept. 2021

<sup>&</sup>quot;Churning while Learning: Maximizing User Engagement in a Recommendation System"

• RMP Section Conference 2021, Remote Conference. (C) July 2021

<sup>&</sup>quot;Feature-Based Market Segmentation and Pricing"

• INFORMS Annual Conference 2022, Indianapolis, In.	Oct. 2022
• INFORMS Annual Conference 2021, Anaheim CA.	Oct. 2021
• RMP Section Conference 2021, Remote Conference. (C)	July 2021
• CORS Annual Conference 2021, Remote Conference. (C)	June 2021
"Loot Box Pricing and Design"	
- RMP Section Conference 2021, Remote Conference. (C*)	July 2021
- CSAMSE Conference 2021, Remote Conference. (C*)	June 2021
- CORS Annual Conference 2021, Remote Conference. (C*)	June 2021
• ACM EC Conference 2020, Remote Conference. (C*)	July 2020
• POMS Annual Conference 2020, Minneapolis MN. (C)	May 2020
• INFORMS Annual Conference 2019, Seattle WA. (*)	Oct. 2019
- Federal Trade Commission (FTC) Workshop on Consumer Issues Washington D.C. $({}^{\ast})$	, Sept. 2019
"The Value of Personalized Pricing"	
• WINE Conference 2019, New York NY.	Dec. 2019
• MSOM Conference 2018, Dallas TX.	July 2018
• RMP Section Conference 2018, Toronto CN. (*)	June 2018
• POMS Annual Conference 2018, Houston TX.	May 2018
• INFORMS Annual Meeting 2019, Seattle WA.	Oct. 2019
• INFORMS Annual Meeting 2018, Phoenix AZ.	Oct. 2018
• INFORMS Annual Meeting 2017, Houston TX.	Oct. 2017
"The Power of Opaque Products in Pricing"	
• UCLA, Anderson School of Management, Los Angeles, CA.	Feb. 2019
• University of Pittsburgh, Katz Graduate School of Business, PA.	Jan. 2019
• WINE Conference 2017, IIS, Bangalore, India.	Dec. 2017
• MSOM Conference 2017, UNC, Chapel Hill NC.	June 2017
• POMS Annual Conference 2017, Seattle WA.	May 2017
• INFORMS Annual Meeting 2018, Phoenix AZ.	Oct. 2018
• INFORMS Annual Meeting 2016, Nashville TN.	Nov. 2016
• RMP Section Conference 2016, NYU, New York NY.	June 2016

# Teaching University of Pittsburgh, Pittsburgh, PA Experience Instructor and Course Coordinator • BUSQOM 1080 Data Analysis for Business Columbia University, New York, NY Teaching Assistant • IEOR 4111 Operations Consulting. • IEOR 8100 Learning and Optimization. • IEOR 4004 Optimization Models & Methods. • IEOR 4106 Stochastic Models. Rutgers University, New Brunswick, NJ Recitation Mentor/Grader • CS 111, Introduction to Computer Science. Spring 2013 - Spring 2014 • MATH 151/152, Calculus I & II Mentorship PhD Co-Author • Titing Cui, University of Pittsburgh (Katz). • Alex DiChristofano, WUSTL (DCDS) PhD Thesis Committee Member • Jing Luo (2022) Undergraduate Advising Tan (2022), Lidong Yang (2022 $\rightarrow$ CMU M.S.)

• Mehba Teshome (2021  $\rightarrow$  Pitt M.S.), Jingyao Wu (2022  $\rightarrow$  JHU M.S.), Tianyu

Fall 2019, 2020, 2021

Fall 2017 - Spring 2018

Fall 2015, Fall 2016

Fall 2012 - Fall 2014

Fall 2021 - Present

Fall 2020 - Present

Spring 2016

Spring 2015

## Honors & Awards

Katz 2021 Excellence in Research Award	2021
Winner, EAAMO New Horizons Award for Bridging Research and Practice	2021
Finalist, 2021 CSAMSE Conference Best Paper Award	2021
Finalist, 2020 RMP Data-Driven Research Challenge	2021
Engaged Scholarship Development Initiative Summer Design Fellow	2021
Winner, IBM Best Student Paper Award in Service Science (to Xiao Lei)	2019
Finalist, Service Science Best Cluster Paper Competition	2018
JMM Outstanding Poster Presentation Winner	2014
High Honors in Mathematics (Top 4), Rutgers University	2014
Weill Scholarship 2013	- 2014
SAS Excellence Award, The Harry J. Riskin Scholarship 2012	- 2014
Scarlet Scholarship 2010	- 2014
Dean's Scholarship 2010	- 2014
Rutgers Mathematics Honors Track 2013	- 2014
Rutgers School of Arts and Sciences Honors Program 2010	- 2014

# **Professional** Activities & Service

#### Reviewer

• Journals: Management Science, Operations Research, Manufacturing & Service Operations Management, Production and Operations Management, IISE Transactions, Naval Research Logistics, Computational Management Science.

• Conferences: ACM Economics and Computation (EC) (2020, 2021), ACM Equity and Access in Algorithms, Mechanisms, and Optimization (EAAMO) (2021, 2022)

#### Session Chair

• INFORMS Annual Meeting, Anaheim, 2021

#### Program Committee

• ACM EAAMO (2021, 2022)

## Academic Service

Ladellic Service	
• Business Analytics Task Force Committee Member	2022 (Pitt)
• Faculty Search Committee Member	2022 (Pitt)
• PhD Admissions Committee Member	2022 (Pitt)
• Instructor/Coach for Katz Super Analytics Challenge	2021, 2022 (Pitt)
• Co-organizer, Discussant Lead for the $50^{th}$ NBER Decent ence: Mechanism Design for Vulnerable Populations	$ralization\ Confer-2020$
• Faculty Mentor for ACM Economics and Computation (EC	2020
• Academic Job Market Panel Organizer	2018 (Columbia)
• IEOR-DRO Seminar Student Organizer	2017 (Columbia)

Misc. Languages: Python, R, Julia, Matlab, Java, ATEX

Volunteering: School 2 Career (S2C) Tutor, Grief to Action (G2A) Member

Citizenship: USA

References are available upon request.